

APPENDIX D - QUESTIONNAIRE RESPONSES & INTERACTIVE MAP

For each question, the most frequently made comment is highlighted in green.

1. Are you responding as a:

Comments	Total	%
Resident	222	95
School	0	0
Business	2	1
Visitor	2	1
Place of Worship	0	0
Community Group	1	1
Did Not Answer	6	3

2. Please select your road name and property number:

- People were provided the opportunity to select their address from a prepopulated list of addresses of properties within the engagement zone.
- Those responding from outside the engagement area, were able to load their address via a free text box.

3. How many vehicles does your household own or have use of?

Comments	Total	%
1 Car	134	58
2 Cars	69	30
3 Cars	17	7
More than 3 Cars	3	1
Do Not Own/Use a Car	9	4
Did Not Answer	1	-

3a. Are any of these vehicles plug in hybrid?

Comments	Total	%
1 Car That Is Plug-In or Hybrid	18	78
2 Cars That Are Plug-In or Hybrids	2	9
3 Cars That Are Plug-In or Hybrids	1	1
All Cars Are Plug-In or Hybrids	2	1
Do Not Own/Use a Plug-In Hybrid	0	0

Did Not Answer	210	-
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3b. Are any of these vehicles fully electric?

Comments	Total	%
1 Car That Is Fully Electric	9	69
2 Cars That Are Fully Electric	0	0
3 Cars That Are Fully Electric	0	0
All Cars Are Fully Electric	4	31
Do Not Own/Use a Fully Electric Vehicle	0	0
Did Not Answer	220	-

4. Does your property have off street (dropped kerb) parking?

Comments	Total	%
Do Have Off-Street Parking	83	36
Do Not Have Off-Street Parking	148	64
Did Not Answer	2	1

4a. How many vehicles are you able to park off street?

Comments	Total	%
Can Park 1 Car Off-Street	40	17
Can Park 2 Cars Off-Street	26	11
Can Park 3 Cars Off-Street	5	2
Can Park More Than 3 Cars Off-Street	6	3
Did Not Answer	156	67

5. Which (if any) of these parking problems affect your road?

Local issues	Number of responses
Commuter Parking	146
Other non-local vehicles	107
Abandoned vehicles	93
School parking including drop off and pick up	91
Displacement from nearby CPZs	89
Multicar households	89
Inconsiderate parking at junctions	88
Trade vans, campers	77
Shop or business staff, customers	60
Impact on delivery including bulky items	51
Use of bins to reserve space	42
Emergency vehicle access	36
Access to loading/unloading for domestic removals	35
Tourism/local events	13
Missed waste collections	8
Other (See Below)	5
Temporary traffic management schemes (cycle, pedestrians)	3

This was a multiple-choice question in which respondents could select more than one option.

Where respondents selected 'Other', they provided the following comments:

Comments In Response to Other
Parking problems are caused by visitors to the Leisure Centre.
Parking in the Cul-de-sac.
Pavement parking and blocking peoples' driveways.
Our road is lovely. Sometimes it is busier than others.

6. Do you or your visitors find it difficult to find a parking space in your road?

Comments	Total	%
They Do Find It Difficult to Find a Parking Space in Their Own Road.	172	74
They Do Not Find It Difficult to Find a Parking Space in Their Own Road.	58	25
N/A As Do Not Own a Car	2	1
Did Not Answer	1	1

7. On which days is it most difficult to find parking?

Comments	Total	%
All Week	120	52
Monday to Friday	27	12
Monday to Saturday	16	7
Saturday	0	0
Sunday	2	1
Other (See Below)	2	1
Do Not Experience Parking Problems	3	1
Did Not Answer	63	27

Where respondents selected 'Other', they provided the following comments:

Comments In Response to Other
One stated 'Other' but left no reason. Another stated 'Other' but commented they did not experience parking problems and that there is usually plenty of choice.
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8. During what period throughout the day do you or your visitors find it difficult to find a parking space in your road?

Comments	Total	%
All Day	148	64
In The Morning	8	3
In The Afternoon	10	4
Other (See Below)	1	1
Did Not Answer	66	28

Where respondents selected 'Other', they provided the following comments:

Comments In Response to Other

The respondent who stated 'Other' did not provide a reason.

9. Do you find it difficult to turn at junctions in your road due to parked vehicles obstructing your vehicle or view of the road?

Comments	Total	%
Do Find It Difficult	131	56
Do Not Find It Difficult	74	32
Did Not Answer	28	12

10. Would you support parking controls being implemented on your road?

Comments	Total	%
Would Support Parking Controls in Their Road	155	67
Would Not Support Parking Controls in Their Road	69	30
Don't Know	6	3
Did Not Answer	3	1

11. If surrounding roads were in support, would you then support controls being introduced in your road?

Comments	Total	%
Would Support Parking Controls in Their Road If Parking Controls Were Introduce in A Surrounding Road.	12	5
Would Support Parking Controls in Their Road Even If Parking Controls Were Introduce in A Surrounding Road.	58	25
Don't Know	8	3
Did Not Answer	155	67

12. Based on the current parking issues identified in your area, the operational hours and days best suited to dealing with the problems are Monday – Friday, 8am – 5pm. Would you support these times?

Comments	Total	%
Would Support the Stated Times.	81	35
Would Not Support the Stated Times.	118	51
Don't Know	33	14
Did Not Answer	1	1

13. If you do not support these times and responded no to controls even if surrounding roads supported them, what operational *days* do you feel would be most effective in reducing parking pressure?

Comments	Total	%
Monday to Friday	32	14
Sunday to Friday	3	1
Monday to Saturday	12	5
All Days of the Week	74	32
Did Not Answer	112	48

13a If you do not support these times and responded no to controls even if surrounding roads supported them, what operational *hours *do you feel would be most effective in reducing parking pressure?

Comments	Total	%
8am to 6.30pm	58	25
Keep Recommended Hours – 8am to 5pm	30	13
Other (See Below)	2	1
Did Not Answer	143	61

Where respondents selected 'Other', they provided the following comments:

Comments In Response to Other	Total
Mon to Fri, 8am to 2pm	1
No Controls Are Needed	1

14. Would you support extended operational times of permit bays if your property is close to a school?

Comments	Total	%
Would Support Extended Operational Hours of Permit Bays Close to a School	120	52
Would Not Support Extended Operational Hours of Permit Bays Even If Close to a School	55	24
Don't Know	46	20
Did Not Answer	12	5

15. Would short term (Pay by Phone) parking bays make it easier for your visitors to park in your road?

Comments	Total	%
Short Term Parking Bays Would Make it Easier For Visitors to Park in Their Road.	79	34
Short Term Parking Bays Would Not Make it Easier For Visitors to Park in Their Road.	104	45
Don't Know	44	19
Did Not Answer	6	3

16. Are you a blue badge holder?

Comments	Total	%
Yes	21	9
No	177	76
No But Have an Application Pending	4	2
Did Not Answer	31	13

19a. Do you think there are enough disabled parking places in the borough?

Comments	Total	%
Yes	80	34
No	53	23
Don't Know	73	31
Did Not Answer	27	12

17. Do you have any further comments?

Comments Highlighting a Specific Parking or Traffic Management Issue

Comments	Total
Displacement from Other Nearby CPZs	1
Staff / Parent Parking Around Schools	17
Speeding / Rat Running	11
Commuter Parking.	26
No or Restricted Access to Off-Street Parking.	19
Abandoned Vehicles.	9
Car Rental / Repair Shops / Garages / Local Businesses / Shoppers	20
Obstruction to Bus Routes / Bus Stops	3
Holiday / Airport / Long Term Non-Resident Parking	9
Access to Disabled Parking.	7
Obstruction By Taxi Ranks / Minicabs	2
Obstruction to Emergency / Public Service Vehicles	10
Multi Car Households	6
Pavement Parking	15
Narrow Road / Obstruction to Through Traffic	16

Comments that include suggestions to introduce specific traffic/parking control measures.

Comments	Total
Suggestions for Other Non-CPZ Traffic or Parking Controls (Double/Single Yellow Lines, Disabled Bays, Parking Bays, Speed restrictions, One Way Roads etc).	30
Other Suggestions or Queries.	20
Improved EV Infrastructure.	4
Better Enforcement of Existing Traffic/Parking Controls.	18
Alternate CPZ Operational Times.	13
Free Permits or Permit Exemptions.	9
Improved Cycle Infrastructure.	1
Access to Parking for Carers	7
Access to Pavement Parking	6

Comments in opposition to proposals

Comments	Total
CPZ is Excessive / Not Needed	10
Increased Financial Pressure / Fund Raising Proposal	28
Impact on visitors	8
Visual Impact on Local Area.	4
Concerns about Engagement Process	4
Impact on Local Businesses.	0

Analysis of suggestions to introduce specific traffic/parking control measures and of other suggestions or queries based on comments by road and address of respondent.

Suggestions for Other Traffic or Parking Controls	
Roads In Engagement Area	Total
Abbots Road	3
Barnfield Road	1
Blessbury Road	5
Briar Walk	1
Burnt Oak Broadway	1
Cardinal Close	2
Colchester Road	1
Cressingham Road	1
Dean Walk	1
Deansbrook Road	1
East Road	1
Horsecroft Road	1
Littlefield Road	3
North Road	1
Norwich Walk	1
Orange Hill Road	1
Watling Avenue	2
Wolsey Grove	1

Unknown Roads	1
Roads Outside of Engagement Area	0

Other Suggestions or Queries	
Roads In Engagement Area	Total
Burnt Oak Broadway	1
Deansbrook Road	1
East Road	3
Fortescue Road	2
Homefield Road	1
Littlefield Road	2
Newton Walk	1
North Road	1
Norwich Walk	1
Pavilion Way	1
Trueman Close	1
Watling Avenue	3

Unknown Roads	2
Roads Outside of Engagement Area	0

Suggestions for Other Traffic or Parking Controls Include:

Speed Restrictions including Speed Humps/Cameras

- Watling Avenue
- Deansbrook Road
- Orange Hill Road
- Abbots Road
- Horsecroft Road
- At School Entrances (x)

Single/Double Yellow Lines

- Deansbrook Road
- Burnt Oak Broadway
- Littlefield Road

Introduce One-Way Roads to improve traffic movements in congested areas.

- Littlefield Road

Introduce a 20mph Zone

- Blessbury Road

Shared-Use or limited time Parking Bays to Support Local Businesses

- Abbots Road

Introduce a Weight Restriction

- Deansbrook Road

Allocated Parking Bay for Each Property That Has No Driveway

- Orange Hill Road (x2)
- Blessbury Road (x2)

Provide Footway Parking

- Orange Hill Road (x2)
- Blessbury Road

Stop Vehicles Parking on Verges and Footways

- Deansbrook Road
- Cardinal Close
- Abbots Road (x2)

Stop Vans and HGVs from Parking on Residential Roads

- Abbots Road (x2)

Convert Grass Verges to Parking Areas

- Blessbury Road

Note – Not all comments included a specific road. Some were a general comment relating to the local area.

Other Suggestions or Queries Include:
Will the permit system allow for company cars not registered to that address?
Measures to reduce pollution
Address problems with vandalism of vehicles
Residents should not have to pay for all permits.
Many households have more vehicles than space to park them off-street
Vehicles are being stored, sold, repaired on Homefield Road the road
Convert verges in Watling Street parking areas for residents.
Too many apartments are being built, with no space for parking.
Too many houses are being converted to HMO's.
Make use of The Oak Lodge GP car park which is always empty.
What will prevent people from parking in private parking areas to avoid CPZ charges.
Use double red lines to prevent blue badge holders from parking where they shouldn't
Concerns about personal safety having to walk a long distance between car and home as unable to afford a parking permit.
Hedgerows are not being cut, causing obstruction to pavements.
Permits will be abused. They will be sold or passed around family/friends etc.

Suggestions for Alternative CPZ Operational Hours:
<p>To Extend Operational Hours</p> <ul style="list-style-type: none"> • Longer than recommended hours (Times not specified) • 5am to 7pm • 7.30am to 5.30pm. • Extend to Before and After School Day. • At all times (x5).
<p>To Reduce Operational Hours</p> <ul style="list-style-type: none"> • 10am to 11am (2x) • 2pm to 3pm • 1 Hour Maximum (Times Not Specified)

Interactive Map

Comments highlighting a specific issue

Comments	Total
Holiday / Airport / Long Term Non-Resident Parking	10
Staff / Parent Parking Around Schools	4
Commuter Parking.	7
Narrow Road / Obstruction to Through Traffic	12
Pavement Parking	8
No Access to Off-Street Parking	8
Speeding / Rat Running	4
Multi-Car Households	1
Displacement from Other Nearby CPZs	0
Abandoned Vehicles	4
Car Rental / Repair Shops / Garages / Local Businesses / Shoppers	7
Access to Disabled Parking	0
Obstruction By Taxi Ranks / Minicabs	1
Obstruction to Emergency / Public Service Vehicles	2
Obstruction to Bus Routes / Bus Stops	5

Comments that include suggestions to introduce specific traffic/parking control measures.

Comments	Total
Other Non-CPZ Parking Controls (Double/Single Yellow Lines, Disabled Bays, Parking Bays etc).	16
Other Non-Parking Traffic Controls (Speed Restrictions, Vehicles Restrictions, Pedestrian Crossings etc).	4
Alternate CPZ Operational Times.	2
Provide Pavement Parking	3
Free Permits or Permit Exemptions.	1
Parking for Carers	1
Improvements to Cycle Infrastructure	6
Car Club	1
Better Access to Pay-by-Phone	1
Improved EV Infrastructure.	2
Better Enforcement of Existing Traffic/Parking Controls.	6
Other Non-Parking Suggestion or Query.	9

Comments in opposition to proposals

Comments	Total
CPZ is Excessive / Not Needed.	2
Financial Pressure / Fund Raising Proposal.	4
Visual Impact on Local Area.	0
Impact on visitors.	2
Concerns about Engagement Process.	0
Impact on Local Businesses.	0