

Tennis in parks – Parks Consultation 2022

Final Consultation Report

**08 August 2022 to 19 September 2022
Public Consultation**

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1. Consultation Methodology and Respondents

The council is considering the introduction of a pay and play model for tennis courts, for the purpose of generating income that would be used to offset the costs of maintaining the borough's tennis courts in parks and open spaces. As part of informing this proposal, between the 08 August and 19 September 2022 the council carried out public consultation in order to:

- Understand the local demand and interest in playing tennis
- Explore the options with the tennis community for parks tennis management that could apply based on ideas and good practice elsewhere
- explore the expansion of the fees and charges model applied for tennis court hire.
- explore the potential for the future operation and/or management of parks tennis.

The income generated from the pay and play charges will be used to contribute towards the upkeep and maintenance of the tennis courts and gates. This income will also help alleviate the budget gap as outlined in the council's [Medium Term Financial Strategy](#).

1.1 Technical details and method

In summary, the consultation was administered as follows:

- The Consultation was open for six weeks, from 08 August 2022 to the 19 September 2022 inclusive.
- The consultation was published on Engage Barnet <http://engage.barnet.gov.uk>.
- Respondent's views were gathered via an online survey. Paper copies of the questionnaire were also made available on request. A number of responses were also received via email.
- Relevant members of the Council were contacted and made aware of the consultation.
- The consultation was promoted via posters in and around the respective parks with outdoor tennis courts.

1.2 Questionnaire design

The questionnaire was developed to ascertain how the tennis courts are currently used and to gauge opinions on the proposed pay and play structure.

To enable further understanding and to permit residents the opportunity to express their views:

- An open ended question, where respondents were invited to write any further comments on the proposals, well as more general comments was included;
- As were key demographic questions to help understand the views of different demographic groups.

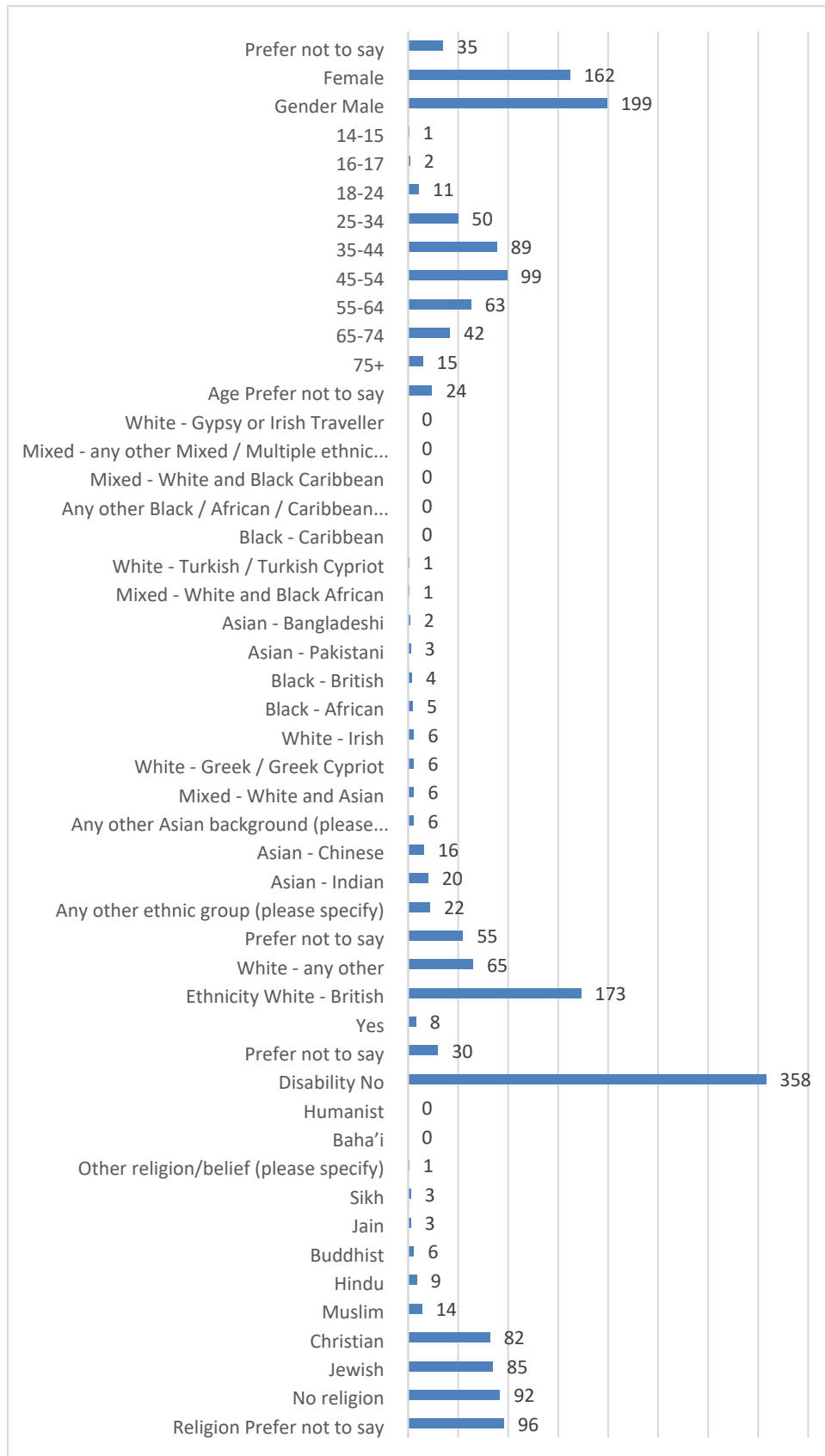
1.3 Response to the consultation

A total of 486 residents took part in the online questionnaire. In addition, a further 3 responses were received via email - included in annex 11.

1.4 Respondent profile from questionnaire

The chart below (Figure 1) shows the demographic profile of those who responded to consultation questionnaire.

Figure 1: Respondents' demographics



1.5 Interpretation of the results

In terms of the results of the questionnaire it is important to note that:

- The public consultation is not representative of the overall population of Barnet but provides information, in particular on the opinion of a specific demographic of residents and stakeholders who are more engaged with the council and their local park.
- All open-ended responses to the public consultation have been classified based on the main themes arising from the comment, so that they can be summarised.

1.6 Calculating and reporting on results

The results for each question are based on “valid responses”, i.e. all those providing an answer (this may or may not be the same as the total sample) unless otherwise specified. The base size may therefore vary from question to question.

2. Consultation Results

The results are provided under the following headings:

- Online questionnaire
- Other Contact including emails and phone calls.

2.1 Online Questionnaire

Residents were asked a series of questions in order to further consider how public tennis courts are managed in a sustainable way that provides good quality tennis provision across Barnet.

Section 1: Parks and tennis court usage

i. Do you visit any of the following parks in Barnet?

In summary:

- 481 people answered this question, 5 people chose to skip the question.
- The top 5 parks are listed below.
- The full breakdown of these responses is provided in Annex 1 of this report.

Answer Choices (Top 5)	Responses	%
Victoria Park	135	28%
Cherry Tree Wood	89	19%
Friary Park	84	17%
Mill Hill Park	81	17%
Lyttelton Playing Field	76	16%

Respondents could select multiple responses

i. Have you played tennis in the council's tennis courts in parks, within the last 12 months?

In summary:

- 486 people answered this question.

Answer Choices (Top 5)	Responses	%
Yes	392	81%
No	94	19%

*Those who answered 'yes', were routed to Section 2 – Tennis use in Parks

ii. Out of the options below, please tick the statement that most closely applies to you.

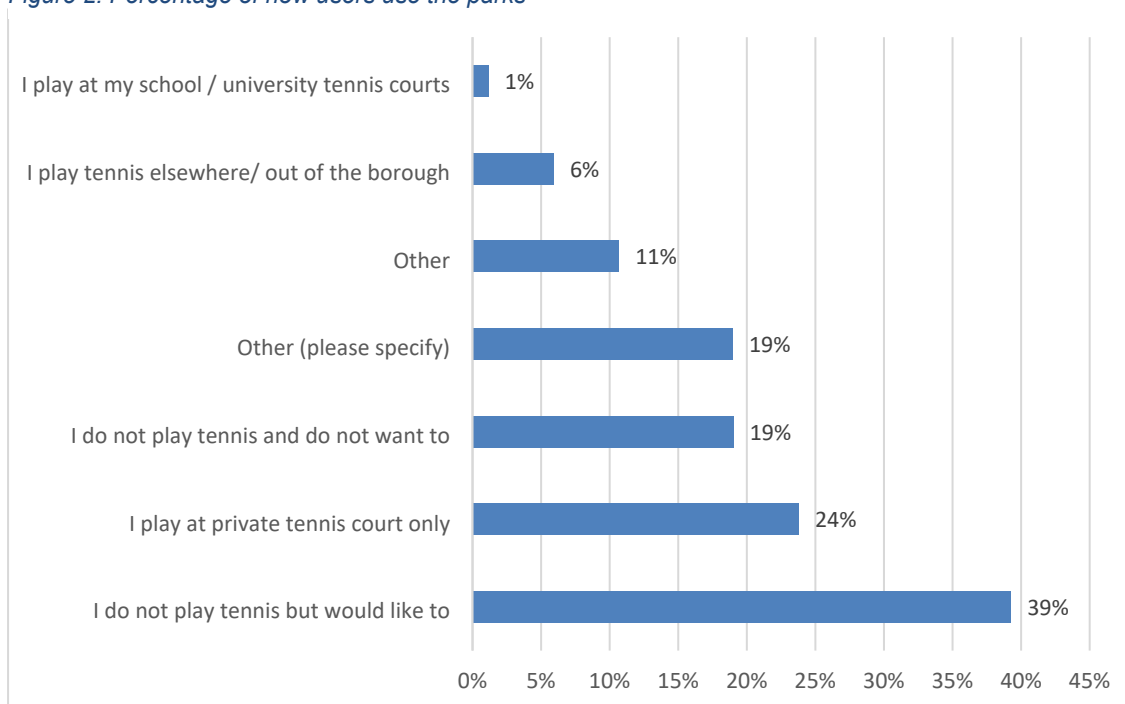
In summary:

- 84 people answered this question, 402 people either skipped the question or were routed to Section 2. Those who selected 'yes' to question two were routed to section 2 – Tennis in parks.
- 16 respondents provide a response under 'Other' with specifications, all of which have been coded against the relevant choices included as part of the question. The full breakdown of these responses is provided in Annex 2 of this report.

Answer Choices	Responses
I do not play tennis but would like to	33
I play at private tennis court only	20
I do not play tennis and do not want to	16
Other (please specify)	16
Other	9
I play tennis elsewhere/ out of the borough	5
I play at my school / university tennis courts	1

Respondents could select multiple responses

Figure 2: Percentage of how users use the parks



iii. Respondents were asked ‘Would you like to use council owned tennis courts in Barnet Parks?’

In summary:

- 84 people answered this question, 402 people either skipped the question or were routed to Section 2. Those who selected ‘yes’ to question two were routed to section 2 – Tennis in parks.

Answer Choices (Top 5)	Responses	%
Yes	67	80%
No	17	20%

Respondents could select multiple responses

iv. Respondents were asked ‘What would motivate you to play more tennis in Barnet parks?’

In summary:

- 63 respondents answered this question, with 21 respondents choosing to skip.

Answer Choices	Responses
Suitable surface to play	40
Ability to book courts in advance	38
Courts available when I want to play	35
Floodlights/ Well-lit courts	29
Low-cost sessions with a coach	27
Someone to play with	24

Free programme of tennis activities	22
Other facilities nearby (e.g., café)	15
Joining a local league	4
Other (please specify)	7

Respondents could select multiple responses

v. Respondents were asked ‘When would be your preferred time to play tennis?’

In summary:

- 63 respondents answered this question, with 21 respondents choosing to skip.
- There was a fairly even split amongst responses.

Answer Choices	Responses	
Morning (7am - 11:00am)	33%	21
Afternoon (12pm - 4pm)	30%	19
Evening (5pm - 8pm)	37%	23

Section 2: Tennis use in Parks

vi. Respondents were asked ‘which of our parks do you use to play tennis, and which do you use most often to play tennis?’

In summary:

- 408 respondents answered this question, with 78 respondents choosing to skip.
- Those who selected ‘no’ to question two (ii) were routed to Section 3 – Booking and management system.
- The top 5 responses are listed below. The full breakdown of these responses is provided in Annex 3 of this report.

Parks used to play tennis (Tick all that apply)	%	Response
Victoria Park	78%	76
Cherry Tree Wood	82%	41
Oak Hill Park	83%	35
Northway Gardens	79%	34
Lyttelton Playing Field	69%	33
Mill Hill Park	72%	33

Park used <u>most often</u> to play tennis (Tick one option only)	%	Response
Victoria Park	59%	57
Old Courthouse Recreation Ground	68%	36
Cherry Tree Wood	54%	27

Mill Hill Park	59%	27
Lyttelton Playing Field	52%	25
Montrose Playing Field	71%	24

Respondents could select multiple responses

vii. Respondents were asked ‘Looking at the statements below, how do you normally use the tennis courts in parks?’

In summary:

- 416 people responded while 70 chose to skip and/or were routed to Section 3 – question 11.

Answer Choices	Responses	
I'm a casual tennis player	76%	315
I'm a block/club booking participant	16%	66
I've attended a tennis coaching session	8%	35
Other (please specify)	0%	0

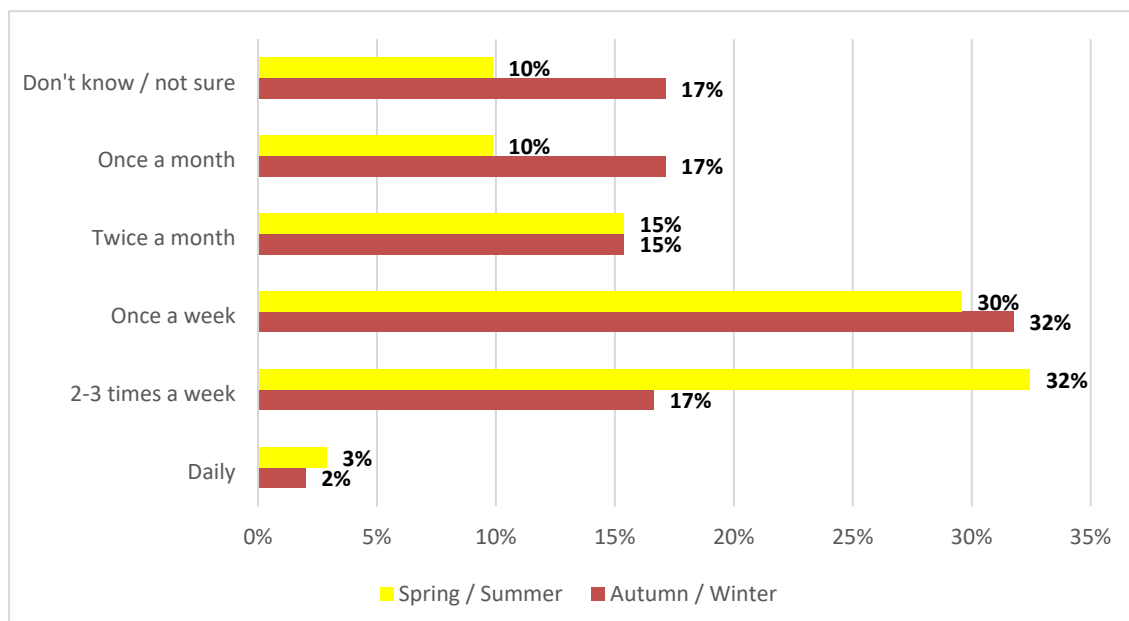
viii. Respondents were asked: How often do you play tennis in our parks in Spring / Summer and Autumn / Winter?

In summary:

- 416 respondents answered the question, while 70 chose to skip.
- During Spring/ Summer 32% of respondents played at least 2-3 times a week, while in Autumn/ Winter 32% of respondents played tennis once a week.

	Daily	2-3 times a week	Once a week	Twice a month	Once a month	Don't know / not sure
Spring / Summer	12	135	123	64	41	41
Autumn / Winter	8	67	128	62	69	69

Figure 3: Percentage of how often people play tennis in parks during the year

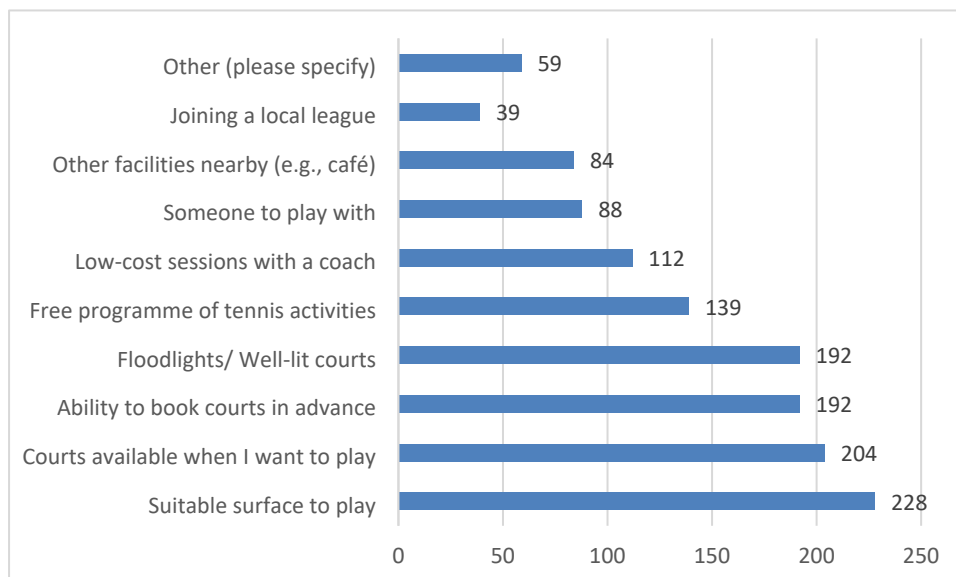


ix. Respondents were asked: What would motivate you to play more tennis in Barnet parks?

In summary:

- 416 respondents answered the question, while 70 chose to skip.
- Under 'Other' 23 respondents noted 'free access' as a motivation for them to play more tennis.

Figure 4: Respondents answers



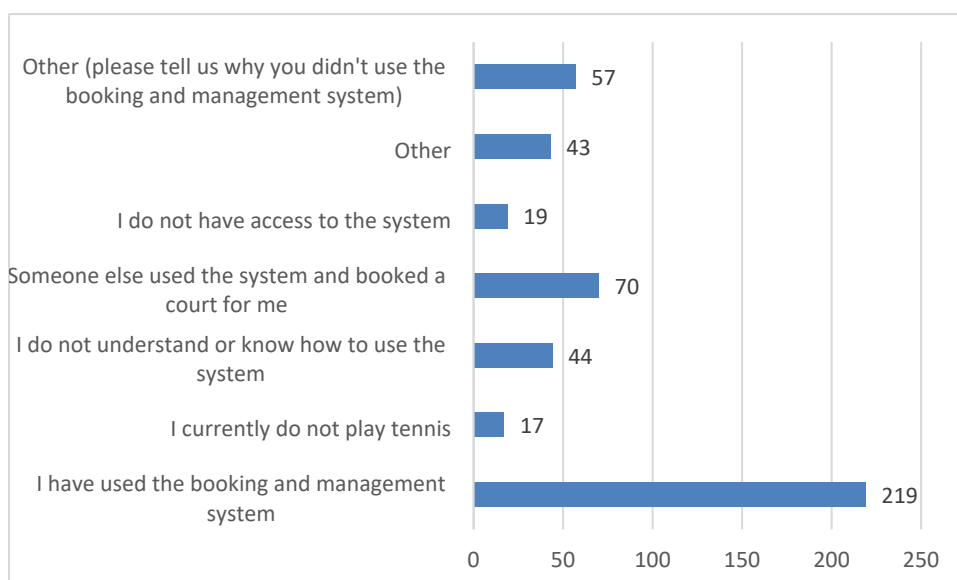
Section 3: Booking and management system

- x. Respondents were asked: Have you used the online tennis booking and management system and if not, was it due to one of the following reasons below?

In summary:

- 412 respondents answered the question, with 74 choosing to skip.
- Those who have used the booking and management system (219) proceed on to the second question, while those who have not or selected 'other' proceed to section 4: Tennis courts quality.
- The full breakdown of these responses is provided in Annex 4 of this report.

Figure 5: Respondents answers



- xi. Respondents were asked: Referring to your experience with using the online booking system, to what extent do you agree or disagree with the following statements?

In summary:

- 217 respondents answered the question with 269 choosing to skip or were routed to Section 4: Tennis courts Quality.

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know/not sure
It was clear and easy to find and access the booking system	98	93	7	10	8	1

It was clear and easy to use and book a time slot.	104	85	9	13	4	1
I preferred the old way of booking (paying through the café)	5	5	19	34	121	27
Overall, I am satisfied with the booking system	91	88	15	13	6	2

- Of those who have used the booking system, the top responses are listed below.

Answer	Response	
It was clear and easy to find and access the booking system	Strongly agree	45% (98)
It was clear and easy to use and book a time slot.	Strongly agree	48% (104)
I preferred the old way of booking (paying through the café)	Strongly disagree	57% (121)
Overall, I am satisfied with the booking system	Strongly agree	42% (91)

xii. Respondents were asked: When using the online system, were you able to book the time slot you required?

In summary:

- 216 respondents answered this question, with 270 respondents choosing to skip or were routed.
- Those who selected 'Yes – all the time' were routed to question 14.
- Those who selected 'Yes – sometimes' or 'No – never' were routed to question 15.

Answer Choices	Responses	
Yes – all the time	35%	75
Yes - sometimes	62%	133
No - never	4%	8

xiii. Respondents were asked: If you were able to book the time slot you required, what days and times did you routinely book?

In summary:

- 70 respondents answered this question, with 270 respondents choosing to skip or were routed to question 15 or section 4.

- The top times people were able to book are listed below.
- The full breakdown of these responses is provided in Annex 5 of this report.

Days people <u>were</u> able to book		
Monday	Evening	31%
Tuesday	Evening	28%
Wednesday	Evening	38%
Thursday	Evening	41%
Friday	Evening	45%
Saturday	Afternoon	65%
Sunday	Morning	64%

xiv. Respondents were asked: If you were unable to book your preferred time, what time were you unable to book for?

In summary:

- 107 respondents answered this question, with 379 respondents choosing to skip or were routed to section 4 or question 16.
- The top times people weren't able to book are listed below.
- The full breakdown of these responses is provided in Annex 6 of this report.

Days people weren't able to book		
Monday	Evening	53%
Tuesday	Evening	55%
Wednesday	Evening	64%
Thursday	Evening	60%
Friday	Evening	55%
Saturday	Afternoon	86%
Sunday	Morning	82%
Sunday	Afternoon	82%

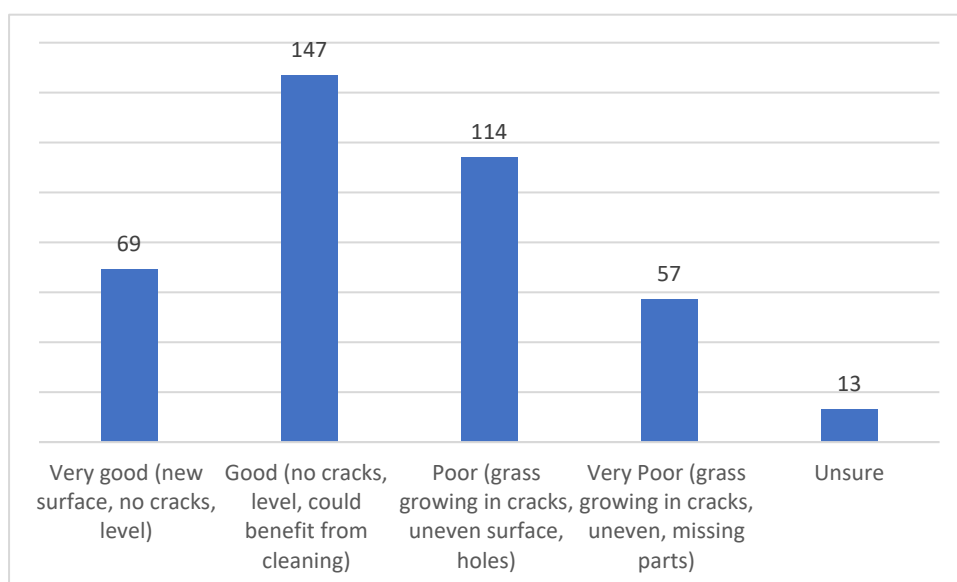
Section 4: Tennis courts quality

xv. Respondents were asked: How would you rate the quality of the tennis court you most frequently use?

In summary:

- 400 respondents answered this question, with 86 respondents choosing to skip.

Figure 6: Respondents answers



xvi. Respondents were asked: Would improvements to tennis court surfacing encourage you to play and/ or improve your experience of tennis in Barnet?

In summary:

- 391 respondents answered this question, with 95 respondents choosing to skip.

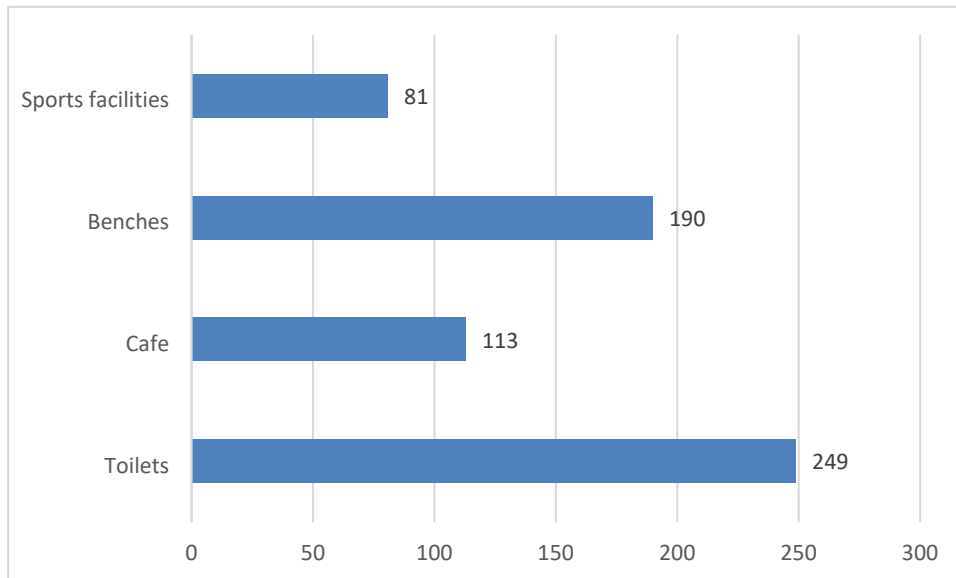
Answer Choices (Top 5)	Responses	%
Yes	332	85%
No	59	15%

xvii. Respondents were asked: Are there any other facilities that would improve your experience of tennis in Barnet?

In summary:

- 400 respondents answered this question, with 86 respondents choosing to skip.

Figure 7: Respondents answers



Respondents could select multiple responses

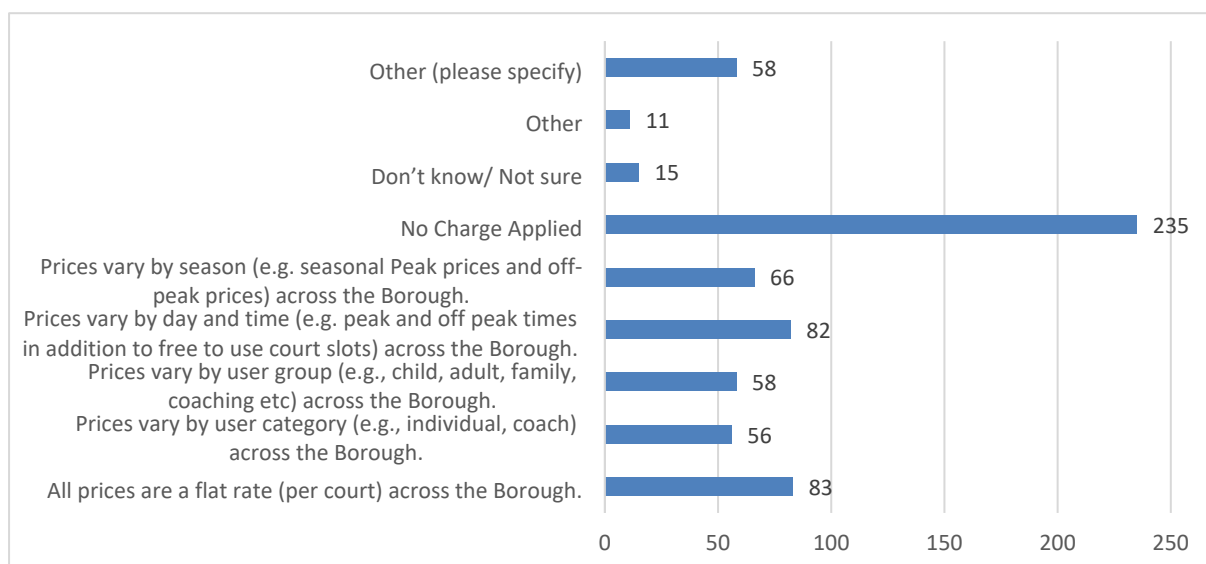
Section 5: Pay and play for tennis

xviii. Respondents were asked: How would you like to see a future model for tennis pricing?

In summary:

- 389 respondents answered this question, with 97 respondents choosing to skip.
- The full breakdown of these responses is provided in Annex 7 of this report.

Figure 8: Respondents questions



Respondents could select multiple responses

xix. Respondents were asked: How would you like to see a future model for tennis booking?

In summary:

- 389 respondents answered this question, with 97 respondents choosing to skip.
- The full breakdown of these responses is provided in Annex 8 of this report.

Answer Choices	Responses	
The booking period is for a maximum of 60 minutes per slot.	40%	156
Non-Members can book at any time (including advanced booking)	38%	149
Members and Block Bookings can book in advance (e.g. 21 days)	29%	114
The booking period is for a maximum of 90 minutes per slot.	26%	102
Don't know/ Not sure	9%	35
Other	8%	33
Other (please specify)		56

Respondents could select multiple responses

xx. Respondents were asked: How would you like to see tennis coaching operated in parks?

In summary:

- 389 respondents answered this question, with 97 respondents choosing to skip.
- The full breakdown of these responses is provided in Annex 9 of this report.

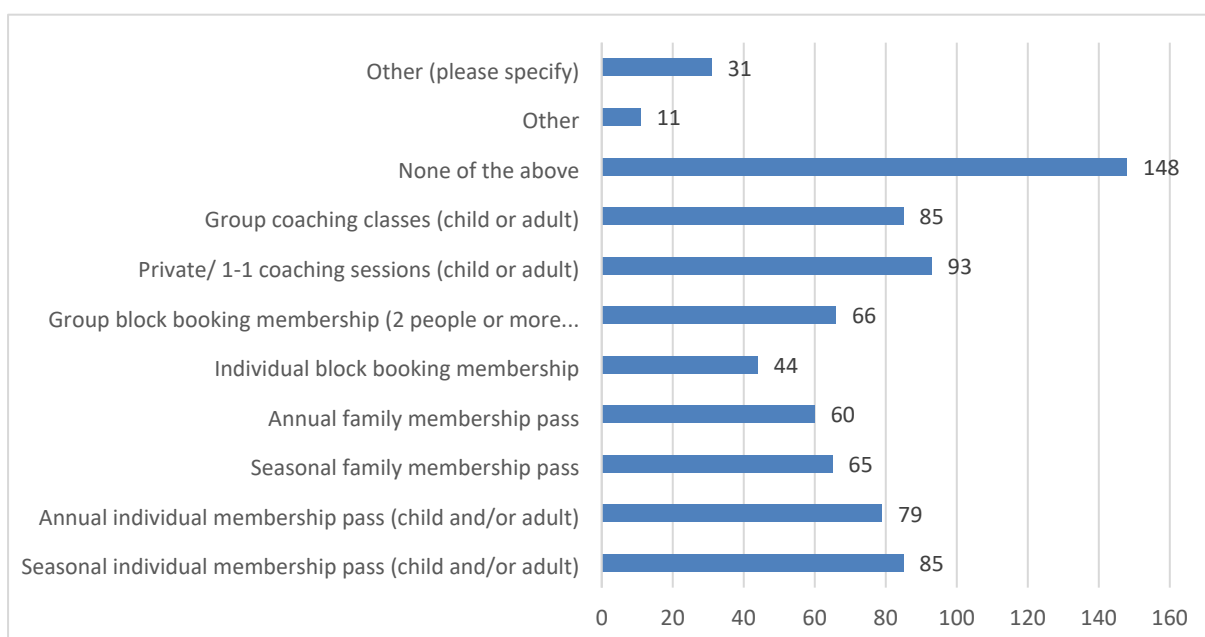
Answer Choices	Responses	
Drop in/ Flexible coaching session(s)	39%	153
More than one licensed coach per park	29%	113
Don't know/ Not sure	22%	87
No tennis coaching	21%	81
Single licensed coach operator per park	10%	37
Other	2%	7
Other (please specify)		34

Respondents could select multiple responses

xxi. Respondents were asked: Would you be interested in any of the following memberships or classes?

In summary:

- 389 respondents answered this question, with 97 respondents choosing to skip.
- The full breakdown of these responses is provided in Annex 10 of this report.



Respondents could select multiple responses

Annex 1 – Question 1 – Other Responses

Responses provided under 'Other' to 'Do you visit any of the following parks in Barnet? (Please tick all that apply. If the park you use is not listed, please tick 'other' and specify which park)'

Respondents	Response Date	Other (please specify)
1	Sep 15 2022 09:49 PM	Ravenscroft park
2	Sep 15 2022 05:41 PM	Comment
3	Sep 13 2022 04:27 PM	Colindale park
4	Sep 13 2022 03:13 PM	Colindale park
5	Sep 11 2022 11:14 AM	Golders Hill Park
6	Sep 11 2022 11:14 AM	Golders Hill Park
7	Sep 10 2022 08:29 AM	Malcolm park
8	Sep 09 2022 06:09 PM	Basing Hill, golders hill
9	Sep 09 2022 11:59 AM	Victoria Rec
10	Sep 08 2022 11:19 AM	Golders Hill Park
11	Sep 07 2022 07:43 PM	Victoria Recreation Ground

12	Sep 07 2022 06:31 PM	Basing hill park, Clitterhouse playing fields, Claremont Park
13	Sep 06 2022 11:35 AM	Golders Hill.Park
14	Sep 06 2022 11:01 AM	Basing Hill Park
15	Sep 01 2022 09:05 PM	Dollis valley
16	Aug 31 2022 03:54 PM	Basing Hill Park
17	Aug 30 2022 12:13 AM	Lyttlton park
18	Aug 28 2022 04:20 PM	Northway gardens
19	Aug 28 2022 01:49 PM	North Square
20	Aug 28 2022 04:20 AM	Golders hill park, heath extension
21	Aug 27 2022 10:07 PM	Golders hill park
22	Aug 27 2022 03:03 PM	Swan Lane Open Soace
23	Aug 27 2022 02:40 PM	Anenue house gardens
24	Aug 27 2022 11:52 AM	Stephen's house
25	Aug 27 2022 09:34 AM	Hollickwood Park

26	Aug 21 2022 09:33 PM	Arnos Grove Park
27	Aug 18 2022 08:47 PM	Dollis Valley
28	Aug 18 2022 03:59 PM	Stephen's House and Gardens
29	Aug 17 2022 05:23 PM	Swan Lane

Annex 2 – Question 3 – Other Responses

Responses provided under 'Other' for the question 'Out of the options below, please tick the statement that most closely applies to you'.

Respondents	Response Date	Other (please specify)
1	Sep 19 2022 04:18 PM	Like to watch people playing tennis
2	Sep 15 2022 09:24 PM	My son and his friends have enjoyed using the free tennis courts in Barnet. I also used them when I was a young adult
3	Sep 15 2022 12:18 PM	i play at the saturday morning tennis group. its social and fun and makes a difference to my week.
4	Sep 14 2022 11:20 AM	I have played tennis in the past but my children like to play
5	Sep 11 2022 04:16 PM	I would love to play tennis, but dont have a partner to play with. Why does'nt Barnet provide a curved brick wall on hard standing so people can bounce balls off the wall on their own. It can also be used for other sports such as kicking a football etc
6	Sep 05 2022 08:43 PM	The courts are in a very poor state

7	Sep 03 2022 09:53 AM	I play Padel Tennis. It's a much easier game, the courts are smaller and it suits older, less mobile people.
8	Aug 31 2022 06:16 PM	I would like to play Padel Tennis rather than tennis. It is a game for four people and there are limited courts in Barnet private or not so ask that you consider making this change.
9	Aug 31 2022 05:44 PM	I play at a tennis club in Haringey
10	Aug 31 2022 05:21 PM	I only play tennis on Borough courts
11	Aug 31 2022 04:26 PM	I would like to see the courts converted to padel tennis which is a brilliant game for all ages
12	Aug 31 2022 02:03 PM	I walk daily in this park & see families playing tennis - they are of many backgrounds & wouldn't be able to pay. The tennis courts are an essential community asset with children playing, all ages practising roller skating on the flat surface, safe haven
13	Aug 30 2022 01:14 PM	I would like to ensure that all residents in the Borough have access to tennis courts
14	Aug 27 2022 10:45 PM	I would love to be able to play locally without joining a club. Also would a netball court and basketball court be considered.
15	Aug 27 2022 06:10 PM	I can no longer play tennis
16	Aug 27 2022 03:52 PM	I played at a private court and Tudor playing field.

Annex 3 – Question 7 – Other Responses

Responses provided under ‘Other’ for the question ‘Which of our parks do you use to play tennis and which do you use most often to play tennis? (If the park you use is not listed, please tick ‘other’ and specify which park)’

Respondents	Response Date	Other (please specify)
1	Sep 11 2022 04:21 PM	I used to lay at the Old Court House when I had a partner to play with, but now I would like to play on my own but cant do this as there are no suitable walls around
2	Sep 09 2022 06:10 PM	Golders hill
3	Sep 08 2022 11:22 AM	Golders Hill Park
4	Sep 07 2022 09:03 AM	Play tennis mainly at the courts in Middlesex University
5	Sep 06 2022 04:10 PM	The courts just north of Mays Lane, Dollis Valley
6	Sep 06 2022 11:00 AM	Golders Hill Park
7	Sep 06 2022 10:11 AM	Golders Hill Park
8	Aug 31 2022 05:46 PM	Methodist tennis club Muswell Hill
9	Aug 31 2022 05:16 PM	Golders Hill Park
10	Aug 28 2022 01:51 PM	Play tennis

11	Aug 17 2022 05:44 PM	I dont currently play but would like to
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Annex 4 – Question 11 – Other Responses

Responses provided under ‘Other’ for the question ‘Have you used the online tennis booking and management system and if not, was it due to one of the following reasons below? (Please tick one option only)’.

Respondents	Response Date	Other (please tell us why you didn't use the booking and management system)	Not aware of the system/ not required	Someone else made the booking	I currently do not play tennis	Other
1	Sep 19 2022 05:22 PM	Never seen it advertised for Old Courthouse.	1			
2	Sep 19 2022 05:21 PM	I was unaware it was a requirement for Old Courthouse courts	1			
3	Sep 19 2022 02:49 PM	There are several courts in the recreational ground one tends to always be vacant when attending the grounds	1			
4	Sep 17 2022 10:46 PM	We just turn up at the tennis courts and play when it's available. A booking system would put us off using the courts as we come with our children and have enjoyed the flexibility over the years to just turn up without any specific time frame. We would stop playing if we had to pay or book online, which would be a real shame for our children who really enjoy the sport.	1			
5	Sep 17 2022 04:20 PM	Not aware of the system	1			

6	Sep 17 2022 02:21 PM	Too much fuss and trouble. I prefer to turn up and play	1			
7	Sep 17 2022 12:53 PM	Not aware there was an online booking system	1			
8	Sep 16 2022 09:02 AM	Not required	1			
9	Sep 15 2022 08:44 PM	The booking system is efficient and doesn't require any further tech funding.				
10	Sep 15 2022 06:11 PM	I play in a group and the team organiser makes the booking.		1		
11	Sep 14 2022 05:43 PM	I have not played tennis recently as I have been unwell			1	
12	Sep 14 2022 11:22 AM	I live very near to the courts	1			
13	Sep 13 2022 02:49 PM	I just didn't. Just went and played. Spontaneity is important in my lifestyle and I can't see myself booking a court ever so this system wouldn't work for my family as we are casual players	1			
14	Sep 12 2022 09:28 PM	Block booking is great very sociable and community minded if you are single and don't have a partner		1		
15	Sep 12 2022 08:45 PM	Not aware if it	1			
16	Sep 11 2022 03:52 PM	No need	1			

17	Sep 11 2022 11:18 AM	Transition to LTA system seemed to lock me out.				
18	Sep 09 2022 04:54 PM	I am over 70 and I currently have to set an alarm to meet the midnight booking opening. I contacted the parks and I was told this would be reviewed and I might here some good news. This hasn't materialised and I would suggest an 8am booking opening time eight days in advance.				
19	Sep 09 2022 09:21 AM	I haven't used the system.	1			
20	Sep 06 2022 04:11 PM	I play at Ravenscroft Lawn Tennis Club and have this year always found a free court to play there				
21	Sep 06 2022 11:03 AM	i didn't know there was one	1			
22	Sep 06 2022 10:11 AM	I have only used the Golders Hill park booking system. Childs Hill does not require prebooking	1			
23	Sep 06 2022 09:56 AM	I didn't know it was an online system	1			
24	Sep 05 2022 03:51 PM	it should be free				
25	Sep 05 2022 01:28 PM	The court that I used does not require booking.	1			
26	Sep 04 2022 09:07 PM	I don't think the courts need a booking system as there is always one free.	1			

27	Sep 03 2022 07:14 PM	I have not used it yet	1			
28	Sep 03 2022 10:23 AM	Can never get a court anymore				
29	Sep 02 2022 11:12 PM	I use the courts when they are available	1			
30	Sep 02 2022 09:41 PM	Courts were empty and we just went and played	1			
31	Sep 02 2022 09:26 PM	I am not a regular player, I play with my grandchildren who are 3 & 5 yrs old , we use the court if it's empty on our way to play in the park	1			
32	Sep 02 2022 09:07 PM	Turning up is nice as anything could happen and if that does, and it is booked, the court cannot be used by someone else.	1			
33	Sep 02 2022 05:43 PM	I really on others to make the arrangements and don't question how they do this. That it is free is crucial as I am in a c low income and cannot afford leisure club membership.		1		
34	Sep 02 2022 03:03 PM	Tried to use the booking when it was set up but everyone else ignored it so was useless. However the booking "excuse" is used regularly by adults to kick my son and his friends if the nicer courts (although they can not reciprocate)	1			
35	Sep 02 2022 10:38 AM	The courts are still open so people usually just turn up	1			
36	Sep 01 2022 06:49 PM	I will not use it on Shabbat and the booking system does not work.	1			

37	Aug 31 2022 05:57 PM	I have not used the system to book a court, as court is available to use, so has been no requirement to book.	1			
38	Aug 31 2022 05:38 PM	I haven't used the booking system at all, just turned up and went to play on the court that was available at the time, when we moved to Barnet, the booking system didn't exist, and we've played regularly up till now without booking	1			
39	Aug 31 2022 05:14 PM	Did not know a system exists or where to find it.	1			
40	Aug 31 2022 02:08 PM	It's free and you don't need to book - otherwise I wouldn't be able to play as I'm a refugee	1			
41	Aug 31 2022 10:37 AM	Not sure it's required. They are usually empty due to how old they are, not good surface to play on.	1			
42	Aug 30 2022 11:23 PM	too expensive for the frequency I use it for .				1
43	Aug 30 2022 03:20 PM	It wasn't available in my area	1			
44	Aug 30 2022 02:37 PM	I just use the courts when they're free	1			
45	Aug 30 2022 12:40 PM	I did not know there was an online booking system	1			
46	Aug 29 2022 01:26 PM	We just turn up and play. There is usually a court available.	1			

47	Aug 29 2022 10:12 AM	tennis at childs hill is free to play	1			
48	Aug 28 2022 09:58 PM	For golders hill park only.	1			
49	Aug 28 2022 07:08 PM	There is an hourly charge for the booking system at Victoria Park. It should be removed to encourage playing tennis.				1
50	Aug 28 2022 04:22 PM	Didn't know there was a system, just attend and find a free court	1			
51	Aug 27 2022 06:59 PM	I am a member of a local tennis club. I have played one friendly match in Tudor Sports Ground and I once paid to play on a court at Victoria Leisure Centre, East Barnet.				
52	Aug 27 2022 10:51 AM	Mill Hill Park operates successfully on a free first-come first-served basis	1			
53	Aug 26 2022 11:13 AM	Tennis club, block booking		1		
54	Aug 23 2022 08:13 AM	Have not used it yet. Have only recently played with family when court was free.	1			
55	Aug 18 2022 11:12 AM	Edgware Park tennis is free - fortunately.	1			
56	Aug 17 2022 05:45 PM	Need someone to play with. There is no point booking a court for myself				
57	Aug 17 2022 05:18 PM	Didn't book	1			

			TOTAL	42	4	1	2
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Annex 5 – Question 14 – Breakdown of data

Responses provided under ‘Other’ for the question ‘If you were able to book the time slot you required, what days and times did you routinely book? (Please select all applicable options on each row)’

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
Morning (7am – 11am)	7%	3	14%	6	19%	8	17%	7	12%	5	48%	20	64%	27
Afternoon (12pm – 4pm)	12%	4	18%	6	21%	7	18%	6	18%	6	65%	22	53%	18
Evening (5pm - 8pm)	31%	9	28%	8	38%	11	41%	12	45%	13	28%	8	24%	7

Annex 6 – Question 15 – Breakdown of data

Responses provided under ‘Other’ for the question ‘If you were unable to book the time slot you required, what days and times did you routinely book? (Please select all applicable options on each row)’

	Monday		Tuesday		Wednesday		Thursday		Friday		Saturday		Sunday	
Morning (7am – 11am)	8%	6	10%	7	7%	5	11%	8	10%	7	83%	60	82%	59
Afternoon (12pm – 4pm)	14%	9	14%	9	15%	10	14%	9	18%	12	86%	57	82%	54

Evening (5pm - 8pm)	53%	25	55%	26	64%	30	60%	28	55%	26	43%	20	45%	21
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Annex 7 – Question 19 – Other Responses

Responses provided under ‘Other’ for the question ‘How would you like to see a future model for tennis pricing? (please tick all that apply)’

Respondents	Other (please specify)	Free Courts	Prices vary by category	Prices vary by user	Prices vary by day/ time	Other
1	I am unemployed and unable to work. Free courts are a godsend.	1				
2	With high inflation cost this would not be ideal, sports locations encourage younger youths and families to play and having a cost would discouraging as they cannot afford to access it on a regular basis, as part of a park area the access could well be monitored via using the an app system to prevent damage to the tennis courts however not every parent can afford to sustain a young youths passion in a sport. The courts encourage unity and keep kids off the streets which is ideal and help keep fit all year round as well as allowing the personal development in a sport families would enjoy. With tax being paid the least the borough can do is give back without adding an additional cost to their pockets.	1				
3	I think there should be a membership model whereby a member pays £120 for the year. This entitles the member to book up to 40 slots. Any additional slots are charged at £5 per slot. Non members can book a slot, but must pay £5 per slot. This way the council has a guaranteed revenue stream. Under 18s and over			1		

	60s to pay only £25 for the year and have 25 slots. For any additional slots they would have to pay £3.					
4	I think it's very important to promote free tennis for children to play together or with an adult/ parent teaching them.	1				
5	Without paying fees can encourage people to play more and benefit the people in the community	1				
6	To encourage more people to play tennis of varied socioeconomic class it is vital that use of tennis courts is free at all stages. It is a shame that some of the courts in borough are pay per use. This is clearly reflected in the fact that in Europe (especially Spain/Italy), participation in tennis is far higher than UK, and this correlates with number of free to use tennis court facilities in these countries. It is inappropriate to charge for tennis courts when we are already paying so much in taxes (higher than most European nations) and some of the highest council taxes in the country.	1				
7	If you want to encourage kids to play tennis then charging for the tennis courts would deter the kids from playing. My son would not have been able to play tennis if the tennis courts were with a charge	1				
8	Tennis doesn't need to be a posh sport. A fee will discriminate against lower income and families over all. The cost of swimming for a family will cost you £20 even with a FAB card. The council should look for funding elsewhere. We don't need membership we need free tennis equal for all.	1				
9	Tennis coaches/sessions should be made to pay a full price for their business use of the court (unless it is coaching organised and run by Barnet)		1			

10	U liked it when the courts were free, a few years ago. As you could turn up anytime and play when available. We played Xmas morning. But always paid as part of group booking, which was also fine.	1				
11	we should build a new tennis court in Colindale park because many people moved in this area and many people now like to play					1
12	free to use and free to hearing problem people, disabled	1				
13	Third session free to get people to start using the courts more often. Not the first two as need to get people used to paying.			1		
14	I'd prefer no charge...or a small charge so that this exercise is available for everyone. I liked it when the courts were open, so able to play when they were empty, like xmas morning.	1	1			
15	With the cost of living crisis, it would be very helpful for people if playing tennis could just stay free of charge. The Borough could make some money with tennis coaching and courses. We really need to keep some recreation free of charge - many people are having a difficult time and this may get even worse in the coming months.	1				
16	I think the charge should be the same all the time but be low for private use (afterall we already pay taxes) and higher for commercial use such as lessons (after all they are making money out of the facilities paid for by tax payers. Also, to ensure that the commercial users do not dominate the session slots, there should be some way of limiting the amount of sessions/slots allocated for commercial use.		1			

17	Quality/maintenance of the court(including the nets)					1
18	I understand the model you propose- but- my concern is that ANY cost will stop people accessing the courts that really need free exercise options.	1				
19	<p>Ultimately, any move to charge for tennis court usage across the Borough will only prevent people from playing tennis, as any cost applied to play will do nothing more than create a barrier to entry for new players and likely stop casual players from playing on Council courts and push regular players to private clubs. As an example, I used to play regularly at Victoria Park (more than once a week) until a charge was introduced, since then, while the courts look very nice, I have not been back to the park to play tennis. I also notice that the courts seem to be used significantly less often.</p> <p>Barnet's privatisation of services and resultant cash shortfalls have been well-documented and whilst I understand that an onus falls on the Council to recover as much as possible, at this time, with the cost of living crisis squeezing personal finances and limiting the amount of money available for leisure activities, the only realistic outcome will be the prevention of people from taking up an activity that could (and does) provide real benefit to people's mental and physical well-being.</p> <p>We are in an unprecedented time where the UK has 2 active singles Grand Slam winners (Andy Murray & Emma Raducanu), multiple active doubles Grand Slam winners (Jamie Murray, Joe</p>	1				

	<p>Salisbury & Heather Watson), including 4 men in the top 50 and 3 women in the top 100, we should be doing everything we can to encourage more people (especially from poorer backgrounds) to play tennis. I think it would therefore be criminal to prevent the next generation of potential players (and indeed those who already enjoy the game) from taking up the game.</p> <p>If a charge is introduced, based on the amount of tennis I play, the likelihood is that it would be more cost effective for me to join a private club. Whilst I am lucky enough that this would be a viable option for me, I know that this would not be the case for most people and would result in the vast majority stopping playing or severely reducing the amount of tennis they play.</p>					
20	<p>Prices should also vary on the quality of court/surface. Maintenance also needs to be carried out regularly such as ensuring the nets at an acceptable height.</p>					1
21	<p>Happy to pay but £7 is excessive given state of the courts. Sometimes nets are flagging and there is no way of tightening without a wrench. Would like if courts were open 24 hours given there is now a digital system in place</p>	1				

22	Seniors rate			1		
23	Leave as is.	1				
24	We already have paid court options in northway gdns, additional competition for the same niche would be unprofitable.	1				
25	Keep it simple so that you don't have to spend money on bureaucracy/policing.	1				
26	I wouldn't play tennis at the park anymore if i had to pay for the services. I'd rather have a no frills court and pay nothing.	1				
27	Concessions for over 65s. Important to get older people to be more active.			1		
28	keep it very low indeed for children and all non-coaches			1		
29	I think it's fantastic that tennis courts are free and I would like to keep it that way. However because it's free people don't turn up and don't cancel their slot.	1				
30	Paying would put the public off playing more tennis, especially those from lower income households.	1				
31	Tennis courts should be free (ie paid for within the annual Council Tax charges that residents already pay). I do not support pay and play for tennis courts.	1				
32	Coaches should be charged a lot more. I am finding they are block booking courts and locals are finding it hard to find slots		1			
33	It should be free of charge!	1				
34	Fee should only apply on Saturdays and Sundays, not at any other times. Saturdays and Sundays are when the courts are most busy.				1	
35	no advance booking and free to use as was at Halliwick recreation ground in the past. Access to courts on first come first serve basis.	1				
36	We pay enough council tax and part of it should be used to maintain our parks including available tennis court to prevent exclusion	1				

37	We already pay for so much (don't outsource) - spaces for sports should be made available. Include Table tennis and Batminton - look at the Bushey Heath model	1				
38	<p>1. Coaches shouldn't be allowed to book at parks with 3 courts or less or subject to heavy restrictions in time and costs.</p> <p>2. Charge more for 2 or more bookings in a week for general public.</p> <p>3. Maximum £5 standard booking fee for 1 hour.</p> <p>4. Keep some free use court slots in the middle of the day.</p>		1			
39	I would like to encourage my children to play and would like to book the courts to be able to play. I feel applying a charge would exclude families who cannot afford this. At present the tennis courts have been commandeered by tennis coaches charging for lessons. If a coach is going to make use of public facilities and receive an income they should be limited to one court instead of both courts (as only 2 available), how often they can book and a fee should be charged.	1				
40	<p>I do not agree with charging the community to play tennis on public courts. Current public health policies in the NHS all encourage more exercise (for both physical and mental health). Charging goes against this, especially post covid. It also excludes people who cannot pay.</p> <p>Also with the cost of living crisis, and people digging deep into their pockets to pay council tax, they need to be able to knock a tennis ball around in their local park for free.</p> <p>One suggestion regarding inclusion; any cafes in parks could provide old balls and old rackets for anyone to borrow. If there</p>	1				

	<p>were interest in such a scheme, a local volunteer group could be asked to help gather the equipment and facilitate this.</p> <p>We have such a snobby attitude to tennis in the UK, it's why we do not nurture lots of tennis players.</p> <p>Besides that it is good fun and good exercise that almost anyone could have a go at.</p> <p>Please don't charge people to use their local tennis court.</p>					
41	Any pricing will deter usage	1				
42	If you start charging, people will not be able to play. The courts should remain free.	1				
43	<p>There should be no charge for any courts in Barnet.</p> <p>This is all a scheme to justify charging for tennis in Barnet, if you truly wanted to get more people into playing tennis then you would keep it free but the finchley times article from November 2021 indicated you were going to introduce a charging scheme as it nets a lot of revenue for a cash strapped council.</p> <p>Im not even being cynical about it this is exactly what you are doing so any notion a charging model is going to help encourage more tennis in Barnet when it already costs too much as it is with balls and rackets and equipment the courts obviously need to be free.</p>	1				

	<p>I am strongly against a pay as you play model as it just discourages those who cant afford to not play and only for those who can.</p> <p>Not inclusive AT ALL</p>					
44	I would not play if I was charged because it wouldn't be fun as i'm losing money for something I was playing for free for years.	1				
45	We pay so much already for council tax and other extortionate bills, why charge people for this too? Especially after being able to access it for free all these years. Charging people will discourage them from using the facilities and getting active and moving more. You would be taking away this from me, my family and neighbours and our community if you start charging people, we won't be able to afford it	1				
46	It's essential it's free for those who can't afford to use the tennis courts. We don't have money for this but want to play. People shelter in them from dangerous dogs too & families use them all the time.	1				
47	membership . for non members booking			1		
48	Charge something to stop players booking a court and not turning up but not too high that players won't be able to afford.					1

49	Professional coaches (who charge fees) should not be permitted to use free courts.		1			
50	Our council taxes are so high, this should be included in the charge	1				
51	We pay a very high amount in Council Tax. This should be used to improve the tennis courts and other public facilities and allow residents to use them free of charge. Car parking charges are extortionate, so the Council already has a source of income not to mention the increase in council tax the Council must be gaining from all the new flats being built! Senior citizens and children should be exempt from paying.	1				
52	This is why I pay council tax. Paying would discourage people from playing. There are already plenty of private tennis clubs if you can afford to pay to play	1				
53	If you want the nation to exercise more and have less diabetes. Children to stay active and improve on sports skill. Please keep courts free.	1				
54	Charging would prevent me using the facilities.	1				
55	Please keep it free - we pay council tax for local facilities.	1				
56	A low fee should ensure good usage without it being so high that people don't use it					1
57	I'm happy with the current pay and play model, but some courts should be kept free so that everyone can play tennis if they want regardless of financial status. Also, please do not increase the price unless the courts are improved. Our group has paid over £10,000 to use Hendon Park tennis courts since 2013 but we have not seen much maintenance work. The courts needs resurfacing.	1				
58	free booking for over 65's or 75's in off peak times			1		

Annex 8 – Question 20 – Other Responses

Responses provided under ‘Other’ for the question ‘How would you like to see a future model for tennis booking? (Please tick all that apply)’.

Respondents	Other (please specify)	No booking system	60 minute booking	90 minute booking	2 hour booking	Non-Members can book at any time	Members and Block Bookings can book in advance	Other
1	keep it as it is							
2	The tennis courts don't need a booking system.	1						
3	No bookings just come and can play if free	1						
4	I think there should be a limit of 60 minutes only at popular times		1					
5	<p>I have heard that there is a problem with tennis coaches block booking tennis courts at one minute midnight.</p> <p>I do not know if this is true.</p> <p>It should be investigated and prevented please.</p> <p>A maximum slot of 60 minutes for one user in 24 hours is the fairest way.</p>		1					

6	Happy with not being able to book and just turning up, as it is currently.	1						
7	I think non members or play as you play players should be able to book 24hrs before						1	
8	Don't know anything about membership - such as what it costs. I like to play 12:00 to 13:00 every Friday. Should I consider membership? Can't currently book more than 7 days in advance, but would do if I could.					1		
9	Members and non members have 7 day advance booking. There should be no difference.					1		
10	Max one week or so in advance for bookings. Otherwise people book on the off chance and forget. Also maybe don't refund people if they cancel less then 24 hours in advance.						1	
11	The current block booking system to continue - so that groups, such as the Old Vics, can have certainty of booking for a 12-month period.						1	
12	At present I can pay for a whole year under the block booking system for a number of players.						1	
13	maximum 120minutes per slot							1

14	Booking period for a maximum of 120 minutes per slot.				1			
15	120 min booking			1				
16	Booking period for a maximum of 180 mins per slot							1
17	Bittacy Park tennis court seems to work well without a booking system. People just wait until a court becomes free and that works fine. We wouldn't come if we had to book online or pay because it's not flexible enough for our needs as a family.	1						
18	Happy with turning up and no booking	1						
19	No need for membership as that requires a staff member to manage which is a waste of money.	1						
20	No booking	1						
21	No booking - first come first serve. Perhaps state time limit of 1 hour if others waiting to play.	1						
22	We can leave it at come first come serve basis. We do not need additional bureaucracy that will cause money. The economy is bad enough. Thank you	1						
23	Just leave it as it is now - most times, there is no one, starting to police it and make money will ruin the experience.	1						

24	Keep as open so people can just turn up and access	1						
25	Payment will likely put off casual players	1						
26	IT SHOULD REMAIN FREE OF CHARGE	1						
27	A system whereby if players haven't booked and are on your court, an easier way to confirm that they should leave. This often causes arguments	1						
28	<p>There should be no members option</p> <p>It should be the way as it is first come first serve with free booking</p> <p>But with penalisations of no show so people lose booking rights so they cant abuse the system</p> <p>If the courts have a pin system it can detect whether people have actually shown up for their courts or not.</p>	1						

	<p>The booking period of 2 hours max right now is fine everything is fine why fix something that isnt broken.</p> <p>Apart from banning the one illegal coach at cherry tree who books up all the time slots and never cancels everything else works perfectly.</p>							
29	It should be available to all in the community, whether you're a member or not	1						
30	No booking system as it is now. People enjoy the tennis courts - if you had to book, no one would use them - including me	1						
31	As it is now - 2hr slot				1			
32	Continue allowing 2 hours slot				1			
33	I would like to be able to play for two hours at a time, 1 hour is not long enough				1			
34	Would prefer booking period for a maximum of 2hrs (time needed for a competitive league match)				1			
35	If part of a local league able to book 2hours session.				1			

36	A one hour slot is often very short. A 2 hour slot should be available for clubs / block bookings				1			
37	Block bookings should be allowed for a max of 2 hours, but not limited to the number of courts depending on how many of people there are in the group.				1			
38	restrict courts for coaching so that courts are available for those who want to play with others							1
39	My main problem isn't with booking, but the fact that on the best surface (Cherry Tree) it's very hard to get a booking, but people don't turn up for their slots (and there's no way to know whether the court is ACTUALLY in use or not).							1
40	Its the local park. Tennis should be available to all who want to play in their local park. This should be encouraged by making it affordable to everyone. Maybe charge extra to coaches who are making money there, which could help towards upkeep. There are quite a few who regularly use Victoria Park courts.							1

41	<p>Re booking periods, if people are allowed to book in advance, then 60 minutes must be the max, as this allows for more people to book and use the courts.</p> <p>Re booking in advance, I think care should be taken not to allow too many bookings to be made long in advance as this takes away the opportunity for a local resident to decide, for example, during the week to go play tennis on the weekend.</p> <p>We need to allow room for a little bit of spontaneity and enable residents to find and book a slot within a few days. If not, then the professionals and serious amateurs (who will book many sessions for themselves way in advance) will end up dominating the calendar and choking out local residents who want to play occasionally but do not book weeks ahead.</p>		1					
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	If this can't be worked out, then maybe leave a certain percentage of slots where you can't book them in advance but where you need to just turn up and first come, first served.							
42	Court numbers need to be clearly marked as in many places they are not and this leads to issues with bookings.							1
43	There needs to be a mix of turn up and play, and bookable courts. Courts should be bookable for anyone, no membership, and must be free to all at all times. Even a small charge may cause a barrier for young children or low earners.							1
44	should be free to play but prebooking should be chargeable							1
45	Think it is good to have courts for casual use as often booked up by clubs at weekend							1

46	Offer a 30 minutes option, as with small children, they are done playing within that time. Otherwise, people will book for one hour but only use 30 minutes, blocking off the calendar unnecessarily							1
47	I think the current 2 hour slot maximum is just right				1			
48	Some coaches already book out the courts in advance making it difficult to find courts so a system would need to be introduced to somehow limit advance block booking							1
49	Also not relasing all the slots in advance and keeping some for daily release.							1
50	At least on court available for unblocked access							1
51	Booking period of max 120 minutes as it is currently				1			
52	Max of 120 minutes			1				
53	depend on the demand							1
54	Allow for short 30 minute sessions							1
55	Booking period should be 30 minutes per slot. Two consecutive bookings (60 minutes) should be permitted.							1
56	due to the weather, the current system of booking 7 days ahead works well.					1		
	TOTAL	17	3	2	10	3	4	16

Annex 9 – Question 21 – Other Responses

Responses provided under ‘Other’ for the question ‘How would you like to see tennis coaching operated in parks? (Please tick all that apply)’

Respondents	Other (please specify)	single licenced coach	multiple coaches	flexible coaching	no coaching	Other
1	Only if required.			1		
2	The courts should not be turned into a business which will deter kids to play. Tennis should be played by everyone and not the rich only. We pay enough in council tax				1	
3	mixture of Barnet organised coaching and several private coaches		1			
4	The courts in Victoria park are used a lot by coaches. Maybe this should be limited as they are public courts and used by local community rather than personal financial gain.					1
5	we should build a new tennis court in Colindale park because many people moved in this area and many people now like to play					1
6	May prefer one coaches teaching style to another, so unfair to limit how many coaches can teach in the park.		1			
7	Yes I think this needs to be limited, as there a numerous coaches use this particular park.		1			
8	More than one licenced coach as the last thing we want are any monopolies created. Residents must be able to choose from a range of coaches based on quality, price, etc.		1			
9	People can't afford coaching.				1	
10	Coaches on my courts currently have booking privileges that they abuse. No cancellations are made without clients and courts stand empty.					1
11	It would be nice to have an online platform to see available coaches, feedback on them from their students, their availability					1

12	1) Regular Beginners & Improvers Classes running 2) Regular Drop-in sessions - which players can access either online or via a WhatsApp group notification organised by the coach 3) Some “womens only” sessions might also be nice			1		
13	Not on weekend am					1
14	Not during weekend mornings					1
15	having a registered board of coaches for people.to contact, with specialisms in what standard they coach.					1
16	If it’s free to encourage inclusion of the game					1
17	As long as they time are limited.					1
18	I have found it to be impossible to book a court online, especially at the weekend or evening. Coaching facilities can be accessed elsewhere and they should not commandeer public tennis courts.				1	
19	My gut feeling is that if these lessons are not free it is basically, again, privatising the court via payment. Free occasional lessons, great. Taster sessions for anyone to join a tennis club nearby, fine. Otherwise steer clear.				1	
20	It is hard enough to book courts as it is so having coaches take up all the peak slots is not helpful especially when there is only 2 courts, if there are 3 or more then fine 1 court designated for coaching is fine but when there is 2 there is huge demand for the peak time slots ie 6 to 8pm in summer and 12-4pm weekends all year round.			1		
21	One coach only per park at any time so only one court is used for coaching.		1			
22	Loui corry is a licensed coach at Victoria park and is consistently seen cleaning the courts and ensuring they are locked as well as giving encouragement to all players					1
23	Loui corry coaches at Victoria park and is regularly seen tidying the courts and ensuring courts are secure which often they are not! I have seen him lick litter up from the courts and really engage with all tennis players					1

24	Loui corry coaches at Victoria park and very often is seen cleaning the courts before and after as well as checking courts are secure					1
25	Booking group sessions.			1		
26	Plenty of tennis coaching school. Should not take public play away.					1
27	Coach would also ensure courts are brushes/swept/keep an eye on things while operating					1
28	I dont mind if it's one or more coaches, however someone who will look out for the upkeep of the courts (e.g. cleaning / bumps) and who offers coaching would be amazing. At the moment some coaching is on offer which I use and thoroughly enjoy, however this is limited in size and age group and by time of year. There are opportunities to expand this and make tennis much more accessible to everyone. The costs for running this could easily be funded through the participants who want to play throughout the year - particularly those that get 1:1 tutoring. It would be good to explore if the model could include some low cost/free options for people who are unable to afford the booking rate.		1			
29	Loui Corry would be a brilliant coach for Victoria park					1
30	Have you talked to representatives of the clubs in the boroughs? They will have experience of how to manage memberships					1
31	Self service, anyone can book a court to play, train or coach				1	
32	Only one licensed coach per day at weekends. More than one on weekdays	1				
33	Currently a few coaches are operating at Hendon Park. With 6 courts in total, the coaching does not conflict with our booking.		1			
34	During the week up to 4pm, there is insufficient demand for a coach. Coaching at weekends should be limited to one coach per park	1				
	TOTAL	2	7	4	5	16

Annex 10 – Question 22 – Other Responses

Responses provided under ‘Other’ for the question ‘Would you be interested in any of the following memberships or classes? (Please tick all that apply)’

Respondents	Other (please specify)	None of the above	Seasonal individual membership pass	Annual individual membership pass	Annual family membership pass	Group booking	Other
1	Keep the courts open to all to encourage everyone and newcomers.	1					
2	We just want to have fun in the park playing tennis as a family. My children love playing, we don't want them to feel shut out of the courts where they've played for years just because we can't book/pay.	1					
3	Free courts only and lit them up please so kids can play	1					
4	Tennis doesn't need to be a posh sport. Join a tennis club if you want that.	1					
5	priority should be given to Barnet residents who are members						1
6	Played with a group for many years. It is a great way to play as is regular and a positive activity to have in the local community.					1	
7	we should build a new tennis court in Colindale park because many people moved in this area and many people now like to play						1
8	The tennis groups are great as it encourages people to play. They do not make any money, just make it easier and more accessible to play					1	
9	I am not sure I understand the question.						1
10	free to play plz	1					

11	I already go to adult classes for coaching but use my local tennis courts to play for fun						1
12	Don't know what block booking membership is. And I don't know what you mean by a "group". It's not a club, but I arrange the court bookings and circulate confirmation of booking to about a dozen people.						1
13	I would very much like group play sessions - probably for doubles to be able to accommodate more people. All the courts to be taken by this activity for 2hrs, preferably on a weekend. Players sign up in advance and pay a fee to cover administration. A coach assesses players' levels and groups people to play by level. In 2hrs three sets can be played. Players rotate for each set, allowing people to mix and to get to know each other. Such a system operates very successfully in Spain, know as "mix-in". See e.g., here https://royaltennisclub.com/mix-in/ . It's great fun, build a community and something the people look forward to.					1	
14	It needs to stay free of charge!	1					
15	Annual pass if there are age concessions			1			
16	Concerns that only rich can afford a membership and casual users will be left out	1					
17	Tennis courts should be free (ie paid for within the annual Council Tax charges that residents already pay). I do not support pay and play for tennis courts.	1					
18	Free classes					1	
19	Different memberships for very light users (eg up to 10 sessions per year) be regular users (eg unlimited bookings)			1			
20	Coaching and teaching opportunities are the domain of the pay for clubs. This is a nice free opportunity for anyone to play when they want to without it being capitalised on for commercial gain	1					

21	This is privatising the public courts. It also takes the spontaneity out of play which is absolutely essential.	1				
22	<p>None of the above are helpful it is just a way to generate more revenue for the council and is not inclusive of those who cant afford membership</p> <p>Logically by charging you are discriminating against those who cant afford to play tennis and only allowing those who can afford it to. This is just common sense.</p> <p>The coaching aspect i can agree with but only if there are enough courts in each park to do so when there are only 2 courts like at cherry tree it is a nightmare when you have beginners and kids having lessons because a million balls come over to your side constantly having to flick them back every 5 seconds.</p> <p>Each court needs to be fenced off separately to prevent this.</p> <p>I purposely avoid booking courts whenever coaches are playing because i dont want a million balls coming over every 5 seconds ruining my match</p>	1				
23	Tournaments					1

24	Don't have passes. So many different people use the tennis courts that passes would put people off. It's got to stay free with easy access for exercise especially with the prices of everything rising. Please don't take this free facility away from us.	1					
25	definitely family and individual membership				1		
26	If you allow membership, then this would probably restrict the availability for non-members. There should be flexible booking at all times.	1					
27	Current coach offers this						1
28	Please keep it free in Mill Hill Park	1					
29	If those memberships come with reduced fee, I'm more than happy to register.						1
30	This implies there is a cost. Would a cost guarantee access to a court or would i potentially pay and not be able to make use of the facilities e.g. due to capacity						
31	Off peak membership would be good for OAP's		1				
	TOTAL	14	1	2	1	4	8

Annex 11 – Email Responses

Email responses

Respondents	Response date	Response
1	September 28, 2022 10:42:56 AM	<p>Hi Roger</p> <p>I have been pondering how to make the courts more accessible (they are still frequently empty despite being notionally booked) and I have two suggestions.</p> <p>1. Only one court should be bookable - for a modest fee. The other should be first-come-first-served and free. This would mean that youngsters who want to play but look at the website and see the courts 'booked' will be encouraged to turn up and play on the empty court (in fact both courts might well be empty)</p> <p>2. Only permit people to book one session at a time - anything between one and two hours. At the moment you can click away merrily booking as many sessions as, theoretically, you might need.</p> <p>I hope this is an idea that you (and Arjun) can support</p> <p>Best wishes</p>

2	August 17, 2022 21:04:00	<p>Dear Parks Team,</p> <p>I read with interest in the latest issue of Barnet First eNewsletter, request for comments on tennis courts.</p> <p>I played tennis for over 20 years and definitely believe it is a great sport for young and old to participate in and enjoy the fresh air and exercise. Please consider the elderly too in this and periods when the elderly can play for free or low cost.</p> <p>I would also like to suggest your team also consider indoor table tennis facilities, particularly for the elderly. Research in Japan has shown that table tennis can prevent or reduce cases of dementia in the elderly as it stimulates and improves mind-body coordination.</p> <p>Related, squash is another fantastic sport - it is rigorous and 30 minutes on the court is more than enough exercise! It is time efficient.</p> <p>Better Clubs have not invested in providing these activities in their facilities.</p> <p>I hope my comments will be helpful.</p> <p>Thank you</p>
3	August 27, 2022 10:16 AM	<p>Dear Mr Gunyon,</p> <p>We have been attempting to complete Barnet's questionnaire on line and, as is quite common with this type of consultation, it cannot be completed because it fails to recognise answers not complying with the imposed questions. We have answered the "Other" box at Q.3 but it has not been recognised and will not allow us to proceed to further questions. We are therefore responding to the proposals in this email.</p> <p>Our constitution supports local residents and the public at large to enjoy healthy life styles which includes sports and recreation.</p>

We oppose any barriers to people from all walks of life from being able to take part in sporting activities and "payment to play systems" pose a serious barrier.

People in lower income households are recognised as being most at risk from health issues especially young people where it has been demonstrated that we have a growing obesity problem.

If fees are introduced, even minimum charges, these will obviously become more and more expensive over time and become a bigger barrier to participation.

The Friends of Parks organisations, such as our Freehold Friends of Hollickwood Park and Open Space, have the possibility to apply for funding from numerous trusts and charities that support financially, sporting activities and provision which Barnet as a LA are not able to access. However, Barnet's failure in allowing this source of funding to be used in their estates because everything has to be done through Barnet's complex procurement and contractor system is preventing significant improvements to Barnet's sporting facilities. Quite often the costs of carrying out works through the Barnet contractor system is far higher than using outside contractors and so the proposal fails on cost and therefore does not get done.

The maintenance of Tennis Courts is an obvious expense that needs to be managed and it is the simple way out to introduce charges rather than look at other sources of funding which will require a change in the entrenched attitudes of Barnet to doing it "the way we have always done it".

We oppose any introduction of charging for Tennis in any public parks.

Yours Sincerely