

Barnet

Draft Health and Wellbeing Strategy 2021-2025 Consultation

Report of consultation findings

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Contents

Executive Summary	2
Recommendations	8
Introduction	8
Consultation approach.....	9
Consultation methods.....	9
Promotion of the consultation.....	9
Findings of the questionnaire	10
Questionnaire design	10
Response to the questionnaire	10
Response profile	10
Profile of protected characteristics	11
Views on the vision	13
Views on the guiding principles	16
Views on the key areas of the strategy overall.....	20
Views on creating a healthier place and resilient communities	24
Views on starting, living and ageing well.....	30
Views on ensuring delivery of coordinated holistic care, when we need it	34
Views on the whole draft JHWS.....	38
Views on health and wellbeing services in Barnet.....	39
Findings of qualitative engagement.....	43
Appendix I: Draft strategy consultation questionnaire	44
Appendix II: Draft strategy consultation document	69

Executive Summary

This report sets out the consultation findings from the Draft Joint Health and Wellbeing Strategy 2021-2025 that was carried out between 29 January 2021 and 12 March 2021.

Response to the consultation

The engagement activities during the consultation period consisted of two activities. The option of alternative questionnaire formats was advertised but not taken up by respondents.

Consultation method	Element	Number of responses/participants
Quantitative	Online questionnaire	72
Qualitative	Engagement session with Barnet MENCAP	15
Total		87

Summary of key findings from the questionnaire

Views on the vision

- Four fifths (79%) of respondents agreed with our vision for health and wellbeing (39% strongly agree and 40% tend to agree).
- A minority of respondents (14%) disagree with our vision (8% strongly disagreed and 6% tend to disagree) and 7% of respondents were neutral.

Reasons why respondents disagreed with the vision

- Respondents who disagreed with the vision were asked why. Answers to this question were received by 11 respondents.
- The most common themes (2 or more comments) are summarised below:
 - Suggestions for environment and green spaces wording (2 comments)
 - Comments on health and social care (2 comments)
 - Comments on the Hendon area (2 comments)
 - Residents needs that are missing (2 comments)
 - Comments on delivery of the vision (2 comments)

Views on the guiding principles

- The majority of respondents agreed with the guiding principles (between 72% and 88%).
- The highest level of support was for considering everyone's needs across the life course which 88% of respondents agreed with (55% strongly agreed and 33% tend to agree).

- The next highest was making health everyone's business which 83% of respondents agreed with (40% strongly agreed and 43% tend to agree).
- Similar levels of agreement were received for evidence based decision and collaborative partnership which 78% and 77% of respondents agreed with respectively.
- Co-design approach received the least agreement with 72% agreeing (40% strongly agreeing and 32% tend to agree). However, this is still the majority that agree with the principle.
- A minority of respondents neither agreed or disagreed with the guiding principles (between 5% and 17%).
- Few respondents disagreed with the principles (between 10% and 5%) and around 3% of respondents were not sure or didn't know.

Reasons for disagreement with the guiding principles

- Respondents who disagreed with the guiding were asked why. Answers to this question were received by 9 respondents.
- The most common themes (2 or more comments) are summarised below:
 - Views on evidence-based decisions (3 comments)
 - Corporate language is unclear and comments on government's role (3 comments)
 - Negative views on engagement activities (2 comments)

Views on areas to consider in the guiding principles

- Respondents were asked if they felt anything else that should be considered in the guiding principles. 23 respondents answered this question.
- The most common themes (2 or more comments) are summarised below:
 - Green spaces and the environment should be considered (6 comments)
 - Identifying health care needs and suggested areas for this (4 comments)
 - Comments on co-design and collaboration (2 comments)
 - Resident engagement (2 comments)
 - Suggestions around the strategy approach (2 comments)

Views on key areas of the strategy overall

- The majority of respondents agree with the key areas (between 91% and 85%).
- The highest level of agreement was for creating a healthier places and resilient communities which 91% of respondents agreed with (53% strongly agreed and 38% tend to agree).

- The second highest agreement was for starting, living and ageing well which 89% of respondents agreed with (62% strongly and 27% tend to agree). This was the highest strongly agree of the three key areas.
- Ensuring delivery of coordinated holistic care when we need it received the lowest level of agreement with 85% agreeing (49% strongly agree and 36% tend to agree). This is still a majority of respondents.
- A small number of respondents were neutral on the three key areas with between 4% and 2% neither agreeing or disagreeing.
- The minority of respondents disagreed with the key areas with disagreement being between 9% and 6%.
- On average 2% of respondents were not sure whether they agreed with the key areas.

Reasons for disagreement with the key areas

- Respondents who disagreed with the key areas were asked why. Answers to this question were received by 8 respondents.
- The most common themes (2 or more comments) are summarised below:
 - Areas identified as missing from key area 2 (2 comments)
 - Areas identified as missing from key area 3 (2 comments)
 - Suggestions of wider elements to focus on (2 comments)
 - Other comments on the strategy delivery more generally (2 comments)

Views on areas to consider in the key areas

- Respondents were asked if they felt anything else that should be considered in the key areas. 18 respondents answered this question.
- The most common themes (2 or more comments) are summarised below:
 - Suggestions for additions to key area 2 (3 comments)
 - Queries relating to council tax (2 comments)
 - Suggestions for programmes (2 comments)
 - Suggestions of broader areas to consider (2 comments)
 - Comments on the approach of the strategy (2 comments)
 - Comments on the borough and local area (2 comments)

Views on priorities of key area 1

- Respondents were asked to rank the priorities within this key area by how important they were to them. 47 respondents answered this question.
- Create a healthier environment was the most important priority with in this key area with a weighted average of 2.37.

- This was followed by strengthen community capacity and secure investment to deliver healthier places with an average of 1.98.
- Integrate healthier places in all polices was least important with an average of 1.59

Views on priorities to include in key area 1

- Respondents were asked if there were any other priorities they felt should be included in this key area. 17 answers were received for this question.
- The most common themes (2 or more comments) are summarised below:
 - Include more on green spaces and transport (4 comments)
 - Consider climate change and air quality (3 comments)
 - Include more on poverty, housing and community safety (3 comments)
 - Comments related to the council and its approach (2 comments)
 - Communicate information clearly and engage with communities (2 comments)
 - Suggestions for activities (2 comments)

Suggestions of projects or interventions in key area 1

- Respondents were asked if they had any suggestions for programmes or interventions that could be done within this key area. 25 respondents answered this question.
- The most common themes (2 or more comments) are summarised below:
 - Projects relating to transport (5 comments)
 - Comments relating to green spaces (4 comments)
 - Comments related to sports and leisure (3 comments)
 - Comments on housing and development (4 comments)
 - Programmes for supporting local communities (3 comments)
 - Programmes suggested for CYP (4 comments)
 - Comments related to finance and council tax (2 comments)

Views on priorities of key area 2

- Respondents were asked to rank the priorities within this key area by how important they were to them. 41 respondents answered this question.
- The most important priority was improve children's life chances with a weighted average of 3.68.
- This was followed by promote mental health and wellbeing (average of 3.51) and get everyone moving (average of 3.1).
- The least important priority was support a healthier workforce with an average of 2.1.

Views on priorities to include in key area 2

- Respondents were asked if there were any other priorities they felt should be included in this key area. 13 answers were received for this question.
- The most common themes (2 or more comments) are summarised below:
 - Inclusion of green spaces (5 comments)
 - Include active travel and transportation (4 comments)
 - More services for adults and those with disabilities (2 comments)

Suggestions of projects or interventions in key area 2:

- Respondents were asked if they had any suggestions for programmes or interventions that could be done within this key area. 19 respondents answered this question.
- The most common themes (2 or more comments) are summarised below:
 - Suggestions on active travel and transportation (4 comments)
 - Suggestions around green spaces (3 comments)
 - Ideas for community and wellbeing activities (6 comments)
 - Comments on healthy eating (2 comments)
 - Ideas for physical activity programmes (2 comments)
 - Comments related to digital access (2 comments)

Views on priorities in key area 3

- Respondents were asked to rank the priorities within this key area by how important they were to them. 39 respondents answered this question.
- Deliver population health integrated care was the most important priority with a weighted average of 2.38.
- This was followed by enable carers health and wellbeing (average of 2.05) and support digital transformation of services with an average of 1.56.

Views on priorities to include in key area 3

- Respondents were asked if there were any other priorities they felt should be included in this key area. 10 answers were received for this question.
- The most common themes (2 or more comments) are summarised below:
 - Comments on integrated working (4 comments)
 - Comments around access to services (2 comments)

Suggestions of projects or interventions in key area3

- Respondents were asked if they had any suggestions for programmes or interventions that could be done within this key area. 13 respondents answered this question.
- The most common themes (2 or more comments) are summarised below:
 - Comments on access to digital and information access (4 comments)
 - Suggestions for wellbeing and community programmes (3 comments)

Views on the whole strategy

- Respondents were asked if they had any other comments on the draft JHWS after completing the questions on specific sections of the strategy. 12 responses to this question were received.
- The most common themes (2 or more comments) are summarised below:
 - Comments on community support (3 comments)
 - Comments on the borough or local area (3 comments)
 - Comments on engagement activities (2 comments)

Views on health and wellbeing services in Barnet

- Respondents were asked to what extent they agree with statements on health and wellbeing services in Barnet. 38 respondents answered this question.
- Respondents were in agreement that they were satisfied with hospital services in the borough (weighted average of 3.08).
- The second and third highest agreed statements were about finding it easy to access information on health and wellbeing services (average of 2.87) and that respondents were overall satisfied with health and wellbeing services (weighted average of 2.82).
- The other statements had slightly lower levels of agreement with views on children's social care being the lowest with an average of 1.87. This was the statement that received the highest number of response that residents didn't know their thoughts on that statement.

Comments on health and wellbeing services

- Respondents were also asked if they had any comments on health and wellbeing services in Barnet. 16 responses to this question were received.
- The most common themes (2 or more comments) are summarised below:
 - Need for more communications (3 comments)
 - Comments on mental health services (3 comments)
 - Comments related to the pandemic (2 comments)

- Comments related to the JHWS (2 comments)
- Suggestions for Health and Wellbeing Board (2 comments)
- Comments related to CYP social services (2 comments)

Recommendations

The overall findings of this consultation were that residents were positive about the draft strategy and its proposed direction. The consultation highlighted some areas of the strategy that can be updated prior to the final approval of the strategy.

A summary of the key recommendations is below:

- **Vision:** Review the vision statement and consider if the wording should be changed to emphasise the role of the environment and green spaces in supporting the vision.
- **Guiding principles:** Review the guiding principles and ensure that the language used is clear to what the principles mean to the wider population. Consider amending the principles to include more definition of the role of public engagement.
- **Key areas:** Review each key area and consider amending the commitments with areas raised as important to stakeholders and residents. For key area 1, review the wording on community safety and consider a clearer statement on work to make domestic abuse and violence against women and girls everyone's business.
- **Programmes and interventions to deliver the strategy:** This consultation provided a range of suggestions from residents for programmes for each key area. Findings of this consultation to be shared with relevant officers to provide insight for the development of public health interventions and other strategies in addition to the JHWS.

The recommendations and suggested from this consultation were included in the drafting of the strategy.

Introduction

The Draft Joint Health and Wellbeing Strategy (JHWS) is our vision for how to improve the health and wellbeing of Barnet residents. This strategy will run from 2021 to 2025. It is a statutory duty of the Health and Wellbeing Board to produce this strategy.

The strategy has three key areas of focus. These key areas are:

1. Creating a healthier place and resilient communities
2. Starting, living and ageing well
3. Ensuring delivery of coordinated and holistic care, when we need it

Prior to the consultation, multiple engagement activities were conducted to develop the strategy and shape the priorities within it. These include:

- A priority development questionnaire which ran from 9th September to 13th October
- A workshop at the Annual Care Summit (26th September 2019) and with the Barnet Youth Board (26th September 2019)
- A workshop for internal staff and partners to discuss the draft key areas and the emerging strategy on 29th July 2020.

The Health and Wellbeing Board approved the draft strategy to go for consultation on 14th January 2021.

Consultation approach

Consultation methods

The Draft JHWS 2021-25 consultation began on 29th January 2021 and concluded on 12th March 2021. The consultation ran for six weeks.

The consultation consisted of two elements:

1. An online questionnaire published on engage.barnet.gov.uk together with the draft strategy and consultation document. The questionnaire and consultation is included as appendices I and II. Paper copies were available upon request.
2. A virtual meeting held with Barnet MENCAP to discuss the priorities and what was important to its members.

The ongoing coronavirus pandemic did have an effect on the consultation approach taken. Due to social distancing and national guidance, face-to-face engagement could only take place virtually. This meant that the primary method of consultation was the online questionnaire whereas before the pandemic the consultation would feature many in person engagement elements that were not feasible for this consultation.

Promotion of the consultation

The consultation was actively promoted using social media, existing council communications channels and via email.

Activities to promote the consultation included:

- Social media posts via Twitter and targeted posts on Facebook
- An article on the Barnet First e-newsletter to advertise the consultation.
- Emails to relevant partners inviting them to participate in the consultation
- A news item in the Communities Together Network newsletter
- consultation place as a 'featured consultation' on the homepage of the barnet.gov.uk website
- promotion amongst Barnet internal staff communications channels.

Findings of the questionnaire

Questionnaire design

The questionnaire was developed to ascertain views on the Draft JHWS and the key areas within it. The consultation invited views on:

- Our vision for health and wellbeing in Barnet
- The guiding principles of our strategy
- The key areas we would like to focus on for the next four years

Throughout the questionnaire links were provided to the relevant section of the strategy document and to the consultation document.

The following types of questions were included:

- Questions whether respondents agreed or disagreed with the vision, guiding principles or key areas
- Open ended questions, where respondents were asked to provide reasons for areas they disagreed with or felt was missing from the strategy. The questionnaire also asked for suggestions for relevant programmes or interventions.

Response to the questionnaire

A total of 72 questionnaires have been completed. All of these responses were via the online questionnaire or correspondence via email.

This report includes comments provided by respondents in free text questions. Whilst the majority of these comments are included in this report verbatim please note that some have been edited to remove any identifiable information included in responses to questions.

Response profile

Table 1 shows that the majority of those who responded to the questionnaire were Barnet residents (33%). For this consultation few responses were received from voluntary/community organisations (6%) or public sector organisations (3%). It is important to note that over half of the respondents (53%) did not answer this question.

Table 1: Profile of those who responded to the Draft JHWS consultation

Stakeholder	%	Number
A Barnet resident	33%	24
A person who works in the London Borough of Barnet area	6%	4
A Barnet business	0%	0
A Barnet business and Barnet resident	1%	1
Representing a voluntary/community organisation	6%	4
Representing a public sector organisation	3%	2
Total who answered this question	47%	34
Not answered this question	53%	38
Total response to the consultation	100%	72

Profile of protected characteristics

The council is required by law (the Equality Act 2010) to pay due regard to equalities in eliminating unlawful discrimination, advancing equality of opportunity, and fostering good relations between people from different groups.

The protected characteristics identified in the Equality Act 2010 are age, disability, ethnicity, gender, gender reassignment, marriage and civil partnership, pregnancy, maternity, religion or belief and sexual orientation.

To assist us in complying with the duty under the Equality Act 2010 we asked the respondents to provide equalities monitoring data and explained that collecting this information will help us understand the needs of our different communities and that all the information provided will be treated in the strictest confidence and will be stored securely in accordance with our responsibilities under data protection legislation (such as the General Data Protection Regulation or the Data Protection Act 2018).

Table 2 shows the profile of these who answered these questions.

Table 2: Protected Characteristics, profile of those that completed the questionnaire

	Number	%
Gender		
Female	16	22%
Male	10	14%
Prefer not to say	3	4%
Not answered	43	60%
Answered	29	40%
Total	72	100%
Age		
16-17	0	0%
18-24	1	1%
25-34	3	4%
35-44	4	6%
45-54	7	10%
55-64	7	10%
65-74	4	6%
75+	0	0%
Prefer not to say	3	4%
Not answered	43	60%
Answered	29	40%
Total	72	100%

Is the gender you identify with the same as your sex registered at birth?		
Yes, it's the same	26	36%
No, it's different	0	0%
Prefer not to say	3	4%
Not answered	43	60%
Answered	29	40%
Total	72	100%
Disability		
Yes	6	8%
No	21	29%
Prefer not to say	2	3%
Not answered	43	60%
Answered	29	40%
Total	72	100%
Ethnicity		
Black	1	1%
Asian	2	3%
Mixed	1	1%
White	21	29%
Other	1	1%
Prefer not to say	3	4%
Not answered	43	60%
Answered	29	40%
Total	72	100%
Faith		
Baha'i	0	0%
Buddhist	0	0%
Christian	7	10%
Hindu	1	1%
Humanist	1	1%
Jain	0	0%
Jewish	1	1%
Muslim	0	0%
Sikh	0	0%
No religion	10	14%
Prefer not to say/not stated	8	11%
Other Faith	1	1%
Not answered	43	60%
Answered	29	40%
Total	72	100%

Pregnancy		
Pregnant	0	0%
On maternity leave	0	0%
Prefer not to say	2	3%
Neither	15	21%
Not answered	53	74%
Answered	19	26%
Total	72	100%
Sexuality		
Bisexual	2	3%
Gay or Lesbian	1	1%
Straight or heterosexual	22	31%
Prefer not to say	4	6%
Other sexual orientation	0	0%
Not answered	43	60%
Answered	29	40%
Total	72	100%
Marital Status		
Single	7	10%
Co-habiting	6	8%
Married	10	14%
Divorced	0	0%
Widowed	0	0%
In a same sex civil partnership	0	0%
Prefer not to say	6	8%
Not answered	43	60%
Answered	29	40%
Total	72	100%

Views on the vision

Respondents were asked whether they agreed or disagreed with the vision statement in the draft strategy and their views are shown in table 3.

Four fifths (79%) of respondents agreed with our vision for health and wellbeing (39% strongly agree and 40% tend to agree). A minority of respondents (14%) disagree with our vision (8% strongly disagreed and 6% tend to disagree) and 7% of respondents were neutral.

Table 3: Respondents level of support for our vision

To what extent do you agree or disagree with our vision for health and wellbeing in Barnet?	Number	%
Strongly agree	28	39%
Tend to agree	29	40%
Neither agree nor disagree	5	7%
Tend to disagree	4	6%
Strongly disagree	6	8%
Don't Know	0	0%
Total	72	100%

Reasons for disagreement with the vision

Respondents who disagreed with the vision were asked why. Answers to this question were received by 11 respondents.

The most common themes (2 or more comments) are summarised below and more detailed comments are in table 4:

- Suggestions for environment and green spaces wording (2 comments)
- Comments on health and social care (2 comments)
- Comments on the Hendon area (2 comments)
- Residents needs that are missing (2 comments)
- Comments on delivery of the vision (2 comments)

Table 4: Reasons why respondents disagreed with the vision

Why do you disagree with the guiding principles?	
Number of respondents who completed this question	11
Description / Type of verbatim comments	Number of comments
Environment and green spaces suggestions It is where the environment around us supports and promotes our health and wellbeing. / A healthy borough supports access to local green spaces and active transport.	2
The emphasis on social and environmental influences on health and wellbeing is absolutely crucial. The vision statement needs to include that the health of our natural systems also need to flourish. I am interested in how the HWB will consider the tension between economic 'growth' and our natural resources - and so I worry about the idea of the economy 'flourishing' - what do we really mean? We really mean everyone will have their material needs met - so let's make it about people and natural systems not about the 'economy flourishing'.	1

Why do you disagree with the guiding principles?	
Number of respondents who completed this question	11
Description / Type of verbatim comments	Number of comments
Comments on health and social care High quality health and social care is available for anyone when they need it. / we cannot get doctors appointments, we can wait years for hospital treatment that is not life-threatening,	2
Concerns about local area I have lived in the same area all my life. Barnet does not put its Residents first at all. For example, Hendon library services have been whittled down, Hendon (by the Town Hall) is neglected, Sentinel Square run down and any mention of redevelopment is for the benefit of Middlesex University. Residents put up with the anti-social behaviour of the students and multiple lets. Our children have nowhere to go. Shame on Barnet!!!/ You do not think of your residents. Hendon (around Middlesex University) is neglected and run down. Residents put up with multiple let properties, families cannot get on the housing ladder and anti-social behaviour from Middlesex University students. This is turning into a campus. Drug paraphernalia in gutters and litter stuffed in hedges! If past recent performances anything to go on you are not succeeding, so much apartment building, you are overcrowding, we cannot get doctors appointments, we can wait years for hospital treatment that is not life-threatening, the amount of people and the overcrowding of cars on the road, the pollution, and few houses being built which people want, Nothing at all for older residents, we can't move we stay in three bedroomed houses we don't need. Barnet used to be a good place to live but sadly, not anymore.	2
Comments on delivering vision "collaborative partnership across organisational boundaries" is highly problematic if it is the implementation of private healthcare services and providers. collaboration is an unrealistic expectation. / Does it include outsourcing? Does it include any form or type of privatisation? These two Qs carry the foot print of Barnet London Borough's approach.	2
Residents needs that are missing Don't include the digital needs of residents. / Nothing at all for older residents	2
Complete waste of taxpayers money	1
Rather woolly	1

Views on the guiding principles

Respondents were asked whether they agreed or disagreed with the guiding principles in the draft strategy. These guiding principles were:

- Making health everyone’s business
- Collaborative partnership
- Evidence based decisions
- Considering everyone’s need across the life course
- Co-design approach

Table 5 shows that the majority of respondents agreed with the guiding principles (between 72% and 88%).

The highest level of support was for considering everyone’s needs across the life course which 88% of respondents agreed with (55% strongly agreed and 33% tend to agree).

The next highest was making health everyone’s business which 83% of respondents agreed with (40% strongly agreed and 43% tend to agree).

Similar levels of agreement were received for evidence based decision and collaborative partnership which 78% and 77% of respondents agreed with respectively.

Co-design approach received the least agreement with 72% agreeing (40% strongly agreeing and 32% tend to agree). However, this is still the majority that agree with the principle.

A minority of respondents neither agreed or disagreed with the guiding principles (between 5% and 17%).

Few respondents disagreed with the principles (between 10% and 5%) and around 3% of respondents were not sure or didn’t know.

Table 5: Views on the guiding principles

Principle	Strongly agree		Tend to agree		Neither agree or disagree		Tend to disagree		Strongly disagree		Not sure/Don't know		Total
	%	No	%	No	%	No	%	No	%	No	%	No	
Making health everyone's business	40%	24	43%	26	5%	3	5%	3	3%	2	3%	2	60
Collaborative partnership	50%	30	27%	16	12%	7	3%	2	5%	3	3%	2	60
Evidence based decisions	43%	26	35%	21	13%	8	2%	1	3%	2	3%	2	60
Considering everyone’s needs across the life course	55%	33	33%	20	5%	3	2%	1	3%	2	2%	1	60
Co-design approach	40%	24	32%	19	17%	10	5%	3	5%	3	2%	1	60

Reasons for disagreement with the guiding principles

Respondents who disagreed with the guiding were asked why. Answers to this question were received by 9 respondents.

The most common themes (2 or more comments) are summarised below and more detailed comments are in table 6:

- Views on evidence-based decisions (3 comments)
- Corporate language is unclear and comments on government's role (3 comments)
- Negative views on engagement activities (2 comments)

Table 6: Reasons why respondents disagreed with the guiding principles

Why do you disagree with the guiding principles?	
Number of respondents who completed this question	9
Description / Type of verbatim comments	Number of comments
Collaborative partnership I would like to see a strong lead on this. Collaborative is all very well but can lead to nothing happening.	1
Evidence Based decisions the HWB need to be aware that community level interventions and/or community-led interventions rarely have the resources to complete RCTs etc. This is therefore going to promote more medical model, individualised approaches. can there also be a guiding principle of 'practice-based evidence' or an acknowledgement that 'evidence' itself is not equally available/possible. / We would amend to "We will use a robust evidence base to inform our decisions across all areas of the Council. We will ensure our direct investment creates maximum value for money, our resources are distributed fairly and decisions support and improve health and wellbeing across the borough. / I need to see evidence, a practical one, if possible.	3
Making health everyone's business we would amend to not just for agencies and departments primarily concerned with"	1
What does co-design mean?	1
This is a waste of time and more importantly money	1

Why do you disagree with the guiding principles?	
Number of respondents who completed this question	9
Description / Type of verbatim comments	Number of comments
Negative views on engagement I have served on the PCT CCG PPG All just talking shops. / Stop wasting our money on useless consultations to tick boxes.	2
As a long term Resident of Hendon, I have watched the area change and definitely not for the better. Residents and families have been forgotten about. We will need places to come together as a community after this pandemic not investment in a transient student population, who will be in the area for a short while. Invest in your Residents!!	1
Views on corporate language or government role Councils need to stop using words which exclude people who don't understand the specific language of councils. / Less government, not more. / This all sounds a bit like corporate mumbo jumbo and is open to interpretation but some of the terms sound like NHS privatisation which I am completely in favour of.	3

Views on areas to consider in the guiding principles

Respondents were asked if they felt anything else that should be considered in the guiding principles. 23 respondents answered this question.

The most common themes (2 or more comments) are summarised below and more detailed comments are in table 7:

- Green spaces and the environment should be considered (6 comments)
- Identifying health care needs and suggested areas for this (4 comments)
- Comments on co-design and collaboration (2 comments)
- Resident engagement (2 comments)
- Suggestions around the strategy approach (2 comments)

Table 7: Areas respondents felt should be considered in the guiding principles

Is there anything else you think we should consider for our guiding principles?	
Number of respondents who completed this question	23
Description / Type of verbatim comments	Number of comments
Green spaces and the environment should be considered Consider green spaces, trees, nature and access to wildlife and animals. Restrict developments that reduce green space and provide incentives to build on brownfield and / or run down / derelict buildings and	6

Is there anything else you think we should consider for our guiding principles?	
Number of respondents who completed this question	23
Description / Type of verbatim comments	Number of comments
land. / Yes environment should be given a place. A lot of health is linked to environment. Green spaces locally are hugely important as the lockdowns have shown. / Heavy fines for engine idling. Tree planting programme. New houses must have gardens. Pedestrianise as much as possible. Protect open spaces such as Whale Bone Park. Once they're gone they're gone. / Stop overcrowding people in massive apartments, don't allow building unless infrastructure is improved. Hi pollution has come and traffic jams because of so many people now living in the borough as no infrastructure has been improved. / I hope this will help, some areas in Barnet are neglected, streets are not cleaned at regular basis. Some areas need help like providing free skips as done years back for households who do not have cars for example.	
Health in all policies is crucial - I would argue that the guiding principle 'health is everybody's business' is not transparent enough in terms of what that means to the population.	1
Comments on co-design and collaboration I would also argue that a guiding principle needs to be coproduction not just codesign. Afterall that is what is in the NHS Long Term Plan. Co-design and collaborative should be either brought together or made more explicitly different / who are the collaborative partnership with?	2
Resident engagement Keep hearing the voices of all communities even the ones that are not easy to approach. Isolation has provided with challenging situations among the most vulnerable and often are not aware of the facilities or resources. Would be a good idea to allocate a resident with a strong sense of community to supervise, promote wellbeing and be the voice for them. / These Consultations show how far removed you are.	2
Identifying healthcare needs and suggested areas Barnet has the highest elderly population in England and has very bad health and social care policies and manpower to carry these out. / More obscure disabilities catered for . / Integrated care does not require commercial contracts and the involvement of corporates. Health care should not lead to marketisation and fragmentation of the NHS. care should be publicly provided and publicly accountable with no reduction in services. / How to adapt to CYP with SEND	4
Broader areas to consider Our safety. / Promoting health	2
The people who have voted you in and are putting up with their services being trashed by a Council intent on just investing in the local University. As youngsters, my children went to the local library practically 2 to 3 days a week - baby groups and to borrow books. Over the years, Barnet have chipped away at the service. When your now 16 year old says that, "Mummy we spent so much time there. Now they seem to turn us away. It's got smaller and smaller. If there wasn't a pandemic, I still wouldn't be able to get in there. There's no where to study." Still, the University has an amazing state of the art 24/7 library building. You have ruined my children's education!!! No where for them to go. Community fed up. Lack of investment in your Residents and children/families is heart breaking. These Consultations	1

Is there anything else you think we should consider for our guiding principles?	
Number of respondents who completed this question	23
Description / Type of verbatim comments	Number of comments
show how far removed you are. Meritage Centre closed and now looking to move on PDSA and Citizens Advice. All aimed at this area becoming a campus to the detriment of those who pay Council Tax and struggle to bring children up in the area. Barnet should be embarrassed of themselves. Will only be improved to enrich the University and definitely not for the benefit of locals.	
Principles wording suggestions would suggest the guiding principles be edited as below:	1
a) Making health everyone's business, not just for agencies and departments primarily concerned with	
c) We will use a robust evidence base to inform our decisions across all areas of the Council. We will ensure evidence based decisions happen fairly in the Borough	
d) Considering everyone's needs across the life course, and with a particular focus on women and girls (as women and girls use public transport more (and therefore more exposed to poor air), more likely to be carers, and more likely to interact with playground or open space design.	
Suggestions around strategy approach We need to see evidence at every step published detailed approach. / Hope you get more specific.	2

Views on the key areas of the strategy overall

Respondents were asked to what extent do they agree or disagree with the key areas of the strategy. These key areas were:

1. Key Area 1: Creating a healthier place and resilient communities
2. Key Area 2: Starting, living and ageing well
3. Key Area 3: Ensuring delivery of coordinated and holistic care, when we need it

Table 8 shows that the majority of respondents agree with the key areas (between 91% and 85%).

The highest level of agreement was for creating a healthier places and resilient communities which 91% of respondents agreed with (53% strongly agreed and 38% tend to agree).

The second highest agreement was for starting, living and ageing well which 89% of respondents agreed with (62% strongly and 27% tend to agree). This was the highest strongly agree of the three key areas.

Ensuring delivery of coordinated holistic care when we need it received the lowest level of agreement with 85% agreeing (49% strongly agree and 36% tend to agree). This is still a majority of respondents.

A small number of respondents were neutral on the three key areas with between 4% and 2% neither agreeing or disagreeing.

The minority of respondents disagreed with the key areas with disagreement being between 9% and 6%.

On average 2% of respondents were not sure whether they agreed with the key areas.

Table 8: Views of respondents on each key area

Key area	Strongly agree		Tend to agree		Neither agree or disagree		Tend to disagree		Strongly disagree		Not sure/Don't know		Total
	%	No	%	No	%	No	%	No	%	No	%	No	
Key Area 1: Creating a healthier place and resilient communities	53%	29	38%	21	2%	1	2%	1	4%	2	2%	1	55
Key Area 2: Starting, living and ageing well	62%	34	27%	15	4%	2	2%	1	4%	2	2%	1	55
Key Area 3: Ensuring delivery of coordinated and holistic care, when we need it	49%	27	36%	20	4%	2	4%	2	5%	3	2%	1	55

Reasons for disagreement with the key areas

Respondents who disagreed with the key areas were asked why. Answers to this question were received by 8 respondents.

The most common themes (2 or more comments) are summarised below and more detailed comments are in table 9:

- Areas identified as missing from key area 2 (2 comments)
- Areas identified as missing from key area 3 (2 comments)
- Suggestions of wider elements to focus on (2 comments)
- Other comments on the strategy delivery more generally (2 comments)

Table 9: Reasons why respondents disagreed with the key areas

Why do you disagree with the key areas?	
Number of respondents who completed this question	8
Description / Type of verbatim comments	Number of comments
<p>Areas identified as missing from key area 1 Under creating a healthier place, we would include the concept of healthy high streets, limiting planning and licencing for businesses that are detrimental to health and wellbeing, such as for gambling, tanning salons etc and favouring those that are health promoting, as espoused n the Royal Society for Public Health - Health on the High Street - Running on Empty Report 2018 and Healthy High Streets 2018 published by Public Health England and the Institute of Health Equity. I would include under the healthier environment access to green spaces, including micro greenspaces in town centres, and play and exercise facilities. We would include equalities issues in the assessment and design of greenspaces, playspaces and high streets.</p>	1
<p>Areas identified as missing from key area 2 Under Key Area 2 we would link this to the environment - specifically access to green space and healthy high streets as well as to access to support from health, care, and voluntary sector services. / age span 16-25 often gets overlooked but for many young people living in poverty etc this is transitionally difficult time.</p>	1
<p>Areas identified as missing from key area 3 I think holistic care should be provided every time because we always act when the problem is there, but we should act before the problem happens and then try to solve them when they might not have a solution. / Under Key Area 3 we would amend to read "We will create circumstances where access to digital care can be easy and safe for all who need it, and that alternatives remain available and accessible. We would explicitly refer to the Glasgow/ Public Health approach to gang crime and youth violence.</p>	2
<p>Areas that have been missed or suggestions to focus on / I think this also part of the individual . everyone as a role to play on their own health . Maybe what is needed is more education. / Focus on reducing council tax, nothing else.</p>	2
<p>Other comments on the strategy delivery more generally From what I have seen living in Barnet over 49 years, your Residents and their well being is definitely not at the top of your agenda. / These are all admirable principles- but possibly difficult to deliver without adequate resources.</p>	2

Views on areas to consider in the key areas

Respondents were asked if they felt anything else that should be considered in the key areas. 18 respondents answered this question.

The most common themes (2 or more comments) are summarised below and more detailed comments are in Table 10:

- Suggestions for additions to key area 2 (3 comments)
- Queries relating to council tax (2 comments)
- Suggestions for programmes (2 comments)
- Suggestions of broader areas to consider (2 comments)
- Comments on the approach of the strategy (2 comments)
- Comments on the borough and local area (2 comments)

Table 10: Areas respondents think should be considered in the key areas

Is there anything else you think we should consider for our key areas?	
Number of respondents who completed this question	18
Description / Type of verbatim comments	Number of comments
Suggestions for KA1 Suggest introduction of the concept of healthy high street, see here: https://www.gov.uk/government/publications/healthy-high-streets-good-place-making-in-an-urban-settin	1
2 - Suggestions for KA2 Suggest targeted access to green spaces and play spaces, throughout residents lives./ Expand on ageing well, in the title it draws on pre-conception pregnancy etc and then finishes at adulthood, it does not expand on adulthood. / ageing wellbeing for later life	3
Suggestions for KA3 Suggest adopting the Glasgow/ public health approach to youth crime and gang violence, see here: https://www.gov.scot/policies/crime-prevention-and-reduction/violence-knife-crime/	1
Poverty reduction in all ages and across the whole Borough needs to be considered and in a way that isn't just about getting people back into a precarious poorly paid job - and including in work poverty. The local authority and central government need to consider what actually works in reducing poverty and not just trying the same old things again and again.	1
Queries related to council tax How much is this all costing the rate payers and will it work? / Reducing council tax.	2
Suggestions for programmes To prevent loneliness especially for the elderly, providing subsidies or free recreational activities of day outings at a long cost. / Maybe more mentors for young people and spaces for young and old people to connect .	2

Is there anything else you think we should consider for our key areas?	
Number of respondents who completed this question	18
Description / Type of verbatim comments	Number of comments
Broader areas to consider Does cover digital exclusion / Equalities issues.	2
Comments on strategy approach Keep communication strong and helping hand around. A good place would be community centres to be open even virtually and free. / Publish all evidence focussing in detailed approach.	2
Comments on local area Please consider your Residents. Get people on board who live in the area, know the area and its make-up. Usually it's people who know nothing of the area making decisions or people who live in mansions and have no idea about the day to day running of the area. They get in cars and have little idea if what it's actually like to live in the area, walk in the area, shop in the area or try to visit the local library. When I was a school Governor, I found you would sometimes get people on the Board who had had children at the school 20 or so years ago. I used to always reiterate, communities changed and they needed to come on site to see how that changed a school's dynamics. Hendon to me is now just being aimed at becoming a University Campus, with no thought to the Residents, their families and well being. As a long term, Council paying Resident, I cannot even get on the property ladder. As I walk around, I see everything neglected and what services we had destroyed - think about what that does to people's health. Massive high rises planned everywhere. Who would actually like to live there? Then, they're all about profit!! Where is the infrastructure? Awful!! Shame on Barnet. Put right all that's ruined Barnet over the past few years.	2

Views on creating a healthier place and resilient communities

Respondents were asked their views on this key area including the proposed commitments and how important they were to them.

The commitments within this key area were:

- Integrate healthier places in all policies
- Create a healthier environment
- Strengthen community capacity and secure investment to deliver healthier places

Level of importance of each priority

Respondents were asked to rank the priorities within this key area by how important they were to them. 47 respondents answered this question.

Create a healthier environment was the most important priority within this key area with a weighted average of 2.37. This was followed by strengthen community capacity and secure investment to deliver healthier places with an average of 1.98. Integrate healthier places in all policies was least important with an average of 1.59. This is shown on chart 1.

Table 11 shows the responses from the question with the ranking answers for each priority.

Chart 1: Weighted average for most important priority in key area 1

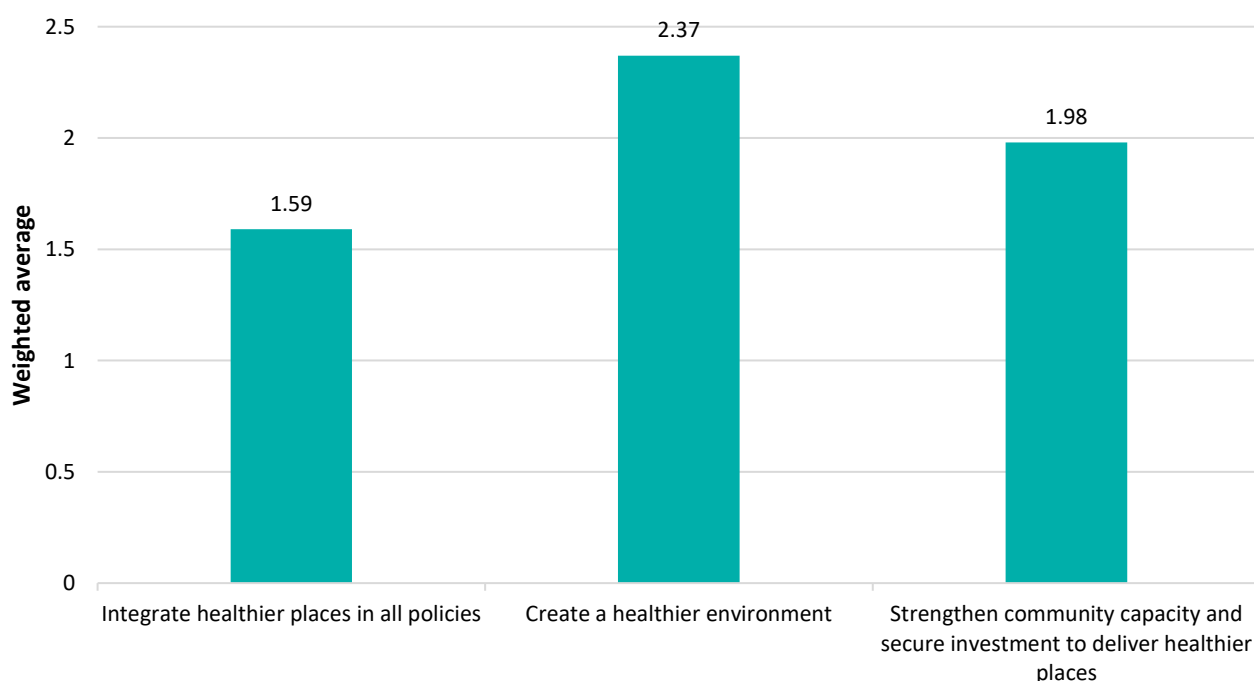


Table 11: Views on 1st, 2nd and 3rd most important priority in key area 1

Priority	1st Most Important		2nd Most Important		3rd Most Important		Don't know/not sure		Total
	%	No	%	No	%	No	%	No	
Integrate healthier places in all policies	17%	8	24%	11	59%	27	0%	0	46
Create a healthier environment	48%	22	41%	19	11%	5	0%	0	46
Strengthen community capacity and secure investment to deliver healthier places	34%	16	34%	16	28%	13	4%	2	47

Views on priorities to include in this key area

Respondents were asked if there were any other priorities they felt should be included in this key area. 17 answers were received for this question.

The most common themes (2 or more comments) are summarised below and more detailed comments are in table 12:

- Include more on green spaces and transport (4 comments)
- Consider climate change and air quality (3 comments)
- Include more on poverty, housing and community safety (3 comments)
- Comments related to the council and its approach (2 comments)
- Communicate information clearly and engage with communities (2 comments)
- Suggestions for activities (2 comments)

Table 12: Additional priorities respondents think should be included in key area 1

What other priorities should be included in this key area?	
Number of respondents who completed this question	17
Description / Type of verbatim comments	Number of comments
<p>Include more on green spaces and transport - Investing in an accessible public transport infrastructure. Ensure there is access to quality greenspace within 10-15 minutes walk of everyone. Access to green space and nature. Difficult to achieve, given that Central Government overrule planning decisions and current Tory gov proposals include less consultation with residents and communities. There has been a growing understanding of the vital role that parks, and green spaces play in the promotion and maintenance of both mental and physical health and wellbeing in recent years. The evidence base to support this is growing. This has been reinforced during the COVID pandemic, with many finding solace, activity and play in open spaces as an essential daily ingredient in their locked down life. Over the same period austerity has drawn considerable funding away from the maintenance and upkeep of our parks and green spaces. There needs to be a new approach and a considerable increase in funding to recognise the value and maintenance requirements of these spaces. In addition, new approaches to the way we manage these green spaces should be adopted. No longer should our Parks be the single preserve of the parks and recreation department. A more holistic approach encompassing traditional parks management should be combined with the NHS, social care, and the voluntary sector. We need a Modern Park Keeper. Clean accessible toilets especially in parks not locked by 6pm</p>	4
<p>Consider climate change and air quality Consider climate change in design standards. / Climate change is missing / I would particularly stress clean air and active travel in promoting a healthier place.</p>	3
<p>communications and community engagement Promote these actions and give clear information to the public, make people engage in the process and give them a voice, from the youngest person to the elderly. Most of the times people don't know that these actions</p>	2

What other priorities should be included in this key area?	
Number of respondents who completed this question	17
Description / Type of verbatim comments	Number of comments
or propositions exist. The Council should promote more, with stronger communities will have more involvement in the projects. / Consider and implement what Barnet residents want.	
4 - More activities or suggestions healthy food available and more free activities like yoga and mindfulness. / More activities for the ages 18-35.	2
Comments on poverty, housing and community safety - Glasgow/ public health approach to youth crime and gang violence. / Poverty reduction - doesn't appear to be mentioned in the next steps of health in all policies approach. / Affordable social housing	3
Comments on council and approach No outsourcing and No privatisation by the back door. / This needs to get better... you need to educate people. / More local government more efficient and reduce costs.	3
Families struggling to stay in the area when we're unable to buy and community is gone. There is none.	1
Apathy	1
All accesses	1

Suggestions of projects or interventions in this key area

Respondents were asked if they had any suggestions for programmes or interventions that could be done within this key area. 25 respondents answered this question.

The most common themes (2 or more comments) are summarised below and more detailed comments are in table 12:

- Projects relating to transport (5 comments)
- Comments relating to green spaces (4 comments)
- Comments related to sports and leisure (3 comments)
- Comments on housing and development (4 comments)
- Programmes for supporting local communities (3 comments)
- Programmes suggested for CYP (4 comments)
- Comments related to finance and council tax (2 comments)

Table 12: Suggestions for projects or interventions within key area 1

Do you have any suggestions for projects or interventions that should be done within this key area?	
Number of respondents who completed this question	25
Description / Type of verbatim comments	Number of comments
<p>Projects relating to transport Developing an accessible public transport infrastructure. Encouraging walking and cycling. Supporting the introduction of the ULEZ (Ultra Low Emissions Zone) to the south of the borough this year and its extension to the rest of the borough later on.</p> <p>Create: Cycle lanes, Traffic free areas, Walking routes, Ban engine idling. Help short journeys be made by bike, by creating cycle routes. Walk days / cycle days/ use the green belt / off road paths</p>	5
<p>Provide an app or tool where people can decide what is most important and provide whatever it takes to makes the priorities of the people happen. Also not just request the people answers, let the people ask questions and propose ideas and projects.</p>	1
<p>Green spaces</p> <p>Ensure allotment spaces are allocated fairly. Encourage allotments to offer plots to community groups. Listen to local communities when they tell you they want to protect local green spaces and prevent planning dept going in the opposite direction and permitting development. Access to green spaces, including micro-greenspaces on the high street, playspaces, within 10-15 minutes walk. Explicit reference to equalities issues in design of high streets, green spaces and playspaces. / There has been a growing understanding of the vital role that parks, and green spaces play in the promotion and maintenance of both mental and physical health and wellbeing in recent years. The evidence base to support this is growing. This has been reinforced during the COVID pandemic, with many finding solace, activity and play in open spaces as an essential daily ingredient in their locked down life. Over the same period austerity has drawn considerable funding away from the maintenance and upkeep of our parks and green spaces. There needs to be a new approach and a considerable increase in funding to recognise the value and maintenance requirements of these spaces. In addition, new approaches to the way we manage these green spaces should be adopted. No longer should our Parks be the single preserve of the parks and recreation department. A more holistic approach encompassing traditional parks management should be combined with the NHS, social care, and the voluntary sector. We need a Modern Park Keeper.</p>	4
<p>Sports and leisure Have you integrated the Sport England Movement specifically https://www.sportengland.org/why-were-here/uniting-the-movement/what-well-do/connecting-communities into this part of your strategy? Could we know what impact the FAB Framework has had since its implementation and the direct impact of the £450,000 investment into 'interventions'. What are these interventions? Is it reflective of the whole community that a company (GLL/Better) are managing the FAB campaign for you? Free online courses to improve knowledge in fields of interests, weekly sports activities,</p>	3

Do you have any suggestions for projects or interventions that should be done within this key area?	
Number of respondents who completed this question	25
Description / Type of verbatim comments	Number of comments
workshops and interchangeable skills to improve connections. Creating more sports and youth activities. For example, our nearest gymnastics hall is 40 mins in a car, 1 1/2 hrs on bus. How can Allianz park cater for those in East Barnet adequately.	
Comments on housing and development Challenge property developers re their affordability of housing and review use (or not) of section 106 money across the Borough and if it is being used in line with these priorities. Stop use of inappropriate and poor temporary accommodation for children and families - this is clearly very bad for their health and wellbeing. The concept of the Healthy High St (Public Health England 2018 and RSPH 2018) should be explicitly referenced. Help leaseholders who are being forced to pay for fixing historical fire defects that are not their fault on a building they don't own. The damage this is causing to mental health is extensive. Barnet Council Building Control signed off on these buildings, and you have a responsibility to help. Stop any more building, improve infrastructure, stop crowding people into apartments, stop the relative high-rises that developers are trying to implement.	4
Programmes for supporting local communities Those relying on others to access digital services will always be dependant on others to gain health knowledge and vulnerable to missing out on services and the LVS offer. wellbeing for elderly people. . youth groups connect to elders people , we would keep young people out of streets and busy and old people loneliness .	3
Programmes for CYP Tackling child poverty - bringing back an initiative similar to the Sure Start initiative. / Young people need a place to socialise and unwind. /Education/ start young in the schools/ build into families. / Supporting young men so they won't join gangs or commit suicide	4
think body positive approach would be good - recognising there is no one size fits all around body image/ looks. Emphasis on health rather than size. Also encouraging employers to be inclusive to enable people to feel welcome rather than worry about their condition/ diagnosis/ etc may impact on them getting a job.	1
Comments related to finance Reduction in council tax. / Invest in your Residents.	2

Views on starting, living and ageing well

Respondents were asked their views on this key area including the proposed commitments and how important they were to them.

The commitments within this key area were:

- Improve children's life chances
- Support a healthier workforce
- Get everyone moving
- Promote mental health and wellbeing
- Prevent long term conditions

Level of importance of each priority

Respondents were asked to rank the priorities within this key area by how important they were to them. 41 respondents answered this question.

The most important priority was improve children's life chances with a weighted average of 3.68. This was followed by promote mental health and wellbeing (average of 3.51) and get everyone moving (average of 3.1). The least important priority was support a healthier workforce with an average of 2.1. The results of this is shown in chart 2.

Table 13 shows the responses from the question with the ranking answers for each priority.

Chart 2: Weighted average for most important priority in key area 2

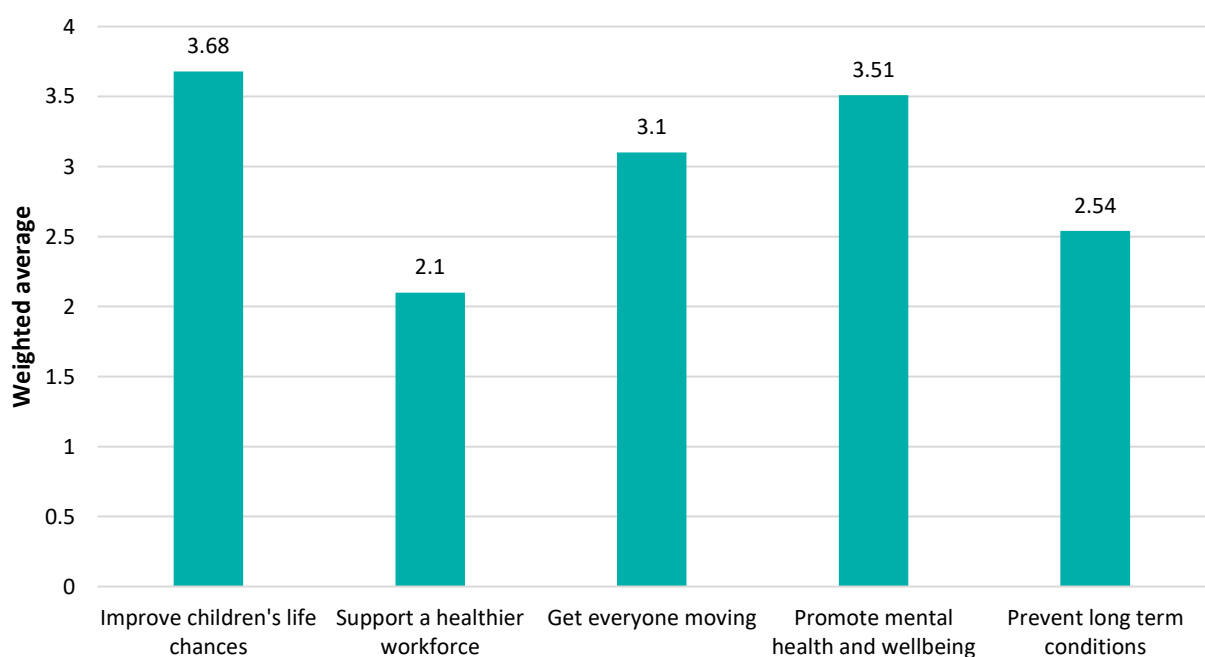


Table 13: Views on most important priority in key area 2

Priority	1st Most Important		2nd Most Important		3rd Most Important		4th Most Important		5th Most Important		Don't know/not sure		Total
	%	No	%	No	%	No	%	No	%	No	%	No	
Improve children's life chances	32%	13	37%	15	12%	5	10%	4	7%	3	2%	1	41
Support a healthier workforce	5%	2	12%	5	12%	5	29%	12	41%	17	0%	0	41
Get everyone moving	20%	8	22%	9	22%	9	22%	9	15%	6	0%	0	41
Promote mental health and wellbeing	32%	13	22%	9	24%	10	12%	5	7%	3	2%	1	41
Prevent long term conditions	12%	5	7%	3	29%	12	27%	11	22%	9	2%	1	41

Views on priorities to include in this key area

Respondents were asked if there were any other priorities they felt should be included in this key area. 13 answers were received for this question.

The most common themes (2 or more comments) are summarised below and more detailed comments are in table 14:

- Inclusion of green spaces (5 comments)
- Include active travel and transportation (4 comments)
- More services for adults and those with disabilities (2 comments)

Table 14: Additional priorities respondents think should be included in key area 2

What other priorities should be included in this key area?	
Number of respondents who completed this question	13
Description / Type of verbatim comments	Number of comments
Green Spaces - Access to green spaces. / Actively leaving greenspaces within communities deficient in green space to benefit community and not allow building. / Green spaces and gardens. / Ensure access to parks and green spaces; stop building on / selling off public land. / Improvements to children's play grounds	5
Active travel and transportation Cycle paths. / Improve active travel; more bike lanes through the borough. Improve air quality; more low traffic neighbourhood, stop rat running on residential streets and implement school streets around all schools. Do everything	4

What other priorities should be included in this key area?	
Number of respondents who completed this question	13
Description / Type of verbatim comments	Number of comments
possible to get children of all ages walking and cycling to schools and ensure parents get out of their cars to ensure the long term health and wellbeing of their children and community. / Get people out of cars. / If we talk about getting people moving, I live about 6 miles from my nearest sports centre with an hours travelling time which, appears to me, ridiculous in London. Why don't we have proper sports of facilities within easy reach of people and not just leisure facilities?	
More services for adults and those with disabilities People aged between 25-55 fall through the gaps in services. Many see their 55th birthday as a date when they will finally have access to services they require but are unavailable at 52. / More support and better coordinated support for parent of children with disabilities	2
More on child poverty (beyond food poverty though of course that is essential). Child welfare inequalities - suggest this needs to be incorporated ie the inequalities between the interventions families are offered by Children's Services according to their deprivation level within the Borough	1
Obesity prevention. Nutrition education -making right choices.	1
Public access to data.	1
Where are all these amazing things meant to happen??? We have no community centres. Perhaps the University could allow us to use their facilities for free, since we put up with litter, foot fall and students drug taking around campus.	1
They are all priorities because its a cycle, if we are active and our mental health is healthy the physical side will follow . And another priority should be jobs	1

Suggestions of projects or interventions in this key area

Respondents were asked if they had any suggestions for programmes or interventions that could be done within this key area. 19 respondents answered this question.

The most common themes (2 or more comments) are summarised below and more detailed comments are in table 15:

- Suggestions on active travel and transportation (4 comments)
- Suggestions around green spaces (3 comments)
- Ideas for community and wellbeing activities (6 comments)
- Comments on healthy eating (2 comments)
- Ideas for physical activity programmes (2 comments)
- Comments related to digital access (2 comments)

Table 15: Suggestions for projects or interventions within key area 2

Do you have any suggestions for projects or interventions that should be done within this key area?	
Number of respondents who completed this question	19
Description / Type of verbatim comments	Number of comments
Green spaces More green spaces and cycle path development. Increased investment in the maintenance and improvement of childrens playgrounds and playspaces across the borough. Access to green spaces. Create programs to reconnect people with green spaces, to understand that we should respect them and take care of them	3
Active travel and transportation Cycling and pedestrian infrastructure. / cycle week, walking week. / Increased investment to aid active travel in the development and maintenance of a strategic footpath network across the Borough aimed at both recreation and access to work, schools etc. A strategic network plan is available. / Reduce traffic pollution and improve opportunities for cycling	4
Community and wellbeing activities Provide guides about mental health and physical well-being. Promote community projects that work on this. Help therapist, artists get involved in this project. Create a local network like Mutual Aid where everyone is intergenerationally connected. / Weekly gardening classes, birdwatching, cycle week, walking week, Dog walking day. Baking challenges, family activities online. / Community centres for locals offering facilities. pre-emptive well being support and work to reduce stigma. Encourage employers to buy in to health and well being and make it more accessible and part of everyday. / Social prescribing - including funding things that people can do, or personal budgets. / Interventions involving animals, nature, food growing etc target all these priorities.	6
services for CYP Review and audit LBB CHildren's Services according to child welfare inequalities evidence (eg Paul Byswater's work) and work to address any inequity Support the development of youth-led enterprises Advocate for a stronger welfare system as we recover from the pandemic	1
Healthy eating Speak with supermarkets to reduce sugary products on the shelves and promote a vegan lifestyle or at least based more on vegetables, grains and healthy food. Restrict 'wrong' food shops. A new cake shop has just opened in N Finchley right next door to another cake shop both opposite Creams and Mac Donalds. No more fast food outlets and reduce those we have.	2
Physical activity Could you please update with the new Sport England Uniting the Movement Strategy key outcomes as the 5 outcomes all fit into sub sections of this strategy - https://www.sportengland.org/why-were-here/uniting-the-movement . / Free out door exercise classes. / More sports centres	2

Do you have any suggestions for projects or interventions that should be done within this key area?	
Number of respondents who completed this question	19
Description / Type of verbatim comments	Number of comments
Digital access More digital access 25-54, particularly those with disabilities who feel excluded from their peers & information without access to broadband. Access to data/ Wifi	2
There is much discussion about the importance of integrating health and social care. Housing is the third leg of that tripod, without which it is not stable. Housing needs to be available, affordable, and appropriate.	1

Views on ensuring delivery of coordinated holistic care, when we need it

Respondents were asked their views on this key area including the proposed commitments and how important they were to them.

The commitments within this key area were:

- Support digital transformation of services
- Enable carers health and wellbeing
- Deliver population health integrated care

Level of importance of each priority

Respondents were asked to rank the priorities within this key area by how important they were to them. 39 respondents answered this question.

Deliver population health integrated care was the most important priority with a weighted average of 2.38. This was followed by enable carers health and wellbeing (average of 2.05) and support digital transformation of services with an average of 1.56. These results are shown in chart 3.

Table 16 shows the responses from the question with the ranking answers for each priority.

Chart 3: Weighted average for most important priority in key area 3

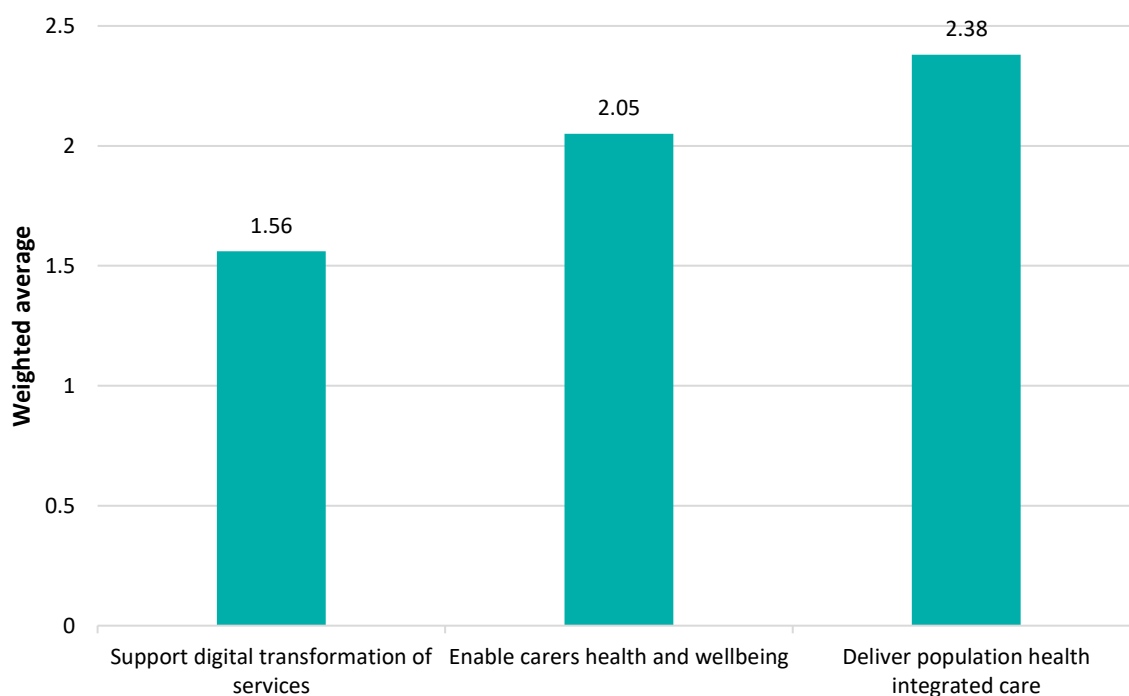


Table 16: Views on most important priority in key area 3

Priority	1st Most Important		2nd Most Important		3rd Most Important		Don't know/not sure		Total
	%	No	%	No	%	No	%	No	
Support digital transformation of services	13%	5	31%	12	56%	22	0%	0	39
Enable carers health and wellbeing	31%	12	44%	17	26%	10	0%	0	39
Deliver population health integrated care	56%	22	26%	10	18%	7	0%	0	39

Views on priorities to include in this key area

Respondents were asked if there were any other priorities they felt should be included in this key area. 10 answers were received for this question.

The most common themes (2 or more comments) are summarised below and more detailed comments are in table 17:

- Comments on integrated working (4 comments)
- Comments around access to services (2 comments)

Table 17: Additional priorities respondents think should be included in key area 3

What other priorities should be included in this key area?	
Number of respondents who completed this question	10
Description / Type of verbatim comments	Number of comments
Access to services Support easy and safe access of services - We are very concerned about how easy it will be to hide domestic abuse, child abuse and elder abuse if all appointments are digital first. New priorities to add in: Embed safeguarding practice and awareness into any online consultations. Ensure accessibility to appointments for those who request them. / Access to digital services would be empowering and reduce pressures on staff but will continue to leave those without digital access (or limited data) behind and dependant on others/service to support.	2
Prevention with holistic care. Not care when is too late.	1
Comments on integrated working Integrated working with housing. / Ensuring services work together and act quickly, don't leave people waiting e.g. for social services to review care needed. / Integrated children social care and therapies. / Barnet Integrated Care Partnership should have no private healthcare services or providers. ICP should not replace experienced clinicians – including doctors and nurses – with technologies, and introduce lower skilled and lower paid roles, such as physician and nurse associates. Barnet's ICP is being introduced at reckless speed, with no robust evidence.	4
Yoga and mindfulness are great activities to promote wellbeing and stay sharp.	1
Disabled people.	1

Suggestions of projects or interventions in this key area

Respondents were asked if they had any suggestions for programmes or interventions that could be done within this key area. 13 respondents answered this question.

The most common themes (2 or more comments) are summarised below and more detailed comments are in table 18:

- Comments on access to digital and information access (4 comments)
- Suggestions for wellbeing and community programmes (3 comments)

Table 18: Suggestions for projects or interventions within key area 3

Do you have any suggestions for projects or interventions that should be done within this key area?	
Number of respondents who completed this question	13
Description / Type of verbatim comments	Number of comments
Promoting mental health well-being for all ages. Providing spaces for mental health well-being projects to happen.	1
Comments on information access and access to digital Community hubs, where people can access information face to face. Lots of people don't want to, or are unable to communicate via machines and computers. A return to human interaction would be welcome. / We are concerned about move to digital consultations by default. We are specifically concerned about safeguarding under these circumstances and disclosure or discovery of domestic abuse, child abuse and elder abuse. Alternatives must be easily available, without creating barriers for those who are frightened. / Data pooling, free wifi would actually reduce the cost of some 25-54year old on services because they could have social engagement online, and access services independently. have digital access points more readily available in the borough.	4
Suggestions for programmes or more resource Provide inclusive programs where people from different backgrounds can help and work together. / Weekly classes and meditation workshops. / Have more respite options available.	3
Locating these group of people and providing services eg creating slipways /lifts for easy assess to help with transportation such as in underground and train stations.	1
Invest in the well-being of your Residents.	1
Don't know much about this area, don't know what is needed, what is missing or how good the services currently are	1
There needs to be more resource in the children's therapies teams.	1
All services must be publicly owned and publicly operated, fully transparent, accountable to the local community. Personal social care provided on the same terms as health, free at the point of use and paid for from public funding. ICP must have full public involvement and meaningful consultation for all areas.	1

Views on the whole draft JHWS

Respondents were asked if they had any other comments on the draft JHWS after completing the questions on specific sections of the strategy. 12 responses to this question were received.

The most common themes (2 or more comments) are summarised below and more detailed comments are in table 19:

- Comments on community support (3 comments)
- Comments on the borough or local area (3 comments)
- Comments on engagement activities (2 comments)

Table 19: Any other comments from respondents on the draft JHWS

Do you have any other comments on our Draft Joint Health and Wellbeing Strategy?	
Number of respondents who completed this question	12
Description / Type of verbatim comments	Number of comments
<p>Comments on engagement Thank you for putting it together and inviting comments! / Ensure enough and fair resources are available for the CVS sector including for gathering practice based evidence Ensure enough resources and time are available for meaningful codesign and coproduction. As a CVS provider we are often asked if we 'have any young people who can speak about X in a pre arranged Forum etc' - this is tokenism. Codesign and coproduction take time and relationships and this is rarely accounted for in commissioning or by statutory services and as a result it remains highly tokenistic. I would like to see a lot more about how the HWB will enable codesign and coproduction of these interventions.</p> <p>I would also like to see a lot more explicitly about racial justice within the strategy and other forms of inequalities being made explicit - not hidden away in equality impact assessment language.</p>	2
<p>comment on community support I really appreciate the emphasis on healthier communities and places. Thank you so much. BPSS would be keen to be involved in this strategy. We have been supporting schools, communities and other organisations for over 15 years across Barnet for Physical Education and Sport including specific projects on Physical Literacy, Daily Physical Activity, Health and Inclusion. I would contact all people in the well-being field to create a community in the community and provide with tips and places to improve the mental state.</p>	3
<p>The desire to maintain the self-reliance of residents means that a small group of complex cases never have the consistent long-term support they need and deteriorate. By being consistently open and closed because we have no open-ended support for those people (often with complex mental health), they actually become more work as worker after worker gets to know them but has to close them at some point (both ADC, LVS & NHS). It would be cheaper and better for the resident to have a small provision for consistent long-term support.</p>	1

Do you have any other comments on our Draft Joint Health and Wellbeing Strategy?	
Number of respondents who completed this question	12
Description / Type of verbatim comments	Number of comments
Comments on the borough or local area Please don't ignore the issue leaseholders are facing. It is more damaging to mental health for those caught up in it than lockdowns are. / All I have known is Barnet. At the moment, I'm seeing a very bleak future. Barnet does not think of or focus on their Residents. All profit based. We don't deserve a local Museum, a local well stocked and welcoming library, parks offering play areas and beautiful gardens (these can be uplifting to the soul). During lockdown, I've walked around the area on a daily basis; it's neglected. A few pros ... due to the students being off campus, don't smell drugs in the air, less litter, can walk the streets without having to walk in the gutter, as students 3 to 4 a breast to and from Hendon Central Station. / Only that Barnet was a great place to live at one time but there has just been a gradual deterioration over my lifetime and it's not good now.	3

Views on health and wellbeing services in Barnet

The final set of questions in the questionnaire was around respondent's views on health and wellbeing services in the borough. Respondents were given a list of statement and asked to rate whether they agree or disagree with them.

Respondents were asked to what extent they agree with statements on health and wellbeing services in Barnet. 38 respondents answered this question.

Respondents were in agreement that they were satisfied with hospital services in the borough (weighted average of 3.08). The second and third highest agreed statements were about finding it easy to access information on health and wellbeing services (average of 2.87) and that respondents were overall satisfied with health and wellbeing services (weighted average of 2.82).

The other statements had slightly lower levels of agreement with views on children's social care being the lowest with an average of 1.87. This was the statement that received the highest number of response that residents didn't know their thoughts on that statement.

Chart 4 summarises the weighted averages for this question and table 20 provides the detailed views of respondents.

Chart 4: Weighted average for views on health and wellbeing services

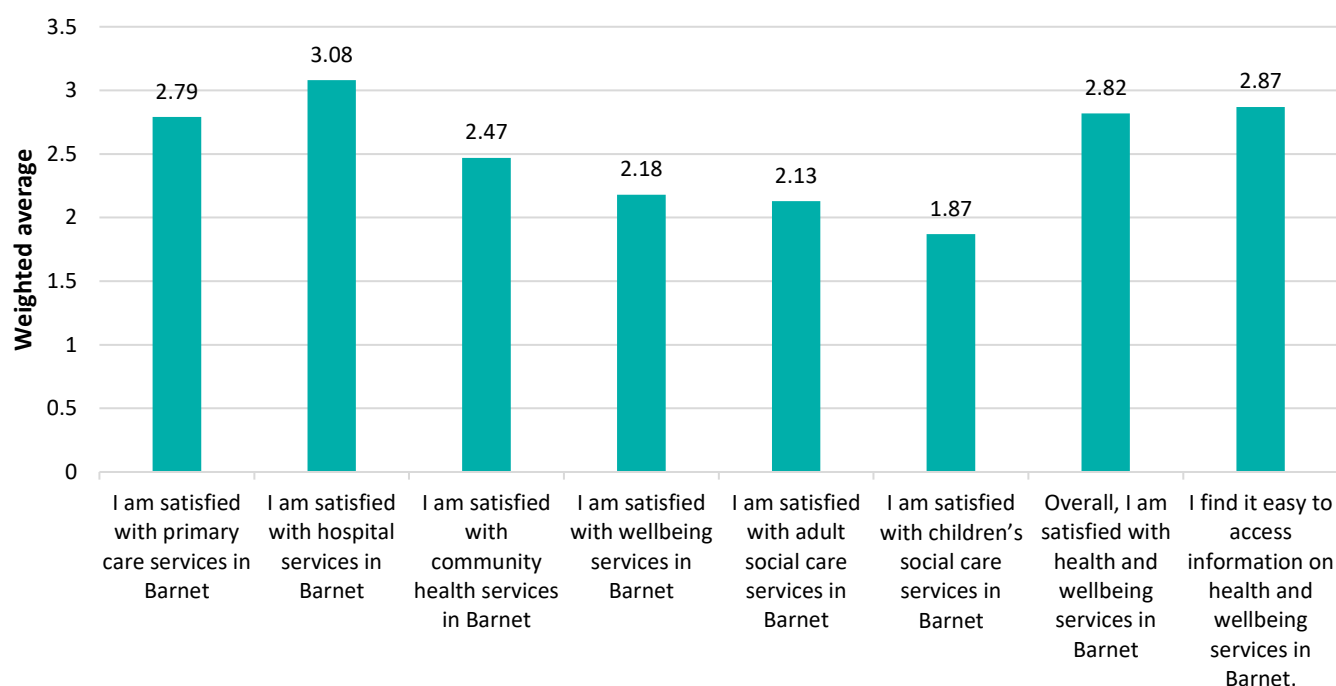


Table 20: Views on health and wellbeing services in Barnet

Statement	Strongly Agree		Tend to Agree		Neither Agree nor Disagree		Tend to Disagree		Strongly Disagree		Don't Know		Total
	%	No	%	No	%	No	%	No	%	No	%	No	
I am satisfied with primary care services in Barnet	8%	3	34%	13	24%	9	11%	4	11%	4	13%	5	38
I am satisfied with hospital services in Barnet	13%	5	39%	15	24%	9	3%	1	8%	3	13%	5	38
I am satisfied with community health services in Barnet	5%	2	24%	9	34%	13	8%	3	8%	3	21%	8	38
I am satisfied with wellbeing services in Barnet	11%	4	5%	2	34%	13	16%	6	11%	4	24%	9	38
I am satisfied with adult social care services in Barnet	13%	5	5%	2	29%	11	16%	6	8%	3	29%	11	38
I am satisfied with children's social care services in Barnet	13%	5	3%	1	29%	11	8%	3	8%	3	39%	15	38
Overall, I am satisfied with health and wellbeing services in Barnet	11%	4	26%	10	32%	12	11%	4	8%	3	13%	5	38
I find it easy to access information on health and wellbeing services in Barnet.	8%	3	32%	12	26%	10	16%	6	11%	4	8%	3	38

Comments on health and wellbeing services

Respondents were also asked if they had any comments on health and wellbeing services in Barnet. 16 responses to this question were received.

The most common themes (2 or more comments) are summarised below and more detailed comments are in Table 21:

- Need for more communications (3 comments)
- Comments on mental health services (3 comments)
- Comments related to the pandemic (2 comments)
- Comments related to the JHWS (2 comments)
- Suggestions for Health and Wellbeing Board (2 comments)
- Comments related to CYP social services (2 comments)

Table 21: Comments from respondents on health and wellbeing services in Barnet

Do you have any comments on health and wellbeing services in Barnet?	
Number of respondents who completed this question	16
Description / Type of verbatim comments	Number of comments
Comments related to the COVID-19 pandemic We have been going through a global pandemic, and believe that the Council have generally been doing good work on the ground. / This has been an extremely difficult year. Whilst not everything has gone perfectly, neither would that be expected. We would like to extend our thanks to health, care, voluntary sector and members of the community who have stepped up during this pandemic.	2
Comments related to the strategy The Council have changed their way of working significantly to include co-production and co-design which is wonderful. / One of the most exciting changes we have noted has been an increase in co-production and sharing of power	2
Suggestions for Health and Wellbeing Board We would suggest adding some voluntary sector voices to the Health and Wellbeing Board. / We would like to see this extended to include key voluntary sector partners represented directly on the Health and Wellbeing Board, with voting rights, rather than by invitation to address the board, or via Healthwatch.	2
Communications Is very difficult to find information about programs, there is no promotion. Should be information outside tube stations, supermarkets and other hot spots where the population could be informed and ask questions or active community boards in different places where people can see what activities are going on in the community. / Not easy to find the information and availability of people that offer those services. / Barnet Council Website is not for purpose and is a barrier to finding up to date information, when it should be the starting point, collaborating all the hard work done by all the LBB Teams, LVS & CCG.	3

Do you have any comments on health and wellbeing services in Barnet?	
Number of respondents who completed this question	16
Description / Type of verbatim comments	Number of comments
<p>CYP social services need Just reference again within Children's Social Care HWB need to be reporting and acting on child welfare inequalities / There's nothing for autistic teenagers. Hard to get support. Barnet SeN Department is very bad.</p> <p>There's no support to carers and not enough holistic support for disabled children in education setting and medical setting.</p>	2
<p>Mental health services Mental Health services have suffered from huge cuts since 2010. The Health and Social Care Act developed by Andrew Langsley has been a disaster! As clinicians across the spectrum agreed at the time. Discharge of large numbers of people with mental health difficulties back to GP care, to solve funding issues and cuts to mental health services, when they were previously supported by multi disciplinary CMHTs, will cause huge problems for Primary Care services in the future and patients will not be adequately supported. / I have lots of experiences with myself and my family but it may as well be non-existent now! Try understanding the people individually as a person NOT a statistic! Chase up MH patients when they go ghost on services. Have 1 place to go for GP, MH, Cahms, Adult services so person doesn't have to keep repeating their story to everyone. STOP thinking parents are to BLAME for a young person's problems with MH and such! And COMMUNICATE with EACH person properly! Have staff that actually have a clue on what areas and school's patients are from, to give a proper understanding of INDIVIDUAL needs instead of stereotyping! Not one consultant etc seen in the past has a clue about SCHOOLS here or services offered or NOT offered with this area. Make it EASIER for someone to WANT TO contact ANY services offered. Give people a peak at what is offered and actually KNOW the people seeking help! Keep an eye on patients and what is going on with their lives! TRY ACTUALLY CARING! That's what does not exist with ANY services already in place, they DO NOT CARE enough of patients and are seen as a drain on funding etc and I feel there really is NO proper understanding of MH in kids or adults here! Looks good BUT really is rubbish! Fact! / here isn't enough support for high functioning neuro-diverse adults (esp Autism & ADHD), who don't feel Mencap is appropriate.</p>	3
<p>Waiting lists. If you want to go private, no problem. Services closed and yet you still build and invite more people to the area. Where is your infrastructure? Working in education, all I hear is the waiting lists for CAMHS is awful. Your Residents are suffering and your services underfunded and neglected. Waiting lists will get longer and longer. It's a disgrace.</p>	1
<p>These services tend to be limited in certain areas. Consideration should be population of the area and wealth. The facilities should be spread out.</p>	1
<p>Dentist has been difficult to access during covid. GP appointments are now all on the phone and about half the time this doesn't work well enough</p>	1

Do you have any comments on health and wellbeing services in Barnet?	
Number of respondents who completed this question	16
Description / Type of verbatim comments	Number of comments
I believe all areas are underfunded. Major increase in funding and staffing is required to meet targets and affect change	1
One trial cycle route will not increase a cycling culture. I would love to cycle, as I always cycled everywhere when I lived in Bristol. There I could go anywhere and have a dedicated safe cycling route and safe cycle parking wherever I stopped. I would want a similar situation before I filled a large proportion of my living space with a bicycle.	1
I feel that better air quality is very important to long term health. I hear amazing things about provision for the over 55s.	

Findings of qualitative engagement

A session was held with Barnet Mencap on 8th March 2021. This event had 15 invitees and was held as a virtual meeting via Zoom. Attendees at the event were given a short presentation on the draft JHWS which led to a facilitated discussion around three questions. These questions were:

1. What is important to you around health and wellbeing?
2. What is important to where you live?
3. What health and community services do you use?

The majority of answers to question one was around physical activity and green spaces. Multiple comments were received on parks being well kept and a want for them to remain tidy. Recreation activities were important to respondent including physical activity such as attending a leisure centre and social activities such as performing arts.

Attendees agreed that a variety of shops and parks were important to where they lived. Responses to this question included wanting more places to sit and to meet people.

Services that were discussed as being widely used by this group were public transport, green spaces and a variety of healthcare setting. The majority of answers to this question were around community services such as parks, gyms and libraries.

Appendix I: Draft strategy consultation questionnaire

Introduction: Joint Health and Wellbeing Strategy 2021-2025

The Joint Health and Wellbeing Strategy will provide our vision for health and wellbeing in the borough for the 2021 to 2025 and sets out a few key areas that we would like to focus on. Each Health and Wellbeing Board must produce this strategy based on its population's needs. The strategy will help shape how we work as partners to improve the health and wellbeing for the people who live, work and learn in Barnet.

The strategy has been structured around three key areas:

Creating a healthier place and resilient communities

Starting, living and aging well

Ensuring delivery of coordinated and holistic care, when we need it

The consultation document is available to read [here](#)

The full draft strategy is available to read [here](#)

Thank you for your time – your participation in this important consultation is greatly appreciated.

Please select 'Next' to continue on to the next page.

SurveyMonkey and data protection

Barnet Council uses SurveyMonkey to host questionnaires, and to store and analyse the data collected through these questionnaires. The council has investigated SurveyMonkey and is satisfied with its data assurance and legal framework.

The council does not collect personal information in this questionnaire, which means the information you provide is anonymous. We do not ask for your name, address, email address, telephone number, full post code or any other information that would allow us to identify you. The information you choose to give us in the equalities questions is also anonymous so we cannot identify you from it.

Since the data we collect is anonymous, it is not considered to be personal data under data protection legislation (such as the General Data Protection Regulation or the Data Protection Act 2018).

If you have any questions about this statement please email first.contact@barnet.gov.uk.

Instructions for completing questionnaire

We have tried to make the questionnaire as easy as possible to complete.

Many of the questions have a range of options for you to choose from. Please choose the option closest to your opinion and tick the relevant option or options.

Hyperlinks to particular sections of the strategy have been provided throughout the questionnaire where relevant to a particular question or series of questions. These give additional information about our proposed key areas. When you click on the hyperlink a new window will open. Once you have read the information, close the window and then complete the relevant questions.

Please select 'Next' to continue on to the next page.

Section 1: Our vision and guiding principles

Our vision for health in Barnet:

A healthy borough makes healthy people. It is where the environment around us supports and promotes our health and wellbeing. In a healthy borough, everyone has access to a good education and can experience good and secure housing and employment. High quality health and social care is available for anyone when they need it. A healthy borough reaches out to the most vulnerable, giving everyone opportunities to thrive. With healthier and happier residents, communities are strengthened to support each other, and the local culture and economy flourishes.

Further information on our vision and guiding principles is available [here](#)

1. To what extent do you agree or disagree with our vision for health and wellbeing in Barnet?
(Please tick one option only)

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

2. If you disagree, please give reasons for your answer? (Please type in your answer)

3. To what extent do you agree or disagree with the guiding principles of the strategy?
(Please tick one option on each row)

	Strongly Agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Not sure/ Don't know
Making health everyone's business	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Collaborative partnership	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evidence based decisions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Considering everyone's needs across the life course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Co-design approach	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. If you disagree with any of these please give a reason for your answer, stating the principle you are referring to?

5. Is there anything else you think we should consider for our guiding principles? (Please type in your answer)

6. To what extent do you agree or disagree the key areas included in the strategy? (Please tick one option on each row)

Key areas	Strongly Agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Not sure/ Don't know
Key area 1: Creating a healthier place and resilient communities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Key area 2: Starting, living and ageing well	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Key area 3: Ensuring delivery of coordinated and holistic care, when we need it	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. If you disagree with any of these please give a reason for your answer, stating the Key Area you are referring to?

8. Is there anything else you think we should consider for our Key Areas? (Please type in your answer)

Section 2: Creating a healthier place and resilient communities

Key Area 1 is about creating a healthier place and resilient communities. This area covers our work on healthy places, the build environment and supporting communities.

Further information about this key area is available [here](#) [PDF of the two KA1 pages]

9. Referring to the priorities within this key area, please indicate how important these are to you. (Please tick one box per row and column)

	1 st Most Important	2 nd Most Important	3 rd Most Important	Don't know/not sure (please tick this OPTION if you don't know or are not sure)
Integrate healthier places in all policies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Create a healthier environment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Strengthen community capacity and secure investment to deliver healthier places	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. Are there any other priorities you think should be considered in this Key Area? (Please tick one option only)

- Yes..... Go to Q11
- No Go to Q12

11. What other priorities should be included in this Key Area? (Please type in your answer)



12. Do you have any suggestions for projects or interventions that should be done within this Key Area? (Please type in your answer)

Section 3: Starting, living and ageing well

Key Area 2 is about starting, living and ageing well. This area covers our work on physical and mental wellbeing, life chances and physical activity.

Further information about this key area is available [here](#)

13. Referring to the priorities within this key area, please indicate how important these are to you. (Please tick one box per row and column)

	1 st Most Important	2 nd Most Important	3 rd Most Important	4 th Most Important	5 th Most Important	Don't know/not sure (please tick this OPTION if you don't know or are not sure)
Improve children's life chances	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support a healthier workforce	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Get everyone moving	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promote mental health and wellbeing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prevent long term conditions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

14. Are there any other priorities you think should be considered in this Key Area? (Please tick one option only)

Yes..... Go to Q15

No Go to Q16

15. What other priorities should be included in this Key Area? (Please type in your answer)

16. Do you have any suggestions for projects or interventions that should be done within this Key Area? (Please type in your answer)

Section 4: Ensuring delivery of coordinated and holistic care, when we need it

Key Area 3 is about ensuring delivery of coordinated and holistic care, when we need it. This area covers our work on supporting care settings and carers, supporting those with complex needs and integrating health and social care.

Further information about this key area is available [here](#)

17. Referring to the priorities within this key area, please indicate how important these are to you. (Please tick one box per row and column)

	1 st Most Important	2 nd Most Important	3 rd Most Important	Don't know/not sure (please tick this OPTION if you don't know or are not sure)
Support digital transformation of services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Enable carers health and wellbeing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Deliver population health integrated care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

18. Are there any other priorities you think should be considered in this Key Area? (Please tick one option only)

Yes..... Go to Q19

No Go to Q20

19. What other priorities should be included in this Key Area? (Please type in your answer)

20. Do you have any suggestions for projects or interventions that should be done within this Key Area? (Please type in your answer)

Section 5: Draft Joint Health and Wellbeing Strategy

21. Do you have any other comments on our Draft Joint Health and Wellbeing Strategy? (Please type in your answer)

Section 6: Health and Wellbeing in Barnet

A variety of health, care and wellbeing services are provided in Barnet.

- Primary care services include general practice, community pharmacy, eye health and dental services.
- Hospital services include accident and emergency services and the care you receive in hospital after a referral from a GP.
- Community health services are these offered outside of a GP or hospital but instead in the community or people’s homes such as child health services, district nursing, health visiting and sexual health services.
- Barnet also commissions wellbeing services via the voluntary sector such as the Barnet Wellbeing Hub.
- Adult social care in Barnet offers information, advice and support for people who; want to stay well and independent, have a physical and/or sensory impairment, have a learning disability and learning difficulties, have mental health support needs, are over 65 years and are struggling, care for a friend or relative or need support to keep people safe.
- Children’s social care services support children with additional needs, protect children from harm and provide foster and residential care services.

22. To what extent do you agree or disagree with the following statements about health and wellbeing services in Barnet? (Please tick one option on each row)

	Strongly Agree	Tend to Agree	Neither Agree nor Disagree	Tend to Disagree	Strongly Disagree	Don't know
I am satisfied with primary care services in Barnet.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am satisfied with hospital services in Barnet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am satisfied with community health services in Barnet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am satisfied with wellbeing services in Barnet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

I am satisfied with adult social care services in Barnet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am satisfied with children’s social care services in Barnet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, I am satisfied with health and wellbeing services in Barnet.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I find it easy to access information on health and wellbeing services in Barnet.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

23. Do you have any comments on health and wellbeing services in Barnet? (Please type in your answer)

Section 7: About you

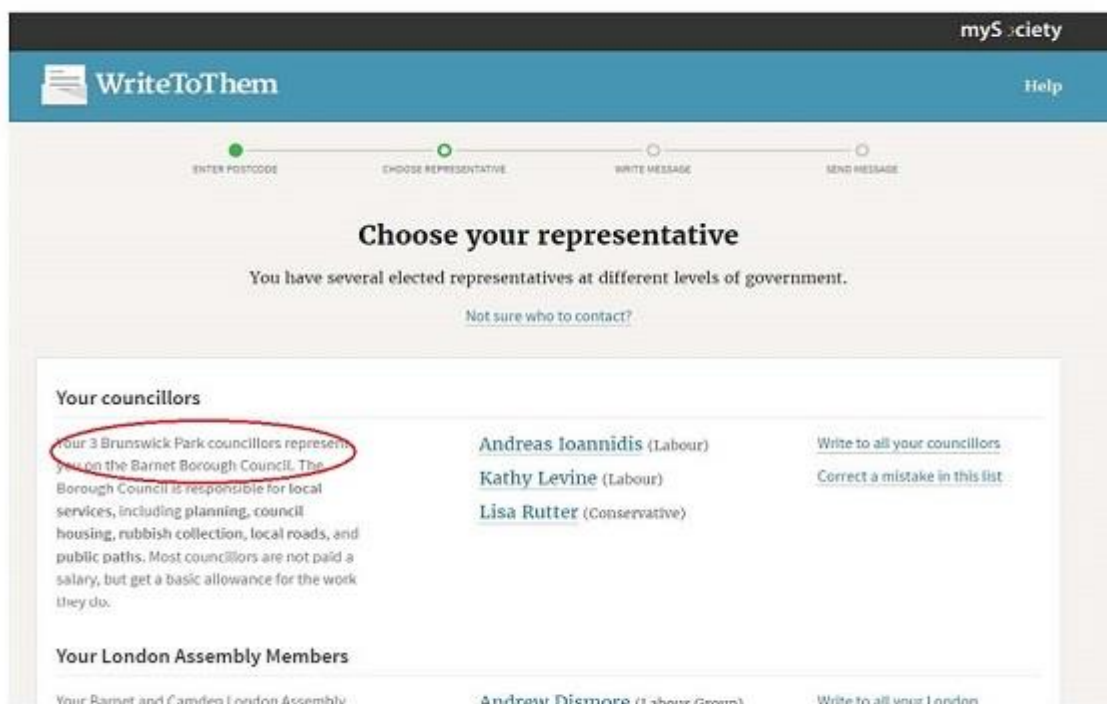
When consulting with our residents and service users Barnet Council needs to understand the views of our different communities.

Please be assured that all your answers will be treated in the strictest of confidence and will be stored securely in an anonymous format.

We have taken every care to ensure that questionnaires are carried out and the information stored in compliance with all relevant legal and regulatory requirements, including the General Data Protection Regulation 2018.

So that we can analyse the findings by different locations in the borough, please can you provide the Barnet ward that you live in.

If you do not know the Barnet ward that you live in you can find it by clicking [here](#) and entering your postcode. You should then see a page like the image below - you will find the name of your ward on the left-hand side of the page under the heading "Your councillors". In this example, the name of the ward is Brunswick Park.



24. Which ward do you live in? If you live outside Barnet please select other and specify(Please select one option only)

Brunswick Park
Burnt Oak
Childs Hill
Colindale
Coppetts

East Barnet
East Finchley
Edgware
Finchley Church End
Garden Suburb
Golders Green
Hale
Hendon
High Barnet
Mill Hill
Oakleigh
Totteridge
Underhill
West Finchley
West Hendon
Woodhouse
Other

25. **Optional: Please provide the first half of your postcode (e.g. NW11):** (Please type in your answer)

--

26. **Are you responding as:** (Please tick one option only)

A Barnet resident	<input type="checkbox"/>	Go to Q 27
Barnet business	<input type="checkbox"/>	Go to Q 27

A person who works in the London Borough of Barnet area	<input type="checkbox"/>	Go to Q 27
A Barnet business	<input type="checkbox"/>	Go to Q 27
Representing a voluntary/community organisation	<input type="checkbox"/>	Go to Q 25
Representing a public-sector organisation	<input type="checkbox"/>	Go to Q 26
Other (please specify)	<input type="checkbox"/>	Go to Q 27

27. Please specify the type of stakeholders or residents your community group or voluntary organisation represents: (Please type in your answer)

28. Please specify the type of public sector organisation you are representing: (Please type in your answer)

Community Group, Voluntary, or Public-Sector Organisation - Route to end of questionnaire

29. Are you currently employed, self-employed, retired or otherwise not in paid work?
(Please tick one option only)

- An employee in a full-time job (31 hours or more per week)
- An employee in a part time job (Less than 31 hours per week)
- Self-employed (full or part-time)

- On a Government supported training programme (e.g. Modern Apprenticeship or Training for Work)
- In full- time education at school, college or university
- Unemployed and available for work
- Permanently sick or disabled
- Wholly retired from work
- Looking after the home
- Doing something else (please specify)

30. Does your household own or rent this accommodation? (Please tick one option only)

- Own* Owned with a mortgage or loan
- Own* Owned outright
- Own* Other owned – record word for word
- Rent* Rented from Council
- Rent* Rented from a Housing Association or another Registered Social Landlord
- Rent* Rented from a private landlord
- Rent* Other rented or living here rent free – record word for word

Both Part rent and part mortgage (shared ownership)



Don't know –



Section 7: Diversity monitoring

The Equality Act 2010 identifies nine protected characteristics: age, disability, gender reassignment, marriage or civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation, and requires the council to pay due regard to equalities in eliminating unlawful discrimination, advancing equality of opportunity and fostering good relations between people from different groups. We ask questions about the groups so that we can assess any impact of our services and practices on different groups. The information we collect helps the council to check that our policies and services are fair and accessible.

Collecting this information will help us understand the needs of our different communities and we encourage you to complete the following questions.

All your answers will be treated in confidence and will be stored securely in an anonymous format. All information will be stored in accordance with our responsibilities under the Data Protection Act 1998.

For the purposes of this questionnaire we are asking ? of the protected characteristics included in the Equality Act 2010.

31. In which age group do you fall? (Please tick one option only)

16-17	<input type="checkbox"/>	55-64	<input type="checkbox"/>
18-24	<input type="checkbox"/>	65- 74	<input type="checkbox"/>
25-34	<input type="checkbox"/>	75+	<input type="checkbox"/>
35-44	<input type="checkbox"/>	Prefer not to say	<input type="checkbox"/>
45-54	<input type="checkbox"/>		

32. Are you: (Please tick one option only)

Male	<input type="checkbox"/> Go to Q32	Female	<input type="checkbox"/>	Prefer not to say	<input type="checkbox"/> Go to Q32
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If you prefer to use your own term please provide it here: (Please type in your answer) (Go to Q29)

Females only: Pregnant and on maternity leave

As part of the Equality Act 2010 the council has a statutory requirement to collect information in relation to 'protected characteristics' which includes information on women who are pregnant and on maternity leave. Answering this question will assist us in meeting our legal obligations. It will also help us understand the different needs of our communities.

33. Are you pregnant and/or on maternity leave? (Please tick one option on each row)

	Yes	No	Prefer not to say
I am pregnant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am currently on maternity leave	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

As part of the Equality Act 2010 the council has a statutory requirement to collect information and pay due regard in relation to 'protected characteristics' which includes gender re assignment. Answering this question will assist us in meeting our legal obligations. It will also help us understand the different needs of our communities.

34. Is your gender identity different to the sex you were assumed to be at birth? (Please tick one option only)

Yes, it's different	No, it's the same	Prefer not to say
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

35. What is your ethnic origin? (Please tick one option only)

Asian / Asian British		Other ethnic group	
Bangladeshi	<input type="checkbox"/>	Arab	<input type="checkbox"/>
Chinese	<input type="checkbox"/>	Any other ethnic group (✓ AND TYPE BELOW)	<input type="checkbox"/>
Indian	<input type="checkbox"/>	White	
Pakistani	<input type="checkbox"/>	British	<input type="checkbox"/>
Any other Asian background (✓ AND TYPE BELOW)	<input type="checkbox"/>	Greek / Greek Cypriot	<input type="checkbox"/>

Black / African / Caribbean / Black British		Gypsy or Irish Traveller	<input type="checkbox"/>
African	<input type="checkbox"/>	Irish	<input type="checkbox"/>
British	<input type="checkbox"/>	Turkish / Turkish Cypriot	<input type="checkbox"/>
Caribbean	<input type="checkbox"/>	Any other White background (✓ AND TYPE BELOW)	<input type="checkbox"/>
Any other Black / African / Caribbean background (✓ AND TYPE BELOW)	<input type="checkbox"/>	Prefer not to say	<input type="checkbox"/>
Mixed / Multiple ethnic groups		
White & Asian	<input type="checkbox"/>		
White & Black African	<input type="checkbox"/>		
White & Black Caribbean	<input type="checkbox"/>		
Any other Mixed / Multiple ethnic background (✓ AND TYPE BELOW)	<input type="checkbox"/>		

Disability

The Equality Act 2010 defines disability as ‘a physical or mental impairment that has a substantial and long-term adverse effect on his or her ability to carry out normal day-to-day activities’.

In this definition, long-term means more than 12 months and would cover long-term illness such as cancer and HIV or mental health problems.

36. Do you consider that you have a disability as outlined above? (Please tick one option only)

Yes No (Please go to Q33)

If you have answered ‘yes’, please select the definition(s) from the list below that best describes your disability/disabilities:

Hearing (such as deaf, partially deaf or hard of hearing)	<input type="checkbox"/>	Reduced Physical Capacity (such as inability to lift, carry or otherwise move everyday objects, debilitating pain and lack of strength, breath energy or stamina, asthma, angina or diabetes)	<input type="checkbox"/>
Vision (such as blind or fractional/partial sight. Does not include people whose visual problems can be corrected by glasses/contact lenses)	<input type="checkbox"/>	Severe Disfigurement	<input type="checkbox"/>
		Learning Difficulties (such as dyslexia)	<input type="checkbox"/>
Speech (such as impairments that can cause communication problems)	<input type="checkbox"/>	Mental Illness (substantial and lasting more than a year, such as severe depression or psychoses)	<input type="checkbox"/>
Mobility (such as wheelchair user, artificial lower limb(s), walking aids, rheumatism or arthritis)	<input type="checkbox"/>	Physical Co-ordination (such as manual dexterity, muscular control, cerebral palsy)	<input type="checkbox"/>
Other disability, please specify			
Prefer not to say <input type="checkbox"/>			

37. What is your religion or belief? (Please tick one option only)

Baha'i	<input type="checkbox"/>	Jain	<input type="checkbox"/>
Buddhist	<input type="checkbox"/>	Jewish	<input type="checkbox"/>
Christian	<input type="checkbox"/>	Muslim	<input type="checkbox"/>
Hindu	<input type="checkbox"/>	Sikh	<input type="checkbox"/>
Humanist	<input type="checkbox"/>	No Religion	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>	Other religion/belief (Please specify)	<input type="checkbox"/>

38. What is your sexual orientation? (Please tick one option only)

Bisexual	<input type="checkbox"/>	Lesbian	<input type="checkbox"/>
Gay	<input type="checkbox"/>	Other	<input type="checkbox"/>
Heterosexual	<input type="checkbox"/>	Prefer not to say	<input type="checkbox"/>

In addition, if you prefer to define your sexuality in terms other than those used above, please let us know below: (Please type in your answer)

5. End of the questionnaire

Thank you for taking part in our questionnaire. Once you press 'submit' your responses will automatically be submitted to Barnet Council.

Barnet Draft Health and Wellbeing Strategy 2021-25 Consultation

Consultation Document

29th January 2021 to 12th March 2021



Introduction

The Barnet Joint Health and Wellbeing Strategy sets out our vision for improving the health and wellbeing of the people who live, study and work in Barnet. For the next four years the Health and Wellbeing Board will focus on three Key Areas to drive improvements in health and wellbeing within the borough.

Barnet is a growing, thriving and diverse borough that is generally healthy, but it is not equally healthy in all parts of the borough. This strategy is our vision to make the whole of Barnet the London Borough of Health and details our priorities to make that happen.

The COVID-19 pandemic has had a profound impact on the nation's health, and highlighted key public health issues such as the need for the prevention of long-term conditions and disparities in health. We will be incorporating lessons learnt into this strategy and will be informed by residents how to respond to the long-term impacts of the pandemic.

How to have your say

This consultation is open to everyone who lives, works or studies in Barnet including voluntary/ community organisations.

You can give your feedback by completing our online questionnaire at engage.barnet.gov.uk

If you require a paper copy of the questionnaire, or another format, please email: HealthandWellbeingStrategy@barnet.gov.uk or phone [REDACTED]

Your input will be used by the council to shape the final version of the Joint Health and Wellbeing Strategy that will be presented to the Health and Wellbeing Board in April 2021.

The consultation is open from **29th January 2021 to 12th March 2021**

Our vision is to make Barnet the London Borough of Health.

A healthy borough makes healthy people. It is where the environment around us supports and promotes our health and wellbeing. In a healthy borough, everyone has access to a good education and can experience good and secure housing and employment. High quality health and social care is available for anyone when they need it. A healthy borough works well with their communities, reaches out to the most vulnerable and gives everyone opportunities to thrive. With healthier and happier residents, communities are strengthened to support each other, and the local culture and economy flourishes.

Our five guiding principles

1 Making health everyone's business

We will ensure health is everyone's business, not just for agencies primarily concerned with health and wellbeing, but also for those that work to improve wider determinants of health.

2 Collaborative partnership

We will work in collaborative partnership across organisational boundaries and learn from different viewpoints across the whole system. We will focus on the areas where collaborative work makes the most difference and HWBB can add the most value.

3 Evidence-based decisions

We will use a robust evidence base to inform our decisions, ensuring that our investment creates maximum value for money and our resources are distributed equitably.

We are seeking your views on:

- to what extent do you agree or disagree with our vision for health and wellbeing in Barnet?

4 Considering everyone's needs across the life course

We will consider the needs of all parts of the population in all that we do. This includes children and young people and people with complex needs such as mental health issues, learning disabilities and autism.

5 Co-design approach

We will champion a co-design approach to resolve our challenges, making sure Barnet residents' needs are met and resulting services are practical and sustainable.

We are seeking your views on:

- to what extent do you agree or disagree with the guiding principles of the strategy?
- is there anything else you think we should consider for our guiding principles?

Our 3 Key Areas for Improving Health and Wellbeing

We are seeking your views on:

- to what extent do you agree or disagree the Key Areas included in the strategy?
- is there anything else you think we should consider for our Key Areas?

To make Barnet a healthier borough, we identified three Key Areas:

- Creating a healthier place and resilient communities.
- Starting, living and ageing well.
- Ensuring delivery of coordinated, holistic care, when we need it.

Key Area 1:

Creating a healthier place and resilient communities

This Key Area is about our place-based approach and our work on areas such as air quality, community safety, food environments and the built environment. It includes the projects that we should look at to make Barnet a healthier place for all.

Our priorities for Creating a healthier place and resilient communities

Integrate healthier places in all policies

Create a healthier environment

Strengthen community capacity and secure investment to deliver healthier places

Our commitments for creating a healthier place and resilient communities

Integrate healthier places in all policies

We will ensure that all of our policies and strategies across the health system include specific actions on improving health and health equity through creating good housing, employment opportunities, active travel links and other economic and commercial conditions in Barnet

Create a healthier environment

We will create healthier choices locally with a focus on improving access to clean air, water and healthy food



Strengthen community capacity and secure investment to deliver healthier places

We will facilitate networking and capacity building between local communities and promote safety and cohesion while preventing violence and crime. This involves supporting local communities to work together to benefit each other



We are seeking your views on:

- how important the priorities are to you?
- are there any other priorities you think should be considered in this key area?
- do you have any suggestions for projects or interventions that should be done within this key area?

Key Area 2:

Starting, living and ageing well

This Key Area is about supporting people across the whole life course. It includes priorities that enables us to prevent diseases at key stages of life from pre-conception, pregnancy, infancy, childhood, through to adulthood.

Our priorities for Creating a healthier place and resilient communities

Improve children's life chances

Promote mental health and wellbeing

Get everyone moving

Support a healthier workforce

Prevent long term conditions

Our commitments for starting, living and ageing well

Improve children's life chances

We will improve children's life chances by supporting their health and wellbeing from a very early age and through to their transition into adulthood



Promote mental health and wellbeing

We will promote good mental and emotional health across all ages and different communities and work together to prevent severe mental illness and suicide



Get everyone moving

We will improve choices for physical activities locally for all ages and abilities, and ensure residents know how to access it



Support a healthier workforce

We will invest time and resources to ensure our workforce is supported to be healthy, happy and productive at work



Prevent long term conditions

We will work with communities to understand what support can be offered to reduce risks of developing long term conditions and recognise early signs and symptoms



We are seeking your views on:

- how important the priorities are to you?
- are there any other priorities you think should be considered in this key area?
- do you have any suggestions for projects or interventions that should be done within this key area?

Key Area 3:

Ensuring delivery of coordinated and holistic care, when we need it

This Key Area is about how we integrate health and social care and support those with complex needs. It sets out our priorities to ensure that those who need it receive excellent care and have a health care system that works for them. This includes the Barnet Integrated Care Partnership, an alliance of Local Authority and NHS organisations that works together to deliver coordinated care.

Our priorities for ensuring delivery of coordinated and holistic care, when we need it

Support digital transformation of services

Enable carers health and wellbeing

Deliver population health integrated care

Our commitments for ensuring delivery of coordinated and holistic care, when we need it

Support digital transformation of services

We will create circumstances where access to digital care can be easy for all who need it



Enable carers health and wellbeing

We will support care staff and informal carers to look after their health and wellbeing



Deliver population health integrated care

We will work together to ensure the Barnet Integrated Care Partnership is centred around resident's need, promotes good physical and mental health and enables seamless access to health and care services across the life course



We are seeking your views on:

- how important the priorities are to you?
- are there any other priorities you think should be considered in this key area?
- do you have any suggestions for projects or interventions that should be done within this key area?
- do you have any other comments on our Draft Joint Health and Wellbeing Strategy?