

From: Budurea Cecilia xxxxxxxxxxxxxxxx
Sent: 04 August 2020 12:53
To: Rahman, Pakeezah <Pakeezah.Rahman@Barnet.gov.uk>
Subject: Cielo Prr - Licensing sub-comittee- further evidence

*Note - apologies for sending the previous email without finishing adding the evidence.

Hi Pakeezah,

Thank you for giving me the opportunity to attend the licensing sub-committee meeting.

Although, I am very upset that this matter is being dragged by their representatives and we have to put up with the issues for 2 more weeks, I decided to send you more evidence about how this establishment is conducting business without having any consideration towards the residents and community, constantly breaking or ignoring the law and common sense.

1. Barbecue smoke coming out of the chimney. We are forced to keep our windows closed at 25-30 degrees Celsius because of the smoke coming inside our homes. This is happening constantly for the past 2 years.

We have made complaints to the Nuisance department and it looks like they pretend of not knowing the source of the smoke and lied about asking a builder to come and assess the issue. The assesment was comprised of one man putting the ladder up the shed and just looking at the chimney. Nothing else.



Cielo Prr - chimney smoke co...



Me

5d

Hi Charlene, Please see below another video taken today, 3...



Burrows, Charlene

Me



Yesterday, 15:06

5 attachments

Good afternoon

I apologise for the late response, I was not dealing with nuisance cases last week. I spoke to the restaurant on the 14th July and requested that they look into what is causing the excessive smoke. I then contacted them again today for an update. They did manage to get some builders out last week but the manager is not aware of what was discussed. He has passed my details on to the owner and I am expecting to hear from him today or tomorrow. Once I have heard back from him I will update you.

Kind Regards

Charlene Burrows
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Environmental Health
Development and Regulatory Services

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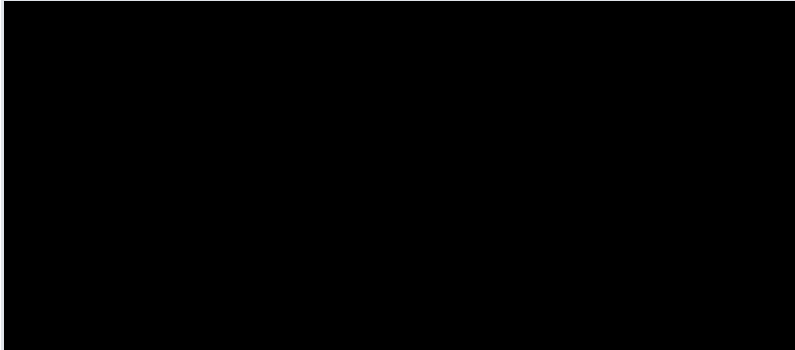


More



24th July 2020

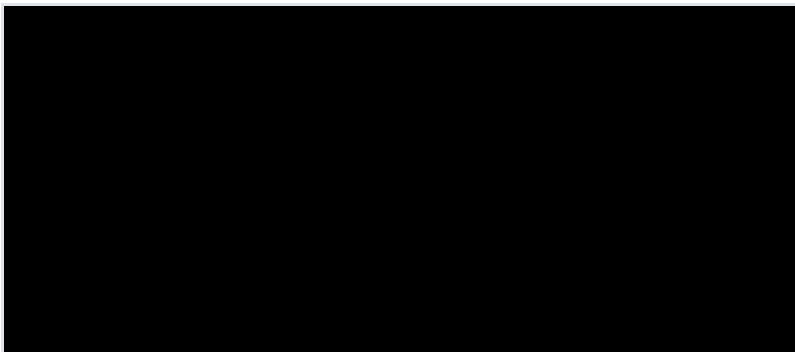
[24th July 2020 - BBQ Smoke](#)



24th July 2020 - BBQ Smoke

30th July 2020

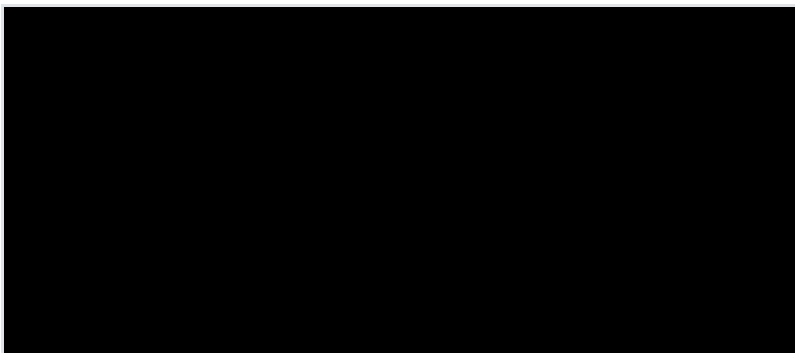
[30th July 2020 - 11:26 am](#)



30th July 2020 - 11:26 am

27th July 2019

[Smoke from the charcoal grill from Shisha Lounge](#)

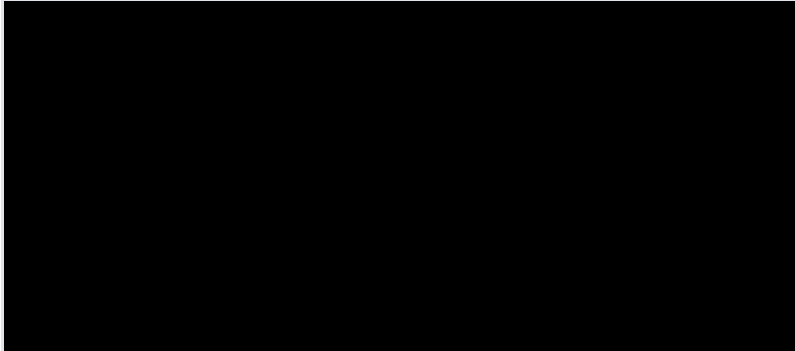




Smoke from the charcoal grill from Shisha Lounge

2. Employees smoking and chatting under the residents windows at 00:42 am this Saturday, 1st August.

[2nd August @ 00:42 AM](#)



2nd August @ 00:42 AM

3. Rubbish left in the parking lot for 2 days blocking the pedestrian access door to the car park.

access door to the car park was
blocked by rubbish for 2 days





4. Employees cutting their hair in the residents car park on Sunday, 2nd August.

<https://play.google.com/store/apps/details?id=video.totalvideoconverter>

<https://youtu.be/GuOZE6Posyg>

5. Last Saturday, at 11:30 pm one of the residents found her parking space occupied by one of the Cielo Prr customers who was just sitting in the car. She asked him politely to move the car. He became agitated and rude and the resident had to go inside the restaurant to ask one of the employees to come outside and explain to the man that he cannot park there.

How safe it is for a woman to come home at night and deal with this kind of situations?

7. There are professionals living in this area, people who work in shifts, young families with children. We are breathing the shisha smoke every day. This smoke can often be smelled from hundreds of meters distance. I am sorry I cannot send a video accompanied by the horrendous shisha smoke, charcoal grill smoke and rubbish smell we are dealing with every day for the last 2 years.

I look forward to the next meeting on Tuesday, 18th August at 10:30 am.

Best wishes,
Cecilia