

Environment Committee Public Questions/Comments– 05 June 2018

Qn No	Item Number	Raised by	Question Raised	Answer
1	7	Jon Dix	<p>At 1.4 in the report it identifies the problem with the transfer station floor and attributes the blame to Wilmott Dixon. At some point during the construction process a surveyor must have signed off this element of construction in order for Wilmott Dixon to be paid. If the floor was not laid to the correct specification why wasn't this picked up at that stage and does this call into question the quality of project management?</p>	<p>The technical specifications employed by Wilmott Dixon were fully reviewed in advance the works being undertaken. The floor was laid to the correct levels/falls and visually there was no evidence upon inspection of a potential defect.</p> <p>It appears that upon pouring the screed the rebar had moved meaning the steelwork was close to the surface and reducing the integrity of the concrete surface cover. This was exacerbated by some localised deterioration of the screed. As soon as the issue was identified, it was reported and rectified under the contractual 'Defects Liability Period'</p>
2	7	Roger Tichborne	<p>With regards to removal of recycling drop off points. One of the justifications for the removal of this service is that the sites are used for flytipping, which is adding costs to the budget. It seems unlikely that flytippers will desist in their activities, just because the recycling points are removed. The most likely result is an increase in flytipping at secluded spots and areas of natural beauty. This will have a greater impact on residents and will most likely increase costs, as the chaotic nature of the distribution will make it more costly to remove and more impacting on residents. Has any risk assessment or study been conducted to assess the relative costs of clearing up such randomly distributed waste vs the cost of regular planned cleaning of the drop off points? What are the comparative figures.</p>	<p>As kerbside recycling and communal recycling services have improved over the last decade the reliance on bring recycling sites has dramatically reduced with collected tonnages now less than 5.5 tonnes a week. As such, local authorities across London have in recent years rationalised or removed their recycling bring site. Barnet has already reduced from a peak of 80 sites to 17 sites.</p> <p>Communal public waste/recycling bins do attract dumping. The experience of Barnet previously and other authorities was that no increase in recorded large-scale fly tips was experienced as a result of the reduction/removal of this service.</p> <p>The intention in Barnet is to address the level of fly tipping over time across all locations, through communication and enforcement.</p>

Environment Committee Public Questions/Comments– 05 June 2018

3	7	Barbara Jacobson	1.4 What is the amount of reimbursement the council is seeking from Wilmott Dixon, is it certain to get it, and when will that happen?	The Council is currently finalising the additional costs incurred due to the closure of the transfer station and will be looking to recover these costs through robust enforcement of the term of the contract
4	8	Jon Crosby	Why were Urbo chosen over Ofo or MoBike?	Urbo were chosen for this pilot scheme as it was considered that their model aligned well with Barnet’s developing transport and corporate aims. Urbo also has a track record of delivery in other London boroughs.
5	7	Derek R Dishman	1.3 Table 1 I note the complete lack of commitment from Fixed Penalty Notice income in the current year or in 2019-20; does the council not expect to make a surplus from fixed penalty notices before 2020-21?	Table 1 contains the Street Scene MTFP commitments. Street Scene Service has no MTFP commitments regarding Fixed Penalty Notice income.  There is a £50K commitment within community safety relating to income from environment enforcement.
6	7	Mr Levy	Re 1.27. "Officers will be identifying areas of the borough where there is scope to improve material quality and address low recycling levels". Considering that LBB is still achieving around 37% versus the 2020 target of 50%, is it expected there will be anywhere in the borough where household recycling rates and accuracy are good enough?	Recycling rates from houses (as opposed to flats) are estimated to be between 43% and 45%. The main emphasis for future work will be around dry recycling from flats.
7	8	Jon Klaff	What is estimated deployment number of bikes required to be useful to Barnet?	The pilot scheme will involve an initial 100 bikes which we may increase to a maximum of 300 units during the pilot period, depending on demand and how the scheme performs.
8	8	Mary O'Connor	In 1.16 it states, "Barnet has few on-road cycle lanes". Without on-road cycle lanes infrastructure is it advisable to introduce Dockless Pool Bikes? Have you considered	Despite cycling comprising a low proportion of Barnet’s current modal share, there is evidence of cycling’s increased popularity nationally as an alternative transport mode and the Council wishes to support this where appropriate.

			<p>that the reason cycling is 1% of journeys in Barnet is because the on-road infrastructure for cycling – no on-road cycle lanes, potholes, uneven surfaces, narrow roads – makes cycling hazardous? Do you not have any safety concerns for potential users of these Dockless Pool Bikes, especially when many of the designated parking hubs are in areas of high traffic volume?</p>	<p>The 2016 Environment Committee report concerned with formulating a cycling strategy for the borough recommended an incremental approach to supporting and promoting cycling in the Barnet:</p> <p><a href="https://barnet.moderngov.co.uk/documents/s34785/Cycling%20in%20Barnet.pdf">https://barnet.moderngov.co.uk/documents/s34785/Cycling%20in%20Barnet.pdf</a></p> <p>The introduction of the dockless pool bikes pilot further supports this incremental approach and provides increased cycling provision as part of a balanced and complimentary transport offer alongside Electric Vehicle Charging points and Car Clubs.</p> <p>The Council recognises cyclists as a vulnerable road user group and is committed to improving safety for cyclists with measures comprising of:</p> <ul style="list-style-type: none"> <li>• Improved design of parking on new developments to improve visibility of cyclists.</li> <li>• Continued rollout of free cycle training.</li> <li>• Continued liaison with the Police to enable the sharing of information and enforcement activity in areas where speeding is evident.</li> <li>• Continued liaison with Transport for London on road safety initiatives so that the borough can benefit from the latest thinking on safety improvement for vulnerable road users.</li> </ul>
9	7	Jon Dix	<p>I was told by a councillor that they were told the floor repair would only take “a couple of days” yet the disruption caused seemed to last much longer. How long was this area out of action and why were councillors given inaccurate information?</p>	<p>The transfer station was available to Wilmot Dixon Friday 6th April and reopened for Monday April 23rd. As far as we are aware no advanced information was sent to all councillors that detailed the estimated time for the works to be completed.</p>

Environment Committee Public Questions/Comments– 05 June 2018

10	7	Roger Tichborne	With regards to the suspension of Green Bin activities for three months, has any study been performed as to whether when the services are resumed, how long it will take to clear a three month backlog of waste? Does the council expect all green bins to be fully emptied in the first week of resumption.	When the collections recommences the service would plan to deploy suitable resources to clear any garden waste placed in the green bins during the suspension period
11	7	Barbara Jacobson	<p>1.4 Vehicle breakdowns</p> <ul style="list-style-type: none"> <li>• What type of vehicles suffered the hydraulic and sensor breakdown issues, and what vintage are these machines?</li> <li>• For how long were the affected vehicles out of service and were other vehicles hired to take their place or did the services just suffer?</li> <li>• What were the costs of repairing the vehicles, or any hire charges if relevant; were the costs covered by insurance and if not, how did this affect the maintenance budget?</li> <li>• What are the other breakdowns referred to, how many were there, and how did these affect services?</li> <li>• What are the levels at which the investigations are taking place and when is it forecast that they will be concluded?</li> </ul>	<p>Vehicle breakdowns affected the recycling and waste fleet which are between 4 and 7 years old. Those vehicles affected were off the road for varying lengths of time between a few hours and over a week. Additional hire vehicles were used and is anticipated that all costs will be met within current budgets.</p> <p>During this time some rounds were double shifted while hire vehicles were used for others.</p> <p>The investigations are looking the patterns of breakdowns and being done by the Head of Service and fleet maintenance staff.</p>
12	8	Jon Crosby	What are the maximum and minimum heights of an Urbo rider?	Urbo’s height guidelines are for riders between five feet and six feet four inches.
13	7	Derek R Dishman	1.7 - Please tell me the number of prosecutions which have taken place since	<p>Number of Littering FPN Prosecutions:</p> <p><b>2015/2016</b> – 0</p> <p><b>2016/2017</b> – 77 cases forwarded to HBPL to prosecute. Off those which</p>

Environment Committee Public Questions/Comments– 05 June 2018

			Fixed Penalty Notices were first issued in July 2016 and split the number by the category of alleged contravention and also indicate how many prosecutions were won and how many were lost or dropped.	progressed to court 0 not guilty verdict recorded. 57 progressed to Court and guilty plea / proved in absence 20 withdrawn / not progressed due to ineffective service / late payment of FPNs / review in the interests of justice / other reason. <b>2017/2018</b> - 301 cases forwarded to HBPL to prosecute. Of those which progressed to court 0 not guilty verdict recorded. 186 progressed to Court and guilty plea / proved in absence 115 withdrawn / not progressed due to ineffective service / late payment of FPNs / review in the interests of justice / other reason
14	7	Mr Levy	Re 1.28-1.34 Removal of Recycling Bring Sites. Why not trial prominently signed cctv at such sites as a way of reducing fly-tipping?	Officer are trialling CCTV as a means of deterring flytipping, and the old recycling brings sites will be considered as part of this programme.
15	8	Jon Klaff	Can the bikes be locked when outside of the Geofence?	Yes
16	8	Mary O'Connor	Have you really taken into consideration potential hazards for vulnerable people? (5.6.5). Why not include a substantial extra charge for any hirer of a bike that is not returned to a "designated parking hub"?	Throughout the trial period we will carefully monitor and address any issues to avoid hazards for vulnerable network users. The operator will enforce sanctions for bikes users that leave bikes outside of the geo hub area.
17	7	Jon Dix	At 1.8 the report says the average payment rate is 69% but fails to mention that Littering makes up 83% of the fines with a 73% payment rate, Duty of Care notices make up 8.4% of fines with a 72% payment rate yet Flytipping, which is a very serious problem, represents only 8.7% of fines and had only a 34% payment rate. As such: a. Other than Harrow have there been any other benchmarks to give confidence that the payment	A number of London authorities do not have an early payment discount, and as with Harrow have payment rates around 70-80%.  The best way for a business, to avoid paying any level of FPN is to ensure that they have a licenced waste company remove their waste. If at any time a business had mislaid these documents any licenced waste company would re-provide these to a customer swiftly. If a company wishes to take the matter to court they could be subject to an unlimited fine and criminal record.

Environment Committee Public Questions/Comments– 05 June 2018

			<p>rate for littering will not fall when the early payment discount is removed?</p> <p>b. Have you calculated the impact of stopping the early payment discount on small businesses who may have failed to get their duty of care paperwork in order within 7 days given the pressures they are under already?</p> <p>c. Have you asked NSL why they have failed to collect two thirds of the flytipping fines given that if they were collected at the same rate as other fines (72%) that would generate an additional £107,000 of income?</p> <p>d. How much of the total environmental enforcement fine income comes to the council and how much goes to NSL and who will benefit most from the removal of this early payment discount, LBB or NSL?</p>	<p>Fly tipping fines that are not paid are being referred to the Community Safety Team for investigation and court based prosecution. The aim of issuing FPNs is to secure compliance and hold offenders to account for fly tipping without incurring unnecessary costs to the public purse, the aim of this approach is maximum reduction on littering and fly tipping. At present there are 24 open Cases being prepared for court following non-payment of Fly tipping or Duty of Care. Unpaid FPNs for littering and fly tipping are referred to HB law for court on a monthly basis where the decision to prosecute, or not, is determined.</p> <p>Currently a new contract is being procured in partnership with other London boroughs which will see a percentage of any income retained by the council. Any surplus from this contract would be used to support community safety and street cleansing</p> <p>At present all FPN income goes to NSL to cover the cost of enforcement. Any court based costs come to the council.</p>
18	7	Roger Tichborne	<p>With regards to the abolition of the existing food recycling scheme, please can you supply the comparative estimated impact on CO2 emissions and other greenhouse gasses as a result of the planned change. Will the changes attract any additional greenhouse taxes gas taxes?</p>	<p>No comparative CO2 emissions figures are available, and the changes will not attract any additional greenhouse tax. Officers are in discussions NLWA to investigate in any additional information is available.</p>

Environment Committee Public Questions/Comments– 05 June 2018

19	7	Barbara Jacobson	1.5 While patting itself on the back for 'significant financial efficiencies', how does the council evaluate the impact on residents of the problems with the depot and vehicles?	The significant financial efficiencies delivered in 2017-18 relate to areas outside of Recycling and Waste. The Council apologises for any inconvenience caused to residents who suffered a delay in their bin collections during the replacement of the transfer station floor
20	8	Jon Crosby	Have Urbo fixed the issue with the ability to lower the saddle, preventing smaller riders from using the bikes?	The saddle can be raised and lowered. The pilot scheme will be deploying a more advanced design of bike than the one that is currently in production.
21	7	Derek R Dishman	1.8 - Please provide all statistics upon which this proposal was based.	Data on FPN is published regularly on the Council Open Barnet portal <a href="https://open.barnet.gov.uk/">https://open.barnet.gov.uk/</a>
22	7	Mr Levy	What cost savings are expected from removing these sites, after deducting the publicity costs, and what cost/benefit modelling has the council done over this and comparisons with other options to improve recycling?	<p>The efficiencies and savings will be achieved through avoided cost of ongoing servicing and maintenance. Avoided service delivery costs will enable street cleansing resource reallocation to cleansing other areas</p> <p>There is potential revenue that could be captured from redirecting the illegally deposited commercial recycling into the new council commercial waste collection service, although this has not been taken into account in any costings. Due to the communal nature of these facilities and the limited current usage by residents is envisaged publicity costs will be minimal.</p>
23	8	Jon Klaff	What data is to be provided by the operator to Barnet?	Information on usage, such as number of registered users, how many trips are booked and the distance the bikes have travelled.

Environment Committee Public Questions/Comments– 05 June 2018

24	8	Mary O'Connor	<p>Much is made in this document that cycling will be a cheap form of transport and a 30min hire will be £0.50. But school children and over 60's have free travel on buses. Additionally the hopper fare gives travel for greater distances and destinations for one fare in an hour. Off-peak tube travel outside zone 1 can be very reasonable. No mention is made of the cost of hire for longer periods. Please supply the cost to the hirer of longer time hires and compare this with comparable travel on public transport.</p>	<p>It costs £1.00 to become a member. The cost of 1 hour is £1.00 The cost of 2 hours is £2.00</p>
25	7	Jon Dix	<p>At 1.11 the report identifies the cost of the waste and recycling service. How much extra does it cost having to run the service out of two depots including one which is outside of the borough and would costs be reduced if all services were run from one depot?</p>	<p>The round restructure will enable the routes to be optimised to deliver an efficient operation. The operation from a hypothetical single depot could only be calculated, knowing where the single depot is.</p>
26	7	Barbara Jacobson	<p>1.14 The logistical problems that would arise in the waste and recycling services were highlighted when the move from Mill Hill Depot was first raised, and planning how the new arrangement would work would seem to be an essential part of the move. Why were the rounds not reorganized at that time?</p>	<p>In May 2017 the Environment Committees decide to keep Street Scene as an In House service. Following on from this decision and the move from Mill Hill depot in July 2017 restructuring of street scene services has been ongoing. Change have been made to street cleansing, ground maintenance, commercial service, as well as support service. Services have now bedded down in their new locations and we have a clear forward plan of new households development over the next five year. This is now the right time for the council to maximise the efficiencies across the recycling and waste operation.</p>
27	8	Roger Tichborne	<p>The Mill Hill Neighbourhood Forum are keen to promote cycling and healthy lifestyles. We would like to work with Barnet Council to use our Summer fair event on 29/30 July to promote cycling in Barnet. We believe funding</p>	<p>Thank you for making us aware of your event. We will raise this with our Cycling Team. They have limited resources available, but may be able to offer guidance on appropriate activities for the Summer Fair in relation to cycling. A Council officer will be in contact to discuss the event.</p>



Environment Committee Public Questions/Comments– 05 June 2018

			is available from the Mayor of London and Barnet. We would like to invite the council to participate. Can the relevant senior officer speak to us to co ordinate activities?	
28	7	Derek R Dishman	1.22 - Does the council get paid for each tonne of waste which is burned or does it have to pay for it to be burned & tell me the values per tonne please, if applicable.	The council pays for each tonne of waste sent for disposal, through a levy payment to the North London Waste Authority. The levy reflects “gate fee” for the waste, and any taxes are included within the levy payment. The 2018/19 prices for waste disposal are circa. £89.17 per tonne. Compared with the cost of landfill which would include the cost of disposal as well as landfill tax. Landfill tax in 2017 was £86.10 a tonne
29	7	Mr Levy	Re 1.31. Can LBB make any estimate of the proportion of recyclables brought to the Bring Sites illegally from businesses, and on what basis?	No
30	8	Jon Klaff	Are the proposed hubs physical or geo-fenced?	The hubs are geo-fenced
31	8	Mary O'Connor	Will Barnet Council receive any revenue from this scheme? Will Barnet contribute any funds toward this scheme? Who will supply the extra Dockless Parking Sites stands?	The Council will not receive any income from the scheme. The Council will not contribute any funds towards the scheme. Existing cycle stands will be utilised.
32	7	Jon Dix	At 1.17 the report talks about double shifting. Please can you clarify at what time the earliest rounds would start and at what time would the latest rounds finish?	This has not yet been established, however, it is likely that collection services will operate later into the afternoon, if double shifts were introduced
33	7	Barbara Jacobson	1.16 How much time has been spent and how many miles have been travelled by the Waste and Recycling Services in a month to utilize the two depots as compared to the time and distance travelled when the Mill Hill Depot was	The Council has not carried out any such assessment

Environment Committee Public Questions/Comments– 05 June 2018

			in use?	
34	8	Roger Tichborne	Does the MoU allow for income to Barnet from the operator to be able to run the scheme in Barnet?	No the MoU does not provide a mechanism for the Council to generate income from the scheme from the operator.
35	7	Derek R Dishman	Out of the 44 FPNs for fly tipping in High Barnet (per your open data portal) since July 2016, how many were issued to businesses which had already produced evidence that they had a commercial waste disposal contract in place?	This information is currently being reviewed. An office will provide the information when it is available.
36	7	Mr Levy	Why isn't there Compulsory Recycling for businesses and institutions above a certain threshold of generation of recyclables, or will there be?	There is no legal requirement of this type.
37	8	Jon Klaff	What organisations or regular meetings with dockless bike hire stakeholders has the council or officers attended?	<p>The Council has been involved with:</p> <ul style="list-style-type: none"> <li>• Bike Plus Forums</li> <li>• Waltham Forest Council</li> <li>• Enfield Council</li> </ul> <p>We also intend to engage with additional cycling groups as part of the Long-Term Transport Strategy formulation process.</p>
38	7	Mary O'Connor	Many of the Dockless Parking Sites mentioned in Appendix 6 require the agreement of Network Rail or TfL. How do you expect to implement the scheme this month when these agreements in appendix 6 states they have not yet been obtained?	This list is all of the potential bike location sites. Bikes will be deployed in a phased approach over a 3-6 month period which will allow for these agreements to be put in place.

Environment Committee Public Questions/Comments– 05 June 2018

39	7	Jon Dix	<p>At 1.17 the report talks about local alternative bulking points. Given the difficulty in finding the Oakleigh Road Depot and the likely planning opposition you will get from residents when they find they are going to have waste tipped and bulked close to their homes, do you think this is a realistic option?</p>	<p>The viability of local sites will be fully investigated, and officers appreciate the sensitivity and risk involved in the provision of these vital activities.</p>
40	7	Barbara Jacobson	<p>1.17 How many vehicles are now in service and how many will be removed? What was the cost of the vehicles being removed, what is their current commercial value, and will the council sell them or scrap them?</p> <ul style="list-style-type: none"> <li>• What is the benefit of reducing the vehicle fleet?</li> <li>• How will the workforce be affected: will they work longer hours, will there be redundancies, will there be different shift hours, and have the workers been or will they be consulted?</li> <li>• What will the impact of doing twice as many rounds a day be on the estimated life of each vehicle?</li> <li>• Given that there have been significant vehicle breakdowns and each can mean the failure to pick up waste and recycling for days or even a week, how will the reduced, double-shift service cope with the double impact of one or more vehicles being out of service?</li> </ul>	<p>The council has 57 recycling and waste vehicles, which are between four and seven years old. The depreciation rate of individual vehicles and current commercial value of the fleet is variable and cannot be readily provided. Where vehicles reach the end of their life or are no longer required they are sold by the council with the money reinvested in the service.</p> <p>There will be no redundancies as a result of the changes proposed. Working patterns may need to be adjusted however this has not been fully established.</p> <p>When designing the new recycling and waste service there are numerous opportunities and delivery variations that will be assessed. Officers will take into account vehicles maintenance and replacement costs. We have already stated that there will be no staff redundancies</p>
41	8	Roger Tichborne	<p>Are Urbo planning on rolling out e-bikes as part of their offering?</p>	<p>Urbo do not currently offer e-bikes.</p>

Environment Committee Public Questions/Comments– 05 June 2018

42	7	Mr Levy	Re 1.35-1.38 winter suspension of garden waste collections. The preceding cuts in garden waste collection, to fortnightly with no excess material, led to an estimated fall of 14% in garden waste collection tonnage, which Officers have acknowledged. What modelling has been done of the fall in tonnage likely to result from a three month winter suspension versus six weeks or none, and of the corresponding effect on air pollution from the likely rise in bonfires?	<p>Between December and February (inclusive) of 2016/17 1,857 tonnes of garden waste was collected. Approximately 12% of the annual green waste tonnages. The total collected in 2016/17 was 14,910 tonnes. It is reasonable to assume that similar levels could be witnessed without a 3 month service suspension</p> <p>No assessment of the impact on air quality has been undertaken however Barnet have an in borough refuse and recycling centre located at Summers Lane operated by the North London Waste Authority (NLWA). Residents with transport can take garden waste to this facility throughout the duration of the suspension period as opposed to the uncontrolled burning of this.</p>
43	8	Jon Klaff	Do Barnet support the proposed TfL London wide bylaw to allow for better licensing and regulating of dockless bike hire schemes?	Barnet are engaging with Transport for London on this issue and will adopt a formal position in due course.
44	8	Mary O'Connor	Collectively these intended Dockless Pool Bike Locations cover a wide area. Is any planning permission required? Why is more detailed information not available (maps of dockless parking sites, cost of scheme) and why is there no public consultation?	Planning permission is not required. There is no cost to the Council for the scheme. Parking maps are currently being developed between the Cycling Team and Urbo for the pilot scheme.
45	7	Jon Dix	At 1.22 you state that the cost of separate food waste collection is approximately £300,000 per annum. Given that it is collected with the blue bins by the same crew, that the food waste is tipped into a compartment on the blue waste refuse vehicle, can you explain how the £300,000 saving is calculated.	The calculation is based on the additional crew member that is used on all the recycling round to collect food waste. These crews will be relocated to weekday garden waste collection staff absence such displace agency staff costs.
46	7	Barbara Jacobson	1.18 Will the Members' 'comments' be taken into account to change the plan if necessary?	It is planned that a Member engagement will be held to gain views on the proposed changes, and will enable changes to be made where

Environment Committee Public Questions/Comments– 05 June 2018

			Why would the final plan not be presented to the Environment Committee so that any real concerns could be addressed in public?	appropriate.
47	7	Mr Levy	How are savings of £80,000 practically possible for a 3-month gap, since if you simply laid off the crews you would have to re-recruit them, which is costly and there would be far more turnover after a 3-month gap, including during the following 9 months, than 6 weeks?	These crews will be relocated to a pool to cover staff absences and as such reduce agency staff costs.
48	8	Mary O'Connor	The pilot is planned for 2 years. Initially there will be 100 bikes that may be increased to 300. Who will decide the number of bikes? Who will evaluate the pilot and will there be provision to amend or withdraw some or all of the scheme any time in the 2 years if there are safety concerns, or dissatisfaction?	The number of bikes will be dependent on usage and demand. Decisions will be made by Highways officers in conjunction with the Cycling Team, who will also evaluate the pilot scheme. If there are safety concerns the pilot will be modified appropriately.
49	7	Jon Dix	To what extent will the removal of brown bins and the combining of food and general waste undermine the Courtauld Commitment 2025 to reduce food waste especially if you can't measure it?	The Courtauld Commitment 2025 is a voluntary agreement to make food and drink production and consumption more sustainable. It is predominantly aimed at improving upstream efficiency and practices to reduce the amount of food that needs to be recovered either through recycling or as a fuel. Currently Barnet is not a signatory to this commitment. There are few authority who are a signatory, as it is mainly aimed a business.
50	7	Barbara Jacobson	1.20 How is that £450,000 operational savings achieved – what are the elements and how much is saved by each?	The majority of the savings will be delivered through a reduction in overtime relating to the green waste collection. The savings are the difference in the overtime payments and the new Monday to Friday service..

Environment Committee Public Questions/Comments– 05 June 2018

51	7	Mr Levy	<p>What modelling has been done of the effects on green waste tonnage and air pollution of alternative options for provision of green waste collection from allotments together with restricting bonfires there?</p>	<p>No assessment of the impact on air quality has been undertaken however Barnet have an in borough refuse and recycling centre located at Summers Lane operated by the North London Waste Authority (NLWA). Residents with transport can take garden waste to this facility throughout the duration of the suspension period as opposed to the uncontrolled burning.</p>
52	7	Jon Dix	<p>Have the council undertaken any of the initiatives set out in WRAP Household food waste collections guidance: Section 11 which saw tonnage rates increase in 18 of the 19 pilot projects and with more than half showing tonnage rates increase by more than 13% (with the highest at 62%)?</p>	<p>The council has trialled all the applicable initiatives set out in this guidance. The results were mixed, with no clear cost-effective solution for increasing food waste participation and tonnage.</p>
53	7	Barbara Jacobson	<p>1.21 Food waste collection has been part of the recycling service for five years. For how long have the problems been in evidence?</p> <ul style="list-style-type: none"> <li>• As the food waste is collected by the same vehicle at the same time as general recycling, what accounts for the additional £300,000 cost?</li> <li>• What was the cost of the brown bins and caddies?</li> <li>• How much money would the council have saved if there had been a pilot of the food waste collection, it had shown the problems now identified in 1.24, and never begun the programme?</li> <li>• Which other boroughs have removed their food-waste collections?</li> <li>• What are the environmental implications of stopping the food-waste collection, and why</li> </ul>	<p>Since the food waste collection service started we have received report of foxes and vermin accessing brown bins and making a mess.</p> <p>The calculation is based on the additional crew member that is used on all the recycling round to collect food waste. These crews will be relocated to weekday garden waste collection staff absence such displace agency staff costs. Not running the service in previous years would have saved circa. £300k a year. When the food waste collections started, however, much of Barents black bin waste was going to Landfill. Now most of Barnet’s black bin waste goes to Energy from Waste.</p> <p>As stated in the report based on a survey undertaken in 2015 only 25-30% of residents participated on a weekly basis in this service. The tonnages have not increase since that date.</p>

Environment Committee Public Questions/Comments– 05 June 2018

			should residents believe this is only a cost-saving measure? If it is only a money-saver, why doesn't the council simply say so?	
54	7	Mr Levy	Re 3. Alternative Options. The Council resolved in its Budget to consider fortnightly black bin collections, therefore why is no option for doing this presented, which could take the form of a reward scheme for householders who put out their black bins less?	The Conservative manifesto commitment is that weekly waste collections will be maintained. The proposed Alternate Weekly Collection (AWC) referred to in the November 2017 Environment Committee report will not be introduced.
55	7	Jon Dix	To what extent will the 20% reduction in throughput of the IVC at Edmonton affect its viability and what was NLWA response to this proposed reduction.?	Food waste collected in Barnet is not processed in the Edmonton IVC. The In-vessel Composting (IVC) facility will shortly be decommissioned and demolished as part of the construction of the new energy from waste facility that will be built at the site.
56	7	Barbara Jacobson	1.23 'Food waste' includes many plant products – e.g. raw fruit and vegetable and their peels – so why can they not be included in the green bin, just as they would be included in a garden compost heap?	The animal by products regulation restrict what items can be composted through what process. Including general food waste in the green bin would significantly increase the cost of the green waste disposal.
57	7	Mr Levy	Will scrapping brown bins make it impractical to cut black bin collections via an opt-in reward system as suggested in 9, because of the hazards of not collecting kitchen waste weekly?	The Conservative manifesto commitment is that that weekly waste collections will be maintained.
58	7	Jon Dix	Has anyone considered what signal the withdrawal of food bin will sent to residents and is the risk that it will be interpreted that people can throw anything in the black bin, impacting recycling rates?	Food waste collections were introduced in Barnet in 2013 at a time when the authority's recycling rate was already the highest within the NLWA. The performance of the blue bin recycling service is strong. The council will continue to promote the appropriate use of all of the recycling services available to residents

Environment Committee Public Questions/Comments– 05 June 2018

59	7	Mr Levy	What consideration has LBB made of other local authorities' various systems for segregating recyclables from street litter?	Barnet are aware of other authorities recycle on the go schemes using segregated litter bins in high footfall areas, as well as schemes to capture recyclable litter from street bin waste at recovery facilities. As a constituent of NLWA information and experiences of such schemes are shared between borough at authority meetings. These schemes are however expensive to implement and the quality and quantity of materials captured is poor.																		
60	7	Jon Dix	What will happen to all the redundant brown bins and kitchen caddies and what is the cost of recycling them?	Residents may keep their brown bins for other uses or have them collected with the black bin																		
61	7	Barbara Jacobson	1.27 What have the recycling levels been every year since 2011 to now?	<table border="1"> <thead> <tr> <th>Year</th> <th>NI 192 Outturn (Household recycling rate)</th> </tr> </thead> <tbody> <tr> <td>2010/11</td> <td>32.77%</td> </tr> <tr> <td>2011/12</td> <td>33.58%</td> </tr> <tr> <td>2012/13</td> <td>33.02%</td> </tr> <tr> <td>2013/14</td> <td>36.35%</td> </tr> <tr> <td>2014/15</td> <td>37.95%</td> </tr> <tr> <td>2015/16</td> <td>36.83%</td> </tr> <tr> <td>2016/17</td> <td>37.39%</td> </tr> <tr> <td>2017/18</td> <td>Yet to be finalised by Defra/Waste Data Flow</td> </tr> </tbody> </table>	Year	NI 192 Outturn (Household recycling rate)	2010/11	32.77%	2011/12	33.58%	2012/13	33.02%	2013/14	36.35%	2014/15	37.95%	2015/16	36.83%	2016/17	37.39%	2017/18	Yet to be finalised by Defra/Waste Data Flow
Year	NI 192 Outturn (Household recycling rate)																					
2010/11	32.77%																					
2011/12	33.58%																					
2012/13	33.02%																					
2013/14	36.35%																					
2014/15	37.95%																					
2015/16	36.83%																					
2016/17	37.39%																					
2017/18	Yet to be finalised by Defra/Waste Data Flow																					
62	7	Jon Dix	To what extent will the removal of the last 16 bring sites lead to more flytipping or recyclable product being thrown in the black bins?	We do not anticipate that the removal of the bring banks will lead to increased levels of fly tipping.																		
63	7	Barbara Jacobson	1.38 Given that not everyone has a computer or uses social media, and that the local press is not widely available, there should be some hard copy form for informing all residents of the changes. Will this be a feature rather than an 'update' in Barnet First or labels on bins?	Many forms of communications will be provided to residents outlining any service changes																		



Environment Committee Public Questions/Comments– 05 June 2018

64	7	Jon Dix	In the 3 month winter period 2016/17 how much green waste was collected?	Between December and February (inclusive) of 2016/17 1,857 tonnes of garden waste was collected. The total collected in 2016/17 was 14,910 tonnes.
65	7	Barbara Jacobson	Service Change 5 - Knowing what sticklers the council can be, the statement that 'the Council would only replace free of charge bins which had been damaged through fair wear and tear or lost by the council' should be amended to 'damaged by the council or through fair wear and tear or lost by the council. Will the council agree to this change here and in Appendix B, and if not, why not? 1.8 IF the council damages the bin, why is the resident penalized? Why would the damaged bin not be replaced like for like?	Fair wear and tear is readily identifiable versus damage caused through intentional misuse or accidentally outside of scheduled collections. Where a bin is damaged by council staff during collections this will be recorded and a charge would not be levied for a replacement.
66	7	Jon Dix	What is the risk that green waste will either be flytipped or put into black bins when the green bin collection is suspended.	We agree that there is a risk, however this was not witnessed during the 6 week service suspension in 2017/18. We have put in measures for the collection of Christmas trees as outline in 1.36.
67	7	Barbara Jacobson	5.2, ID R2 How is the statement 'it may become necessary to go to alternate weekly collection if recycling rates continue to plateau and/or the savings identified are not realised', tucked away in this table, compatible with the Conservatives' election promise to maintain weekly collections? If recycling rates continue to plateau, how will the council learn whether this is because of reduced packaging or limits on what residents are allowed to put in the recycling bin, and how will they learn from other boroughs that have higher rates of recycling?	It is the Conservative manifesto commitment that weekly waste collections will be maintained. The proposed Alternate Weekly Collection (AWC) referred to in the November 2017 Environment Committee report will not be introduced.

Environment Committee Public Questions/Comments– 05 June 2018

68	7	Jon Dix	To what extent have you consulted with the many small gardening businesses in Barnet who work through the winter and typically place the garden waste they gather at a resident's home in the resident's green bin and has anyone asked them what the impact may be either in term of cost or whether their services simply will not be used during the suspension period?	Consultation with businesses about the domestic garden waste collection service has not taken place and there is no legal requirement to carry this out. Businesses, particularly those carrying out gardening and landscaping activity, typically produce large volumes of green waste that would not be able to be collected through the domestic green bin service and should be taken away by the contractor.
69	7	Barbara Jacobson	5.2 What was the Street Scene overspend in 2017/18 and to what, in detail, is it attributable?	The detailed analysis of the 2017/18 outturn (including Street Scene) will be presented to the Financial Performance and Contracts Committee in July. The overspend is mainly attributed to the recycling and waste service.
70	7	Jon Dix	Will green bin collection staff be laid off during the service suspension and how easy will it be to ramp up staffing levels when the service recommences?	There are no planned redundancies. These crews will be relocated to a pool to cover staff absence, and as such reduce agency staff costs.
71	7	Barbara Jacobson	5.2 Staffing: In the last sentence, 'this will reduce with time due to natural wastage', to what does 'this' refer? Grammatically, it indicates that the saving on agency staff will reduce with natural wastage in the staff – that is, agency staff will be used again rather than filling staff vacancies. As agency staff is more expensive, why would this be the plan?	If staff numbers are over the numbers needed for allocated crews then these staff would be placed in a pool to cover annual leave and sickness. If staff numbers reduce then operational decisions around the deployment of staff will be based on maintaining high quality while staying within operational budgets.

Environment Committee Public Questions/Comments– 05 June 2018

72	7	Jon Dix	Why do private contractors have to comply with time banded collections in town centre, will it make it more inconvenient/expensive for them and is this simply a strategy to give the council's commercial waste collection an unfair advantage?	Everyone in a defined time banded area once rolled out will need to adhere to the time banding. This is standard practice across London, and is fully understood by private sector companies. These changes have been subject to a public consultation.
73	7	Barbara Jacobson	Appendix A What is the point of the photos of equipment without any text in the main report and not even any captions in the appendix?	Appendix A updates members regarding the arrival of the new street cleansing equipment
74	10	Jon Dix	Given that the energy cost of streetlighting is underspent will you take this opportunity to increase the lux levels of streetlight which are now at an unreasonably low level?	No.  We do not believe that LUX levels are at an unreasonable level

Environment Committee Public Questions/Comments– 05 June 2018

Public Comment (3 minutes per comment)

Item No	Public Comment Request
Agenda Item 8	Jon Klaff
Agenda item 7	<p>Michelle Ferguson</p> <p>I would like to comment upon the proposed changes to the Green Garden Waste collections and Brown Waste food collections please.</p> <ul style="list-style-type: none"><li>* Green Waste collections - change to mid-week collection (every 2 weeks). Agreed.</li><li>* Stopping Green Waste collections for 3 months only, over Winter. Agreed.</li><li>* Cancelling Brown Waste weekly food scraps collection. Disagree.</li></ul> <p>Many thanks for your community consultation. We are happy with the current waste and recycling systems and would like to commend the efficiency of the recycling and green waste collection team, especially during the heavy snow in recent times!</p>