

**Appendix A (i): List of indicators in Appendices A and B (Q2 2016/17)**

Reference	Title	Type	Appendix
<b>Adults and Communities</b>			
AC/S3	Percentage of adults with learning disabilities who live in their own home or with their family	CPI	A
AC/S4	Percentage of adults with learning disabilities in paid employment	CPI	A
AC/S5	Percentage of adults with mental health needs in paid employment	CPI	A
AC/S6	Percentage of adults with mental health needs who live independently, with or without support	CPI	A
AC/S8	Percentage of new clients, older people accessing enablement	CPI	A
AC/S9	Permanent admissions to residential and nursing care homes, per 100,000 population age 65+	CPI	A
AC/S10	Percentage of people who feel in control of their own lives	CPI	A
AC/S11	Percentage of older people remaining at home 91 days after discharge	MPI	B
AC/S15	Percentage of people who use services who say those services make them feel safe and secure	CPI	A
AC/S16	Proportion of service users with a direct payment	SPI	B
AC/S21	Number of carers' assessments (resulting in information/advice or services)	MPI	B
AC/S29	Number of instances of information, advice and guidance provided to carers	CPI	A
AC/C10	Percentage of clients receiving an ongoing package of care reviewed	MPI	B
AC/C12	Number of delayed transfers of care from hospital per 100,000 population (aged 18+) which are attributable to both NHS and Adult Social Care	MPI	B
AC/C13	Number of delayed transfers of care from hospital, and those which are attributable to adult social care, per 100,000 population	MPI	B
AC/C14	Permanent admissions to residential and nursing care homes, per 100,000 population age 18-64*	CPI	A
<b>Barnet Homes</b>			
BH/S2	Number of Homelessness Preventions	CPI	A
BH/S3 (LY: BH/S4)	Current tenant arrears as a percentage of the annual rent debit	CPI	A
BH/C2 (LY: BH/C6)	Households placed directly into the private sector by Barnet Homes	CPI	A
BH/C5 (LY: BH/S5)	Temporary Accommodation (TA) current arrears as percentage of debit	CPI	A
BH/KPI 1 (LY: BH/C4)	Total number of Households in Temporary Accommodation	CPI	A
<b>Cambridge Education</b>			
CES/S1	Percentage of primary schools rated as 'good' or better	CPI	A
CES/S3	Percentage of secondary schools rated as 'good' or better	CPI	A
CES/S18-1	Percentage of 16-18 year olds who are not in education, employment or training	CPI	A
CES/C13	The percentage of children offered one of their top three preferences of school (primary);	KPI	B
CES/C14	The percentage of parents offered one of their top three preferences of school (secondary);	KPI	B
CES/C85	Number of primary schools rated as 'good' or better	KPI	B

Reference	Title	Type	Appendix
CES/C87	Number of secondary schools rated as rated as 'good' or better	KPI	B
<b>Commissioning Group</b>			
CG/S1	Unemployment	CPI	A
CG/S3	Decrease in the level of crime across the Mayor's Office for Policing And Crime set of crimes	CPI	A
CG/S15	Performance of services	CPI	A
CG/S17	Number of older people who take up leisure services – participation of over 45s	KPI	B
CG/S22	Council Tax collection	CPI	A
CG/S23	Business rate collection	CPI	A
CG/S24	Overall satisfaction with customer services	CPI	A
CG/S25	Satisfaction with the council's website	CPI	A
CG/S26	Customer cases that are closed within the agreed timescales	CPI	A
CG/S27	Percentage of total spend with local businesses	CPI	A
CG/S28	Increasing participation in sport and physical activity	SPI	B
CG/C23	Sickness absence	MPI	B
CG/C24	Running costs of estate (designated civic buildings only)	SPI	B
<b>Customer and Support Group (CSG)</b>			
HR17a (CSG/C14)	All Employees are paid accurately	KPI	B
<b>Family Services</b>			
FS/S1	Number of children made subject to Child Protection Plans	CPI	A
FS/S2	Children made subject to Child Protection Plan for a second or subsequent time	CPI	A
FS/S3	Number of children subject to Child Protection Plans for two or more years	CPI	A
FS/S4	Number of referrals to social care (per 10,000 of the under-18 population)	CPI	A
FS/S5	Number of children adopted	CPI	A
FS/S6	Percentage of children in London Borough of Barnet foster care	CPI	A
FS/S8	Percentage of the target groups that are registered with the children centre within the area it serves	CPI	A
FS/S15	Percentage of care leavers age 19 – 21 in education, employment or training	CPI	A
FS/S16	Number of children in care per 10,000	CPI	A
FS/S18	Proportion of care leavers age 19 – 21 in suitable accommodation	CPI	A
FS/C26	% of CLA visits taken place within timeframes	MPI	B
FS/C37	Percentage of CLA who have had a timely initial health assessment in the last 6 months	MPI	B
FS/C38	Percentage of CLA who have had a health timely assessment (under 5 6 months, over 5 annual)	MPI	B
FS/C39	Percentage with dental checks in the previous 12 months	MPI	B
<b>HB Public Law</b>			
HBL001 (HBPL/C1)	Acknowledge emails within 1 working day	KPI	B
<b>Parking Services</b>			
PI/C3	Parking - Response processing in time: Response provided	SPI	B

Reference	Title	Type	Appendix
	within legislative timescales in relation to correspondence		
<b>Public Health</b>			
PH/S2	Excess weight in 4-5 year olds (overweight or obese)	CPI	A
PH/S3	Excess weight in 10-11 year olds (overweight or obese)	CPI	A
PH/S4	Rate of hospital admissions related to alcohol	CPI	A
PH/S5	Smoking prevalence	CPI	A
PH/S7	Physical activity participation	CPI	A
PH/S11	Excess weight in adults	SPI	B
PH/S13	Percentage of new attendances of all under 25 year olds tested for chlamydia	SPI	B
PH/C10	Successful treatment – opiate users	SPI	B
PH/C11	Successful treatment – non-opiate users	SPI	B
PH/C12	Successful treatment – alcohol users	SPI	B
PH/C13	Successful treatment – non-opiate and alcohol users	SPI	B
PH/C14	Representations – opiates users	SPI	B
PH/C15	Representations – non-opiates users	SPI	B
PH/C19	Number of schools registered for the Healthy Schools London Awards - (a) primary	MPI	B
<b>Re</b>			
SP KPI 01	Percentage of Strategic Planning Documents completed and signed off by the Authority	CPI	A
EH01B	Compliance with Environmental Health Service Standards (Priority 1 incidents and service requests).	CPI	A
EH02I	Compliance with Licensing Requirements for Houses in Multiple Occupation (HMOs) - Licenced HMOs meeting legal standards	CPI	A
KPI 1.1 NM	Annual programme relating to Highway Safety Inspections	KPI	B
KPI 1.2 NM	Annual Programme relating to Carriageway Resurfacing schemes	KPI	B
KPI 2.3 NM	Category 2 Defects Rectification Timescales completed on time	KPI	B
KPI 2.8 NM	Timely construction of Vehicle Crossovers following receipt of payment	KPI	B
KPI001 (A&A)	Compliance with planning application statutory timescales (for major, minor, other applications)	CPI	A
KPI NM 2.1	Highways defects made safe (composite indicator - KPI 2.1-2.3NM)	CPI	A
REGENKPI01 (Re/S11)	Number of New Homes completed	CPI	A
TSLKPI02	Appropriate response to statutory deadlines in relation to the Licensing and Gambling Act. Service requests (e.g. applications) dealt with to pre-set standards / Total number of service requests	KPI	B
<b>Registrar</b>			
R/1	Percentage of births registered within 42 working days of request	KPI	B
R/3	Percentage of deaths registered within 5 working days of request	KPI	B
R/4	Percentage of Marriage/Civil Partnership notices appointments offered within 10 working days of request	KPI	B
R/8	Birth, still-born and death decs: Percentage of incoming declarations registered with 24hrs of receipt	KPI	B

Reference	Title	Type	Appendix
R/9	Corrections and re-registration: Percentage of applications offered appointment within 7 working days of Registration Officer receiving GRO notification	KPI	B
<b>Streetscene</b>			
SS/S3	Percentage of household waste sent for reuse, recycling and composting	CPI	A
SS/S7	Percentage of unacceptable levels of litter	CPI	A
SS/S8	Percentage of unacceptable levels of detritus	CPI	A
SS/C1	Waste tonnage – residual per household	SPI	B
SS/C2	Waste tonnage – recycling per household	SPI	B
<b>YCB</b>			
YCB 10	Staff sickness	KPI	B
YCB 11	Agency staff	KPI	B
YCB 12	Accident Incident Rate	KPI	B
YCB 19	New referrals from other local authorities.	KPI	B
YCB 23	Service utilisation	KPI	B

Key:

CPI	Corporate Plan Indicator
SPI	Commissioning Plan Indicator
MPI	Management Agreement Indicator
KPI	Contract Performance Indicator