

Polling Station	What were voters who attended first thing being told?	Where those on the register you had, allowed to vote?	Were those not on the register you had, allowed to vote with a polling card? If so from what time approx?	Record of those turned away if you have one, with contact details if you have them or estimate of number turned away?	Time: approx received register?	Any other problems/issues raised with you in relation to this and by whom?	
1	Problem with register	16 on register allowed to vote	9 not on register, 8:15am	2 people said they would return later	8:15	no other issues	2
2	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	Most people were not on the register.	Only those with polling cards were allowed to vote between 7.15 and 8.15am	Took mobile number for one person, contacted her and she returned to vote. 6 people stormed off.	8.35am	No pencils	6
3	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	Most people were not on the register.	Only those with polling cards were allowed to vote between 7.15 and 8.15am	(as above, joint polling station - separate figures not provided)	8.35am	(as above, joint polling station - separate figures not provided)	
4	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	Most people were not on the register.	Only those with polling cards were allowed to vote between 7.15 and 8.15am	(as above, joint polling station - separate figures not provided)	8.35am	(as above, joint polling station - separate figures not provided)	
5	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	First ones were not on register	no info provided	only 1 person	9:30	no other issues	1
6	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	Yes - contact details in log book	14 not on register	14 not on register, contact details in log book. 1 went home to collect poll card	9:37	no other issues	13
7	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	None were on register before 8.30	100 approx with cards but unlisted, 160 calls to elections in 2 hours	none turned away	9:20	no other issues	
8	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	None were on register before 8.30	(as above, joint polling station - separate figures not provided)	none turned away	9:20	no other issues	
9	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes		none turned away	9.25am	no issues	
10	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	no	happy to come back	9.40am	no issues	
11	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes		2	9.10am	no issues	2
12	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	no	10	9.30am	no issues	10

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13	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes		yes able to vote, kept all details on separate notepad	3/4 people - said they would return later and happy to come back	8:40am	none	
14	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	yes		8	8.40am	no issues	8
15	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes			2	9.10am	no issues	2
16	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes			2	9.10am	no issues	2
17	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:18 AM		6 were unable to vote but 4 have since returned. There were no contact details for 2	10:30am	no other issues	2
18	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	8:00am		none but did ask several voter to go home and collect their polling card	10:00am	no other issues	
19	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	8:00am		none but did ask several voter to go home and collect their polling card	10:00am	no other issues	
20	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:00		none	7:50am	did not allow voters to post ballot papers in ballot box until register arrived.	
21	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:00		1 unable to vote and did not have their contact details	7:50am	no other issues	1
22	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:10am		2 were unable to vote and did not get their contact details	8:10am	no other issues	2
23	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:10am		none	8:10am	no other issues	

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24	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:15am	none	10:15am	no other issues	
25	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:15am	none	10:15am	no other issues	
26	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:00am	none	9:00am	no other issues	
27	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:00am	none but 2 voters could not wait	9:00am	no other issues	2
28	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:00am	none but a couple of voters could not wait	9:00am	staff did not have the register it was at polling station 27	2
29	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:15am	none but 3 voters could not wait	9:15am	no other issues	3
30	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:30am	15 and unable to take contact details	9:30am	no other issues	15
31	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	Yes, from approx just after 7am. All able to vote - 61 with poll cards and a few without poll cards	5 people - name and adress only on log	10:10am	Number of formal complaints require a response. Cllr - offered help. Media query from daily mail 11:45am	5
32	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7-7:20am	13 turned away, left their names	10:15am, transferred to main register no issues	no other issues	13
33	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7-7:20am	Approx 3, no names left	10:15am, transferred to main register no issues	no other issues	3

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34	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes but very few people	yes - no one was turned away with or without a poll card - approx 50. Phoned office - got electors number so could vote	2-3 people within first 15 minutes left without giving names	9am	None	3
35	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	From about 7:30am kept a list	3 at most, asked to come back, 1 has been back	9am	none	2
36	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:19am	6 but 3 were able to come back an vote	8:55am	no other issues	3
37	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:19am	6 and did not take any contact details	8:55am	no other issues	6
38	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:30am	10 voters unable to vote and Cllr took details to ask voter to come back	10:00am	Angry lady who was not happy with where the teller was stationed. Noted on logbook	10
39	Told they were not on the register, tried calling various numbers for help - couldn't get response. After 7.15 (PSI) spoke to P.O. and they started to issue ballot papers if polling cards.	yes	7:15am	2 advised to come back with poll card later. No details taken.	9:30am	no other issues	2
40							
41							
42	sorry you are not on the list, advised to contact the election office and come back later	yes	7:38am	8 people unable and 7 called who came back or will come back. They took contact details and called them back	8:40am	no other issues	1
43	sorry you are not on the list, advised to contact the election office and come back later	yes	07:20am	10 unable to vote and advised to come back later but unable to get details as too busy	8:35am	no issues	10
44	your name is not on the list we will contact the elections office to verify that you can vote, you can either wait or come back later	yes	Yes from 7:20 onwards	No phone numbers were taken but 4 people turned away, 3 of those have since returned to vote	9:00am	no other issues	4
45	your name is not on the list we will contact the elections office to verify that you can vote, you can either wait or come back later	yes	Yes from 7:20 onwards	No phone numbers were taken but 4 turned away	9:00am	no other issues	4

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46	polling card would be needed then ballot paper could be issued. Called the office	yes	no info provided	5 people went away, by-election list was complete so it was used. 2 people were confirmed with the officer and they then voted.	9:30am	no other issues	5
47	polling card would be needed then ballot paper could be issued. Called the office	yes	no info provided	5 people went away, by-election list was complete so it was used. 2 people were confirmed with the officer and they then voted.	9:30am	no other issues	5
48	Error on list - Initially issued local by-election ballot paper but return later for mayoral. Then if they were on the by-election list, issued paper	If on local register then paper issued	74 not on list but issued	5 approx, no contact details	9:45 AM	Problem of a person told he could vote by email but was not on the list - phoned officer, no paper could be issued	5
49	you are not on the register so cant vote and you should return later	yes	no info provided	15 unable to vote, no record was kept	9:45am	no other issues	15
50	you are not on the register so cant vote and you should return later	yes	no info provided	(as above, joint polling station - separate figures not provided)	9:45am	no other issues	
51	Used list for by-election as long as listed ballot paper	yes	15 not on register, before 9.40	none turned away	9:40	no other issues	
52	Tried to call office but busy	yes		2 people could not vote, 1 person who was not registered came back later. No contact details	9:20	no other issues	1
53	(as above, joint polling station - separate figures not provided)	(as above, joint polling station - separate figures not provided)	(as above, joint polling station - separate figures not provided)	(as above, joint polling station - separate figures not provided)	(as above, joint polling station - separate figures not provided)	(as above, joint polling station - separate figures not provided)	
54	sorry you are not on the list contact the election office and come back later	yes	7:20am	15 were unable to vote and told to return later. No details taken as too busy	9:00am	no issues	15
55	your name is not on the list, please contact the elections office or come back later.	yes	7:54am	10-25 were unable to vote and so far 10 have come back or have said that will come back. No details were taken as too busy	9:00am	no issues	15
56	your name is not on the list, please wait or come back later as we contact the elections office to verify that you can vote.	yes	8:00am	5 were not on the list and 2 were unable to wait so did not vote. No details taken	9:20	no issues	2
57	your name is not on the list, please wait or come back later as we contact the elections office to verify that you can vote.	yes	8:00am	5 were not on the list and 3 were unable to wait so did not vote. No details taken	9:20	no issues	3
58	Not on the list cant vote, can't give ballot paper	Not known - occasion didn't arise	7.23am	List kept but not provided	9:45	Just voter: Cllr	
59	Not on the list cant vote, can't give ballot paper	Not known - occasion didn't arise	7.23am	List kept but not provided	9:45	(as above, joint polling station - separate figures not provided)	

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60	Not on register, could vote with a poll card. No card, PO called the office to verify	Yes	A little after 7am (Advised by centre)	Not many, approximately 2 - No list	8:30/8:45am	no other issues	2
61	Card ok - issue ballot and record on register. People told to come back	Yes	A little after 7am (Advised by centre)	All who were advised to come back did	8:30/8:45am	Member of Labour party - comms. 2 people voted with no card and not on the list - checked later and they were on list	
62	Not on list - gave contact for registration	Yes (1 out of 15)	No voting until 7.27am	List on old register	8:50	no other issues	
63	Not on list - gave contact for registration	(as above, joint polling station - separate figures not provided)	No voting until 7.27am	List on old register	8:50	no other issues	
64							
65	Check with centre to see what to do, nothing could do	yes	7:10am	12, list kept	9:05	no other issues	12
66	Assumed new voter - helpline called, new list coming	yes	7:15am	6 people walked. No record	9:05	no other issues	6
67	Can't verify - advised without card to come back later on in evening (7-7.25am, 4/5 people)	yes	7:25am	List kept for some - estimated 20 in total until 9am	9:05	Emergency proxu required by 1 voter - referred to centre	20
68	20 voters told register not correct, can't vote until new list arrives	yes	7:25am	20 approx, 2/3 came back, 2 couldn't come back	9:05	no other issues	18
69	Names not on list - get in touch with centre	yes	7:46am	No list kept, numbers estimated but not provided	9am	no other issues	
70	Took names, umbers of people who couldn't wait - call back for new register, cards provided for phone line	yes	7:30am	Some - they are logged (not provided)	8:30/8:40am	no other issues	
71	Can't vote if no card,not on list can't vote, then if they had a card they could vote	yes	7:15am	No list	8:33am	no other issues	
72	they were asked to come back, problem with the register or call elections office	yes	yes - after 7.22am	10	9.10am	None	10
73	they were asked to come back, problem with the register or call elections office	yes	yes - after 7.22am	7	9.10am	None	7
74	there was problem with the register	yes	no not until 8.50am	20 - 4/5 returned to vote	8.50am	couldn't contact elections office (Early in day)	15
75	there was problem with the register, accepted poll cards from 7.22am	yes	yes - after 7.22am	9 - 3 returned to vote	8.45am	couldn't contact elections office (Early in day)	6
76	there was a technical error, please call office after 7.22 they added manually to the register	yes	yes - from 7.22am	3	9.30am	couldn't contact elections office (Early in day)	3
77	there was a technical error, please call office after 7.22 they added manually to the register	yes	yes - from 7.22am	3	9.30am	couldn't contact elections office (Early in day)	3
78	indicated that there was an error	yes	yes - after 7.22am	4 - 3 returned to vote	9am	130 attempts to contact between 7 - 9	1
79	indicated that there was an error	yes	yes - after 7.22am	6 - 4 returned to vote	9am	130 attempts to contact between 7 - 9	2
80	indicated that there was an error, call elections office	yes	yes - after 7.22am	10 - half returned	9.05am	issued a vote to a postal voter - earlier in the day	5
81	indicated that there was an error, call elections office	yes	yes - after 7.22am	10 - half returned	9.05am	no issues	5
82	technical issues -provide their poll cards	yes	yes - after 7.22am	2 turned away but came back later to vote	9.10am	no issues	
83	problems with the register - PSI was there at 7am	yes	yes - after 7.22am	2	9.30am	no issues	2

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84	problems with the register - PSI was there at 7am	yes	yes - after 7.22am	1	9.30am	no issues	1
85	problems with the register - PSI was there at 7am	yes	yes - after 7.22am	2	9.30am	no issues	2
86	indicated that there was an error, call elections office	yes	yes - after 7.22am	5 - all returned	9.30am	no issues	
87	indicated that there was an error, call elections office	yes	yes - after 7.22am	4 - 2 returned	9.30am	no issues	2
88	technical issues - invited people to come back	yes	yes - after 7.22am	0	9.30am	no issues	
89	technical issues - invited people to come back	yes	yes - after 7.22am	0	9.30am	no issues	
90	At 7.05 voters attended station. Polling cards were shown but not on station register. Called ER for advice line engaged. Called PSI approx. 7.15am advised that if polling card was presented to issue ballot papers. If no polling card then person had to be verified via phone to ER office. Once this was done ballot papers issued.	No info provided	yes	2 people without cards could not wait for verification and left but later returned and were given ballot papers as new list had been delivered.	9:30am	None	
91	At 7.05 voters attended station. Polling cards were shown but not on station register. Called ER for advice line engaged. Called PSI approx. 7.15am advised that if polling card was presented to issue ballot papers. If no polling card then person had to be verified via phone to ER office. Once this was done ballot papers issued.	No info provided	yes	5 Voters who could not wait for verification by phone had their details taken and left. They were then phoned after 9.30 and advised that the updated register was available. All those 5 returned to vote.	9:30am	None	
92	Couldn't issue ballot, come back later today, open until 10pm. List of contacts ring back/turned away names and address	yes	No, until 9:15am (new list)	List kept but not provided	9:15am	no other issues	
93	7.00am first voters told that if name not on register then unable to issue ballot papers. 7.05am Called PSI advised to call ER office for instruction. 7.17am information received that all with poll cards can be issued ballot papers	No info provided	yes	Approx 15 voters with no cards told to come back if possible as they could not wait for verification. No details taken of voters. Unknown if 15 returned later.	9:30am	None	15
94	7.00am first voters told that if name not on register then unable to issue ballot papers. 7.05am Called PSI advised to call ER office for instruction. 7.17am information received that all with poll cards can be issued ballot papers	No info provided	yes	(as above, joint polling station - separate figures not provided)	9:30am	None	
95	Approx. 7.05am first voter arrived not on list but with polling card. 7.10am conversation with ER confirmed that ballot papers to be issued to those with cards. Those with no cards need to be verified by ER via phone before ballot paper issued.	No info provided	yes	6 voters could not wait so left the station but it is believed that at least 2 returned later to vote.	9:20am	None	4
96	Approx. 7.05am first voter arrived not on list but with polling card. 7.10am conversation with ER confirmed that ballot papers to be issued to those with cards. Those with no cards need to be verified by ER via phone before ballot paper issued.	No info provided	yes	(as above, joint polling station - separate figures not provided)	9:20am	None	

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97	From 7.05am ant voter with a card but not on register was given a ballot paper. All voters who attended without polling cards asked to produce ID like driving license and were then given ballot papers.	No info provided	yes	2 voters had no card and no ID were not given ballot papers but returned later with polling card	9:15am	None	
98	your name is not on the list we will contact the elections office to verify that you can vote.	yes	yes from 8:00am	13 voters turned away and 4 returned. Yes contact details provided on a errors list.	9:00am	none	9
99	your name is not on the list we will contact the elections office to verify that you can vote.	yes	8:00am	15 unable to vote and one has since returned. Yes contact details provided on a errors list.	9:00am	none	14
100	To call the centre, poll card can vote	yes	7:05am	No list - estimated 6-10 turned away - no vote	Shortly after 9:00am	none	10
101	Names not on register, call main office to check	yes	7:15/7:20am	Record of those allowed to vote with card	8:35am	None	
102	First voters attended at appox 7.05am continually trying to call ER for instruction. 7.20 called PSI instructed to issue ballot papers to all with poll cards. All without poll cards had to be verified by phone with ER before issuing ballot papers	No info provided	yes	A number of voters left as they were unable to wait for phone check. Approx. 6 left no details taken of these voters	8:50am	None	6
103	First voters attended at appox 7.05am continually trying to call ER for instruction. 7.20 called PSI instructed to issue ballot papers to all with poll cards. All without poll cards had to be verified by phone with ER before issuing ballot papers	No info provided	yes	(as above, joint polling station - separate figures not provided)	8:50am	None	
104							
105							
106	The lists were incomplete. Not updated. If they didn't have a poll card they couldn't vote then. Difficult to manage without information.	yes	yes	Everyone that attended either voted then or they came back	9:40	Phone numbers were rubbish	
107	The lists were incomplete. Not updated. If they didn't have a poll card they couldn't vote then. Difficult to manage without information.	yes	yes	Everyone that attended either voted then or they came back	9:40	Phone numbers were rubbish	
108	Assured residents to bear with us and to bring poll card. Noted there was a fault, didn't know they could use cards	yes	yes	12 were turned away, 8-10 came back	9:20	none	4
109	Assured residents to bear with us and to bring poll card. Noted there was a fault, didn't know they could use cards	yes	yes	(as above, joint polling station - separate figures not provided)	9:20	none	
110							
111	2 people didn't have a poll card and weren't on the register - told to ring the office and come back	yes	yes - 40 people	2 people told to ring the office and come back	8:50	none	2

Polling Station	What were voters who attended first thing being told?	Where those on the register you had, allowed to vote?	Were those not on the register you had, allowed to vote with a polling card? If so from what time approx?	Record of those turned away if you have one, with contact details if you have them or estimate of number turned away?	Time: approx received register?	Any other problems/issues raised with you in relation to this and by whom?	
112	Told them there was an error, need to ring for advice. Staff needed to call office, spoke to PSI for advice	None that visited were on the list	No one without cards was able to vote, as they didn't know what to do. Phones were no use	Around 20-25 people were turned away. Some details were taken and they were contacted	10:15 (Cllr supplied a register from December 2015 at 8.30am, this was helpful)	Not enough people. Ballot boxes hard to ... (illegible word here, sorry!)	25
113	Told them there was an error, need to ring for advice. Staff needed to call office, spoke to PSI for advice	None that visited were on the list	No one without cards was able to vote, as they didn't know what to do. Phones were no use	(as above, joint polling station - separate figures not provided)	10:15 (Cllr supplied a register from December 2015 at 8.30am, this was helpful)	Not enough people. Ballot boxes hard to ... (illegible word here, sorry!)	
114	That the PO required advice on how to deal with voters	yes	7:30am - people without a card left	20 people in total, none left details, they didn't vote. 1 left details and was contacted	10:30	none	20
115	7.05 told by PSI to issue ballot papers to all who had polling cards. All without polling cards asked to wait for verification by phone.	No info provided	yes	2 people left due to not being on the list but stated they would come back later, 1 voter left and said he could not return	10:20	none	1
116	7.05 told by PSI to issue ballot papers to all who had polling cards. All without polling cards asked to wait for verification by phone.	No info provided	yes	(as above, joint polling station - separate figures not provided)	10:20	none	
117	At 7am had no idea what was going on - need to call for information. PSI said to encourage people to go home and get poll cards, told open until 10pm. Hand wrote names, addreses, poll numbers	yes	7:20	5 left without voting	10:20	BBC Reporter, informed comms, very confused. Phone number doesn't work well.	5
118	At 7am had no idea what was going on - need to call for information. PSI said to encourage people to go home and get poll cards, told open until 10pm. Hand wrote names, addreses, poll numbers	yes	7:20	(as above, joint polling station - separate figures not provided)	10:20	(as above, joint polling station - separate figures not provided)	
119	At 7am had no idea what was going on - need to call for information. PSI said to encourage people to go home and get poll cards, told open until 10pm. Hand wrote names, addreses, poll numbers	yes	7:20	(as above, joint polling station - separate figures not provided)	10:20	(as above, joint polling station - separate figures not provided)	
120	There were oproblems with the list, if they had polling cards they were issued ballot papers	yes	Yes, via speaking with PSI	4-5 people were not able to vote. They returned and voted	10:15	There was a BBC reporter who interviewed Cllr - he said it was a 'cock-up'. PO spoke with Comms. Number dosen't work. Resident filmed PO at 7:10-15, because there was a delay.	
121	you have to ring the elections office to confirm that on register - can either waitor come back later	yes	07:30am	9-10 people unable to vote but did not take a record	8:55am	no other issues	10
122	you are not on the register, ring the election office - asked to wait or come back later	yes	7:45am	9 unable to vote, logged their details and phoned them back. 8 issued with papers and voted	9:00am	no other issues	1

Polling Station	What were voters who attended first thing being told?	Where those on the register you had, allowed to vote?	Were those not on the register you had, allowed to vote with a polling card? If so from what time approx?	Record of those turned away if you have one, with contact details if you have them or estimate of number turned away?	Time: approx received register?	Any other problems/issues raised with you in relation to this and by whom?	
123	sorry not on register and given elections office contact	yes	07:40am	some contact taken and staff attempted to call them back	9:00am	no other issues	
124	7.00 – 7.10 voters not on list asked to wait while instructions obtained from ER. 7.10am called PSI confirmed that ballot papers could be issued to those with polling cards. All those without polling cards needed to be verified via phone by ER office	No info provided	yes	11 people could not wait so left. No details taken but believed 2 returned later	9:15am	no other issues	9
125	7.00 – 7.10 voters not on list asked to wait while instructions obtained from ER. 7.10am called PSI confirmed that ballot papers could be issued to those with polling cards. All those without polling cards needed to be verified via phone by ER office	No info provided	yes	(as above, joint polling station - separate figures not provided)	9:15am	no other issues	
126	not on the register so cant vote and told to contact office	yes	7:20am	no recored but 2 were turned away	9:20am	no other issues	2
127	suspected that there was an incorrect register and asked people wo wait to confirm if could vote with just the polling card	yes	7:15am	kept a list of those unable to vote	9:15am	no other issues	
128	you can vote with the polling card due to a problem with the register	yes	7:00am	1 who did not have their card but has come back and since voted	9:30am	no other issues	
129	you can vote with the polling card due to a problem with the register	yes	7:00am	1 who did not have their card but has come back and since voted	9:30am	no other issues	
130	name not on register, contact the elections office. Can come back later	no - no one could vote when they opened	7:45am	15 people were unable to vote and some have since returned	9:10am	no other issues	15
131	taken aside by staff who explained there was an error and most went home to get card and others gave details to officer. All bar one have returned and voted	yes	7:10am	details kept of those not on the list	09:30am	chanel 4 reporter turned up and told to contact Comms team	
132	they were told to come back once officer spoke to election office. All bar one have since returned to vote.	yes	7:05 AM	none turned away	before 10:00am	no other issues	
133	they were told to come back once officer spoke to election office. All bar one have since returned to vote.	yes	7:05 AM	none turned away	before 10:00am	no other issues	
134	there was an error so come back later	yes	unknown	8 turned away and told to come back with polling card, no record kept	9:45am	wrong number for the election office.	8
135	PSI at station were told to manually enter the voters details onto the register	yes	7.15am	None	9.55am	no issues	
136	PSI at station were told to manually enter the voters details onto the register	yes	7.15am	None	9.55am	no issues	
137	Called PSI and confirmed to added manually to register	yes	7.30am	2 turned	9.55am	no issues	2
138	Explained not on register - called PSI and confirmed to added manually to register	yes	7.30am	2 turned away but came back later to vote	10.30am	no issues	2
139	Explained not on register - called PSI and confirmed to added manually to register	yes	7.30am	none	10.30am	no issues	
140	Explained not on register - called PSI and confirmed to added manually to register	yes	7.30am	none	10.30am	no issues	
141	phoned ERO added manually	yes	7.03am	none	9.39am	no issues	
142	called office - added manually	yes	7.10am	none	10am	no issues	
143	called office - added manually	yes	7.10am	none	10am	no issues	

