From: "Hofer, Sharon" </ O=LBBARNET EXCHANGE SYSTEMS/ OU=FIRST ADMINISTRATIVE GROUP/ CN=RECIPIENTS/ CN=SHARON.HOFER> Sent: 03/01/2017 15:21:08
To: 'rebar1983@homail.co.uk'

Subject: Ace Hair and Beauty - Licence Application

Dear Mr Abdullah

Further to our telephone conversation, please find attached details for the company who will translate and provide a comparability certificate for your new therapist.

Please note that you will also need to employ a Laser Protection Advisor (LPA) to undertake the initial visit in respect of the laser.

The therapist will need to have completed training on the machine, which I understand you are organising, together with the Core of Knowledge Laser Safety training (COK), which your LPA should be able to do at the same time as their visit.

Until you have at least her laser training certificate, the COK and the LPA's paperwork in place, I will not be able to undertake the inspection for the issue of your licence.

I can put a condition on the licence in respect of her qualifications as long as I have confirmation from UKNARIC that she has applied to them.

I appreciate you have only just employed her but you need to start the above as soon as possible as I am unable to hold the issue of the licence up indefinitely.

Kind regards

Sharon Hofer Health and Safety Officer

Environmental Health Department

Development and Regulatory Services

London Borough of Barnet, Barnet House, 1255 High Road, Whetstone, London N20 0EJ Tel: 020 8359 7431

Fax: 08,70 889 6793

Email: sharon.hofer@barnet.gov.uk <mailto:sharon.hofer@barnet.gov.uk>

Barnet Online: www.barnet.gov.uk <about:blankwww.barnet.gov.uk>

www.re-ltd.co.uk < http://www.re-ltd.co.uk/>

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From: "Hofer, Sharon" </ O=LBBARNET EXCHANGE SYSTEMS/ OU=FIRST ADMINISTRATIVE GROUP/ CN=RECIPIENTS/ CN=SHARON.HOFER>

Sent: 18/01/2017 16:16:51

To: 'rebwar1983@hotmail.co.uk'

Subject: Ace Hair Beauty & Nail, 59 Golders Green Road, NW11

Dear Mr Abdullah

I refer to my email if the 3rd January 2017 and messages left asking you to contact me.

You have failed to respond to any communication sent to you and I am therefore unable to hold the issue of licence up any longer. I intend to undertake an inspection of the premises for the sunbed treatments only. This will be carried out on Monday the 23rd January 2017 at 11.30am. If you are unable to make this appointment, then please make your manager aware of my visit.

A refund will be requested for the additional £70 that you have paid to add laser treatments onto your application, and returned to you.

You will not permitted to offer any other treatments until you have furnished this council with full details of all therapists together with copies of accredited qualifications and training certificates.

If after the issue of the licence you wish to add further therapists or treatments, you will need to apply for a variation to the existing licence once issued.

Please be aware that it is an offence under the London Local Authorities Act 1991 - Part II to offer treatments without a licence from this Council.

Yours faithfully

Sharon Hofer Health and Safety Officer

Environmental Health Department

Development and Regulatory Services

London Borough of Barnet, Barnet House, 1255 High Road, Whetstone, London N20 0EJ

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Fax: 0870 889 6793

Email: sharon.hofer@barnet.gov.uk <mailto:sharon.hofer@barnet.gov.uk>

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From: "Hofer, Sharon" </ O=LBBARNET EXCHANGE SYSTEMS/ OU=FIRST ADMINISTRATIVE GROUP/ CN=RECIPIENTS/ CN=SHARON.HOFER>

Sent: 20/02/2017 15:31:14

To: 'rebwar1983@hotmail.co.uk'

Subject: FW: Ace Hair Beauty & Nail, 59 Golders Green Road, NW11

Dear Mr Abdullah

Trefer to our telephone conversation of the 23rd January 2017.

Could you please update me in regards to both Sepdeh's Level 2 certificates that were requested and klass translated qualifications.

I understand that you were to also contact Paul from Apollo regarding sunbed training for some of the staff.

I need to arrange for a colleague to visit and inspect as the licence has been put on hold since November 2016, and you are currently in breach of the London Local Authorities Act 1991.

Yours sincerely

Sharon Hofer Health and Safety Officer

Environmental Health Department

Development and Regulatory Services

London Borough of Barnet, Barnet House, 1255 High Road, Whetstone, London N20 0EJ Tel: 020 8359 7431

Fax: 0870 889 6793

Email: sharon.hofer@barnet.gov.uk <mailto:sharon.hofer@barnet.gov.uk>

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Development and Regulatory Services **Environmental Health Department** The London Borough of Barnet Barnet House, 1255 High Road, Whetstone, London N20 0EJ

Mr R Abduallah Ace Hair, Beauty & Nail Ltd 59 Golders Green Road London **NW11 8EL** 

Contact:

Chris Carabine

Tel:

020 8359 7407

E-mail:

chris.carabine@barnet.gov.uk

Fax: Date: 0870 8896793 30 June 2017

Our reference: STBANC/16/54417

Dear Mr Abdullah

Ace Hair, Beauty and Nail Ltd Health and Safety at Work Act 1974 – Sections 1 & 2 The Management of Health and Safety at Work Regulations 1999 - Section 3 London Local Authorities Act 1991 - Part II

I refer to your application for a special treatment licence received on the 9th November 2016.

As you are aware the licence has not been issued as you have not met the licence regulations and conditions set under the London Local Authorities Act 1991and you have continually failed to provide the necessary information to Mrs Hofer. You are therefore trading without a valid licence and committing an offence.

Sharon Hofer, the Licensing Officer, has been trying to arrange an appointment for an inspection of your premises and to resolve these issues with you without success.

Clearly we cannot allow this situation to prevail when every other business has made a compliant application and is correctly licensed. I am therefore writing to you to advise that we will be formally refusing your licence and will then move to prosecution if you continue to trade.

The issues still to be addressed are as follows:

## The Management of Health and Safety at Work Regulations 1999

Under Section 3 of this Act, every employer must make a suitable and sufficient assessment of all the risks to the health and safety of employees to which they are exposed whilst they are at work, and of persons not in his employment arising out of or in connection with the conduct by him of his undertaking, ie customers

In particular, your risk assessment needs to cover the sunbed and the risks associated with exposure to UV radiation and the measures taken to control these risks as far as is reasonably practicable.

## London Local Authorities Act 1991 - Part II

Section 6(1) – No premises shall be used in the borough as an establishment for special treatment except under and in accordance with a special treatment licence granted under this section by the borough Council and related conditions. In your case you have failed to provide evidence that the following requirements are met:

6 (3c) - the qualifications of the persons giving the special treatment are suitable 6 (3g) - the safety of any equipment used in connection with the sunbed treatment and the way in which the treatment is given.

The Code of Practice for UV Light Treatments attached to the licence conditions in respect of Special Treatments Establishments requires:

Staff advising clients on use of the tanning equipment must have successfully completed one of the following training courses:

- a.) NVQ unit BT30 Provide UV Tanning Treatments
- b.) Sports management U V light training (ISRM)
- c.) Specific manufacturer training for the facility offered in your premises
- d.) Membership to the Sunbed Association and receipt of their training package

Appropriate trained staff must be on duty at all times when the premises are open to the public.

All clients must be screened prior to first sunbed use and any contra-indications identified. Suitable tanning advice must be given to all clients relative to their skin type. Early sessions should be more restricted.

You are therefore required to submit the following within the next 14 days:

- 1) A Risk Assessment for the premises
- 2) Sunbed training records of all staff advising clients on, or managing the use of, the sunbed
- 3) The names and copies of all qualifications for those therapists offering any beauty treatments, including what treatments they propose to offer.

Failure to provide this information will result in refusal of your licence and subsequent legal proceedings being taken against you.

Whilst writing I require an update on the Electrical Installation Condition report for the premises, as per condition 44 of the Council's Regulations and Licence conditions, of which you received a copy as part of the application pack.

Once I am in receipt of the above information I would ask that you contact Sharon in order to arrange an appointment for the inspection of your premises. If you make any

attempt to obstruct inspection the police will be asked to attend with her and this offence could also result in prosecution.

Should you wish to discuss the content of this letter please contact me on the above telephone number.

Yours sincerely

Chris Carabine Group Manager (Food, Health & Safety)

