

ITEM 8

Report Name:	Hate Crime Reporting – Update	
Meeting:	Barnet Safer Communities Partnership Board (SCPB)	
Meeting Date:	28 th October 2016	
Enclosures:	Appendix 1 - Signposting Information Form Appendix 2 - The reporting process for Barnet's Hate Crime Reporting Centres Appendix 3 - Appendix 3	
Report Author:	Ray and Booth Safeguarding Adults Board and Chief Executive of Barnet Mencap Peter Clifton (Community Safety Manger)	
Outcome Required:	Information Only: Decision Required: Feedback/comments required: X	<input type="checkbox"/>
Restricted	No	

Introduction

During 2015 the Barnet Safeguarding Adults Board (SAB) and Safer Communities Partnership Board reviewed the operation of Third Party reporting sites in Barnet.

A report detailing the findings of that review was presented to Barnet Safer Communities Partnership Board on 29th January 2016.

Two of the reports main findings were that:

- “[As is the case nationally, in Barnet] there is widespread under-reporting. The engagement activities revealed that disabled people experience crime and significant levels of Hate Crime incidents that need to be recorded.”
- There were several shortcomings in the local Hate Crime reporting system.

The report made eight recommendations to address the issues identified, with the intention that through their implementation and working on a multi-agency and victim-centred basis it would be possible to make meaningful change and make a real difference for people in the borough.

This report provides an update to the Safer Communities Partnership Board on the progress made in implementing those eight recommendations.

In addition, details of the revised reporting procedures and Hate Crime reporting centres processes are provided in appendix 1,2 and 3.

Implementing the recommendations – progress update

a) **Hate Crime reporting sites – terminology:** *This review has looked at the operation of Third Party Reporting sites. It would be helpful at this stage, however, to redefine the terminology used. Almost all the people consulted were confused by the term Third Party Reporting. The suggestion is that Hate Crime Reporting Site is a much clearer description. True Vision use 'non-police reporting site' but it is more useful to talk explicitly about Hate Crime Reporting sites.*

October 2016 Update:

- 'Hate Crime Reporting Centre' terminology has been adopted in the revised hate crime reporting process, training and documentation

b) **Confirming the current active sites:** The Community Safety Team will confirm the current Hate Crime Reporting sites that are willing to continue to function after April 2016. There should be work to identify new sites and to establish a list that is easy to manage, so that the Community Safety Team can add/remove organisations that are active Hate Crime Reporting sites.

October 2016 Update:

- All sites listed as third party sites have been contacted to confirm if they are still active
- Sites responding to confirm they are active were invited to attend re-refresh training sessions and Hate Crime Reporting centres re-launch event (10th October)
- Sites which have completed the training are now listed as our current active hate crime reporting centres.

- Next step: Following up with sites which did not respond or complete the training to offer them a training session so that we can list them as an active reporting site.

c) **Promotion:** Very few of the people consulted knew about the Hate Crime Reporting sites. Once the sites are confirmed, there needs to be a publicity campaign, with leaflets, news articles, to make people aware of the sites and their location. The sites themselves should display posters and leaflets about their function as a place to report Hate Crime. What is also needed is clear and consistent branding.

October 2016 Update:

- True vision Hate Crime Awareness and reporting publicity material has been made available to the Hate Crime Reporting centres for display at the sites.
- Next step: Follow up visits to Hate Crime Reporting sites to ensure publicity material is visible
- Next step: Work during the next 12 months with the Hate Crime reporting centres so that they are able to raise awareness about hate crime reporting within their local area and with the communities they engage with.

d) **Pathways:** There should also be publicity for clear pathways, so that, as well as people themselves reporting Hate Crime, professionals can signpost them to an appropriate site. People should in turn be offered additional support, if they need advice and information once they have made a report. People can be referred or signposted to appropriate voluntary or community organisations.

October 2016 Update:

- Hate Crime reporting centres procedures have been revised to provide a clear reporting pathway, taking advantage of the existing 'true vision on line reporting system.
- Sign posting information sheet has been included in the training sessions and information pack for the Hate Crime Reporting Centres.

e) **Reporting Procedure.** There should be a simple reporting procedure, supported by revised paperwork, and a range of options for people to make a report. People should be able to make Hate Crime reports in person, directly to the police or at Hate Crime Reporting sites, or by telephone. People should have access online, via computers or smart phone apps. Reports should include common basic features and minimum standards for the action to be taken when reports are made. Reports should be made to the police, on an individual basis where there is consent to do this, or anonymised, and utilised for the purpose of intelligence.

October 2016 Update:

- As stated above, Hate Crime reporting centres procedures have been revised to provide a clear reporting pathway.
- Hate Crime centres have access to online reporting facilities via computer, tablets or smart phones.
- Paper copies available where a reporting centres does not have online access.

f) **Monitoring:** Reports should be monitored as type of Hate Crime and location, distinguishing Hate Crimes and incidents.

October 2016 Update:

- Under the revised procedures the Hate Crime Reporting Centres will ensure the police are notified once a report has been taken, the police keep a record of the report being made.
- The Hate Crime reporting centres will complete a monthly monitoring form detailing the number and type of reports they have taken, this form will be submitted to the Community Safety team who will monitor the level of activity at the Hate Crime Reporting Centres and provide regular updates to the Safeguarding Adults Board and Safer Communities Partnership Board.

g) **Community Safety MARAC:** Where there are repeat victims or significant concerns about the risks for individuals these should be included in the Community MARAC procedures. This will provide for effective decision-making and risk management on a multi-agency basis.

October 2016 Update:

- The Community Safety MARAC is meeting on a regular basis, all partnership agencies are able to refer repeat victim cases for multi-agency review.

h) **Training:** A new training programme will be needed for front-line staff who have responsibility for taking Hate Crime Reports, and for managing the process.

October 2016 Update:

- Two training sessions have been provided for Hate Crime Reporting Centres by the Community Safety Team and Barnet Police during September 2016.

- Next steps: Further training sessions to be arranged during next 12 months for other sites who would like to become reporting centres.

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