

<u>MEETING</u> PERFORMANCE AND CONTRACT MANAGEMENT COMMITTEE
<u>DATE AND TIME</u> MONDAY 27TH FEBRUARY, 2017 AT 7.00 PM
<u>VENUE</u> HENDON TOWN HALL, THE BURROUGHS, LONDON NW4 4BQ

Dear Councillors,

Please find enclosed additional papers relating to the following items for the above mentioned meeting which were not available at the time of collation of the agenda.

Item No	Title of Report	Pages
1.	PUBLIC QUESTIONS AND COMMENTS (IF ANY)	3 - 4

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Question	Agenda Item	Raised by	Question Raised	Answer
1	7	John Dix	The on page 2 of the report it includes a hyperlink to detailed performance metrics for each service. Are you aware that the link is to the 1st Quarter 2015/16 not 3rd quarter 2016/17?	The link should be to the Corporate Plan and Performance webpage: https://www.barnet.gov.uk/citizen-home/council-and-democracy/policy-and-performance/corporate-plan-and-performance.html . We will correct this in future reports.
2	7	John Dix	In the detailed report on Cambridge Education no mention is made of school catering performance. Given that this makes up 78% of the revenue and was key to underpinning the business case with £963,000 of net profit, what is the current performance of catering, and in particular how much new business/net profit has school catering secured.	<p>The quality of the schools catering service is measured as part of the contract monitoring arrangements for Cambridge Education. As with many other indicators across the council, it is not reported as part of the Corporate Plan quarterly monitoring process. The Education and Skills corporate performance indicators focus on outcomes for children in relation to educational attainment and achievement.</p> <p>The contract with Cambridge Education includes a performance indicator that requires compliance with the Silver Catering Mark standard and with DfE school food standards. This is monitored through the year and reported on annually.</p> <p>The contract requires the delivery of services for an agreed price over the contract period and therefore the revenue risks, including the risk of growing the business, rests with the contractor. Since April 2016, the new catering provider has maintained existing levels of business among Barnet school and has attracted new customers, both in the borough and outside.</p>
3	7	John Dix	Given that you have now made the £27 million advance payment to Capita where is the promised £500,000 saving shown?	Payment will be received from Capita on 3 April 2017. This will be shown in 2017/18 monitoring.

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